Wifi

Network: WHHEXTERN

Password: DWHH0001EXTERN





WELCOME

LOGISTICS CLUSTER GLOBAL MEETING







Welcome & Introductions





#LogClusterGM

logcluster.org | flogcluster | @ @ logcluster | @ @ logcluster

welthungerhilfe.de | fwelthungerhilfe | jwelthungerhilfe | jwelthungerhilfe | jwelthungerhilfe

9 May



8:30-9:00 | *Coffee*

9:00-10:25 | Welcome and Introductions

10:25-10:55 | *Coffee Break*

10.55-10.10 | Recap Brussels

11.10-12.15 | Working Group - Governance

12:15-13:15 | Lunch Break

13:15-14:30 | Preparedness

14:30-15:00 | *Coffee Break*

15:00-17:00 | Operational Challenges



Building Bridges



Expectations



COFFEE BREAK

Session will re-start at 10:55



Recap from Brussels Meeting

Global Logistics Cluster Meeting 🛴



Brussels, November 2016



Topics

- **Governance Working Group**
- Implementation of the 3-Year Strategy
- Lessons Learned, WHS, complex emergencies, access and government-led emergency responses, Copernicus

Participation

- 53 participants over three days
- 40 organisations represented

Brussels Global Meeting Action Points

- SAG
- Resource plan
- Financial de-mystification
- Haiti pilot
- Academic networks
- Access trainings and strategy design
- Market analysis Info

WELCOME TO

Joint governance of LOGISTICS CLUSTER

Why a GSAG?





- Strategy 2016-2018
- Growing
- Decision making
- Growing interest
- Shared ownership & sharing the burden

Previously



From the minutes of GLC 2016 London and Brussels



A working group established in London assessed the governance structures of other clusters.



Voting to endorse the SAG proposal was held, and participants agreed through a vote of 30 to 1 for a SAG to be established.



Terms of Reference (ToRs) and activities will be developed by the Governance Working Group and shared with Logistics Cluster partners."



participants suggested the voting process could be initially carried out at the next Global Logistics Cluster meeting to be held in 2017

What is the GSAG? The overall objective





- Strategic support and guidance
- Facilitate accountability



 to advise and report not to intervene at operational level.

What can we espect from the GSAG





- Strategic support and guidance
- **Accountability**
- **Strategy implementation**
- **Partnerships**
- **Advocating for resources**
- **Quarterly meetings**

ADVISORY MANDATE





- Drive the strategy forward
- Design strategies
- Advising in between GLC meetings
- Advise on GLC policies.
- Develop and approve meeting GLC
 Meeting agendas

ADVOCACY & AMBASSADOR ROLE





- Represent
- Strategic partnerships
- Liaise to promote and advocate

ADVOCACY & AMBASSADOR ROLE





REPORTING ROLE





What the GSAG will NOT do





Membership





- 12 months activity
- representing the entire cluster
- Limited deputation
- No membership for forprofit organisations

COMPOSITION





- 8 Members
- 5 elected members (+1)
- Continuity:
 - 2 year membership
 - Annual rotation of 3/2





STRUCTURE

MEMBERS FOR 2 YEARS











Rotation within the GSAG



How is rotation and continuity ensured?



Alternating per year, one or two seats are put up for election per year.



One seat per year is put up for election.



The rotation of the representatives of the lead agency and FLCC to be arranged externally.

We urge to keep continuity in mind.

Voting rights within the GSAG



Who can vote within the GSAG?



Elected
Members from
the GLC

Lead Agency



Field Cluster Coordinator Representative

Observer status



Global
Logistics
Cluster
Coordinator or
Deputy

If needed, voting within the GSAG requires a quorum of 50%+1



ELECTING THE GSAG

Electing Body



Who elects the GSAG members if applicable?

Global Logistics Cluster Partners

2 Representatives from GO

3 Representatives from NGO



1 Field Cluster Coordinator Representative



1 Representative from the Lead Agency

1 Global Logistics Cluster Coordinator

Voting process





- INCLUSIVE
- organisational family
- Equality
- Voter lists
- Present
- not private sector/for profit organisations

Voting process





- 5 votes.
 - < 3 for NGO</p>
 - < 2 for GO
 - Invalid ballots
- Election committee

Voting process





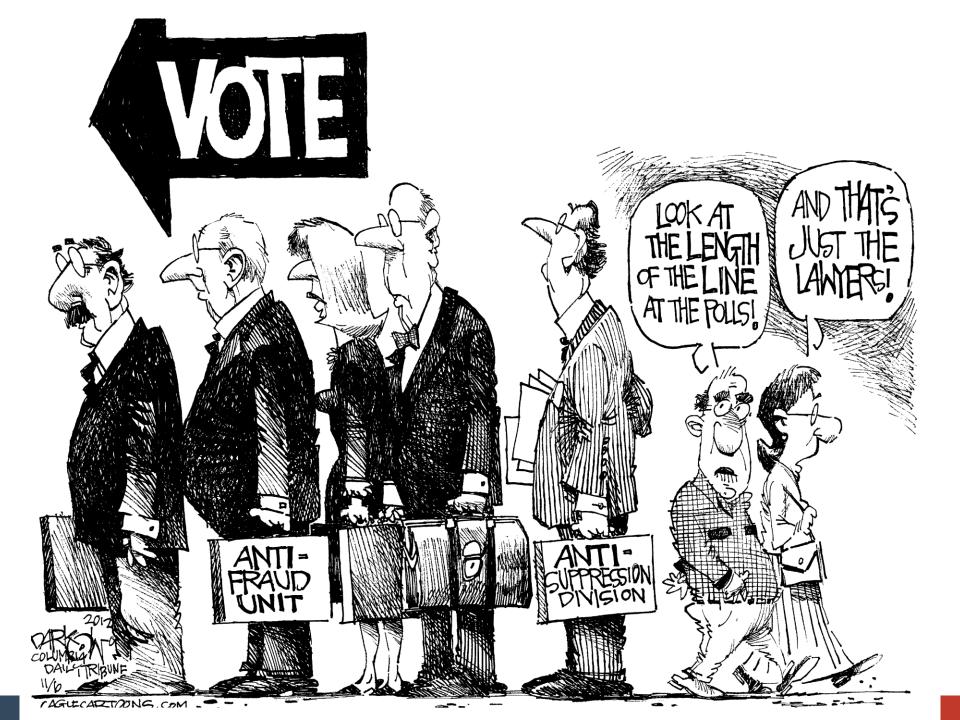
- Counting
- relative majority
- Minimum 15%
- end result / composition

Global Logistics Cluster Strategic Advisory Group (SAG) Nominees



Non-Governmental Organisations (NGOs)

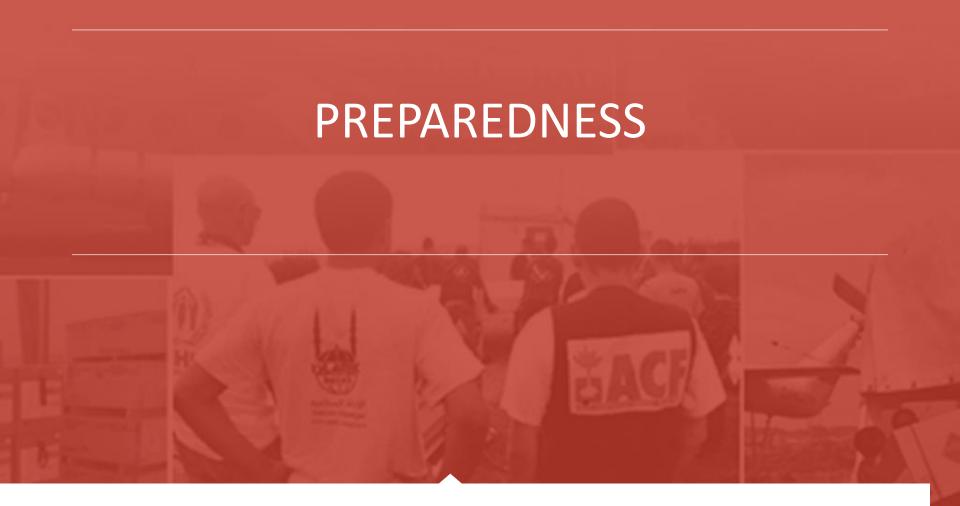
Vote for up to three candidates by putting cross in the box next to your choice:
Bruno Vandemeulebroecke – Welthungerhilfe (WHH) Chuck Woolgar – Save the Children UK Jean-Baptiste Lamarche – ACF France Mike Goodhand – British Red Cross Mohamed Chahtane - Islamic Relief Worldwide
Rebecca Lewin - Plan International
Governmental Organisations
Vote for up to two candidates by putting a cross in the box next to your choice:
Anna Spindler – UNHCR Dider Merckx – ECHO
Stephane Arnaud / Peta Barns / Paul Molinaro - UNICEF





LUNCH BREAK

Session will re-start at 13:00



PREPAREDNESS

Commonly Identified by Log Cluster Partners



Strengthen logistics capacity on national and cross-border levels

NATIONAL

preparedness of disaster-prone countries Encourage active collaboration and ownership of tasks by Logistics Cluster community

- 1) PRIORITIZE 6 disaster prone countries
- 2) MAP capacities and gaps with local stakeholders using new and existing tools/protocols
- 3) DEVELOP scenarios based on risk analysis
- 4) ASSESS disaster impacts on infrastructure and capacities
- 5) SUPPORT governments and stakeholders to address gaps
- 6) IDENTIFY organisations and local actors best placed to address gaps





WE KNOW

- 1.) Preparedness saves lives, time and money in emergencies.
- 2.) The Logistics Cluster and national response mechanisms are interdependent
- 3.) National supply chain capacity is critical to the Logistics Cluster.
- 4.) Supply chain preparedness and national capacity strengthening can improve national response capacity.



PROBLEM

- 1) Inadequate coordination for supply chain preparedness initiatives
- 2) No commonly identified/prioritised supply chain bottlenecks and logistics gaps
- 3) Impaired visibility of local supply chain capacity
- 4) Local data preparedness and supply chain analytics is lacking
- 5) Local and international response mechanisms don't fluidly integrate

PROCESS FRAMEWORK



MAP, ASSESS & ANALYSE



SUPPLY CHAIN CONTEXT CHARACTERISTICS



DETECT



POTENTIAL BOTTLENECKS / CRITICAL WEAKNESSES



IDENTIFY



CAPACITY & CAPABILITY STRENGTHENING OPPORTUNITIES



DEVELOP



IMPROVEMENT IMPLEMENTATION PLAN





TIMELINE

3 months - Scoping mission

9 months - Activated networks & data models

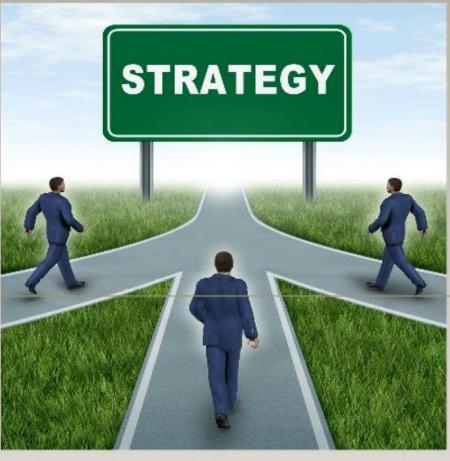
12+ months - Capacity strengthening activities + integrate analytics and knowledge locally



CONCEPTS



Multi-Sector







Field Based Project Manager

Bonjour!

My name is Kim.....



Strategic Alliances





Human Networks and Data Networks





Preparedness Platform

Dynamic Mapping (shared across-sectors & Gov)

Operational Analysis (real-time & post-ops)

Scenario/Response Planning

Network Modelling & Optimisation







TARGETTED OSM:

- Improved data quality
- Localised capacity building
- Local network for impact assessments (advises modality switching & market info)

Other Concepts



RAPID RESPONSE CONTAINERS:

- Prepositioned forward log bases (deep field/capital/HRDs/partners)
- Locations advised by analytics (lower risk areas vs transport connectivity vs exp demand sites)
- Co-location with NDMO's



UNSOLICITED DONATIONS:

- Pre-emptive supply chain bottleneck mitigation
- Comms messaging & advocacy
- NDMFW positioning
- Matching systems







Project Investments

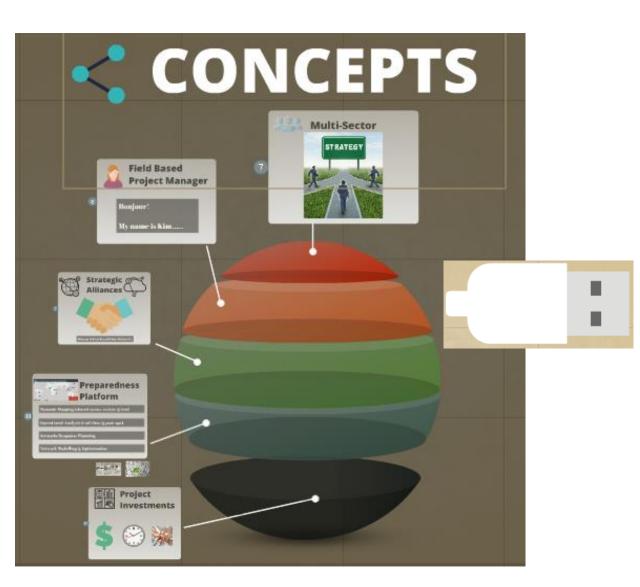












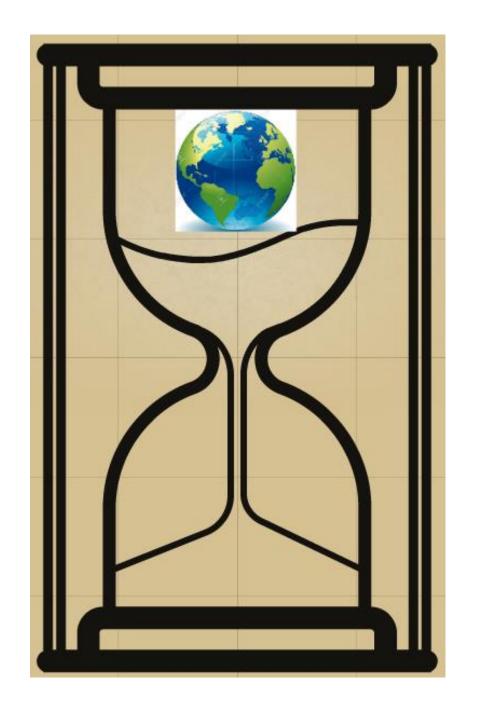


HURRICANE STEPHEN

JUNE 2017











Groupe travail Logistique HAITI

May 9th 2017



- Proof of concept;
 - Test Preparedness Planning Model
 - Alignment w/ new hurricane season
 - Test LCPP software
- Project duration 3 months
 - Preparation started for the next hurricane season at national level
 - Pro-active approach to logistic preparedness
 - Develop and test a new preparedness model and test the platform
- What we did
 - Network development
 - Link with DPC/NDMO
 - Logistic working group
 - Multisector approach
- Relationship's are critical





Private Sector Engagement



Perspective;

- UPS supports several preparedness initiatives Pandemic Supply Chain, CBI,
 Capacity Building projects with, WFP, UNHCR, unicef, and 20 other NGO's and also as an LET member to the Cluster
- 4 fulltime staff with humanitarian expertise
- 4 "loaned" logistics managers on (6 month assignments)
- Primary focus was to meet with the PS and understand their needs and look for points of convergence – we found that;
 - they felt overlooked, bypassed and ignored
 - concerned that they could have provided more goods locally
 - they do not have a clear engagement strategy or even understanding of where to start with the UN & NGO level
 - They have risk mitigation, preparedness & response strategies
 - they have assets and processes that can facilitate reporting and response



5 Examples of how the PS can engage;

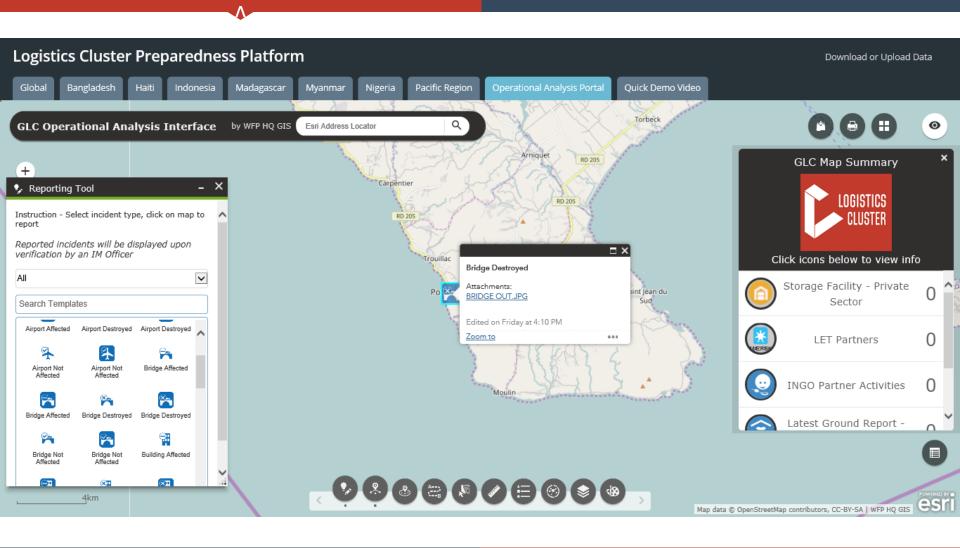
St. Boniface Hospital – gave them a short 30 min overview of

- 165kw and 100kw generators
- Spring fed water supply
- 3000 gal water truck
- Open space secured helicopter pad
- Distribution network (Meds and Food)
- Container storage 6 to 8
- Already providing first-hand accounts of logistical challenges from recent weather related incidents

Private Sector Engagement

Bridge - Reporting Tool







Director EMAILED this photo 4 hours before it was announced by any organization –

How quickly could this information been available if this would have come from a phone app?





5 Examples of how the PS can engage;

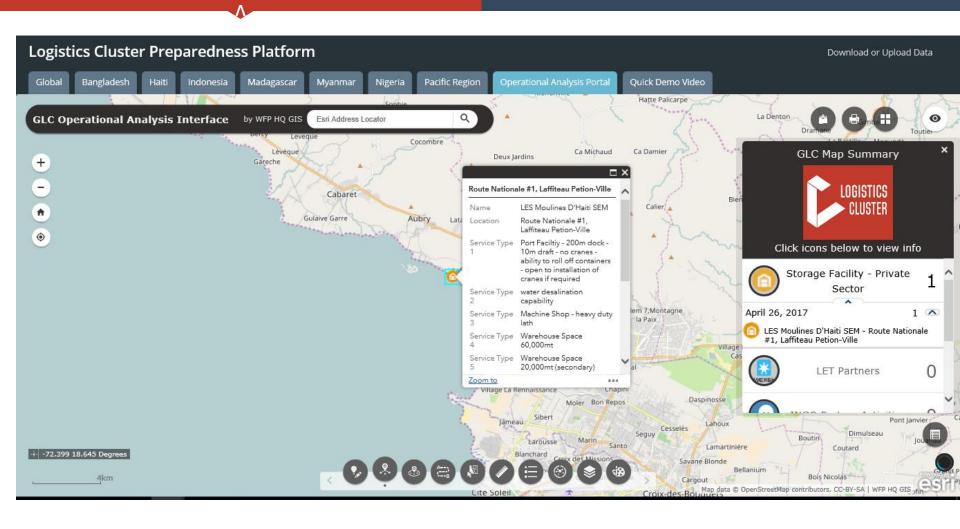
Les Moulin's d'Haiti-

- Largest wheat and corn processing plant in the region
- Alterative point of entry
- Water desalinization capability
- 200m long dock access with 10m draft
- Roll off container capability (willing to put cranes up)
- 2 warehouse 60 and 40 tons (bags of product)
- Open space for container storage (NFIs')
- Heavy duty machine and metal works shop with lath
- Fuel storage

Private Sector Engagement

Le Moulins







5 Examples of how the PS can engage;

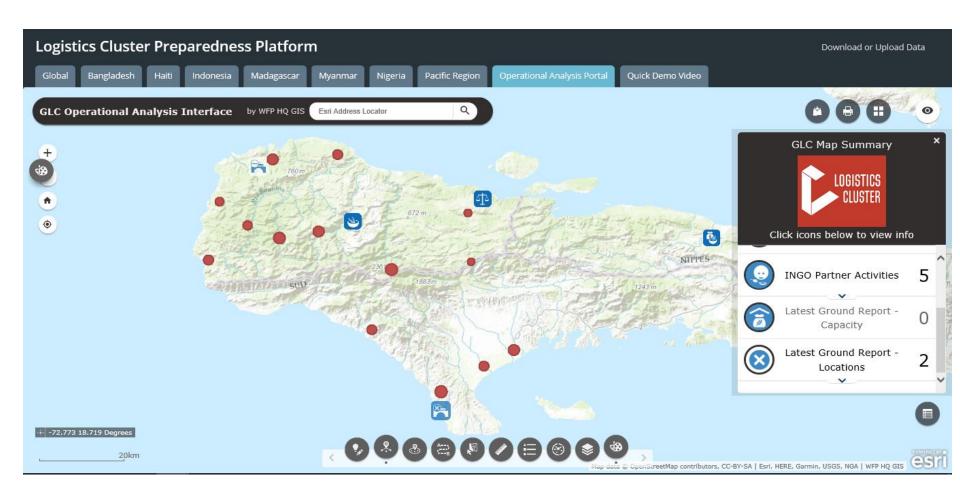
Digicel – Largest cellular provider in Haiti

- 14 Prepositioned 5 member teams set to restore communications
- Willing to use teams as monitors for first hand reporting on infrastructure damage, road usability, most help needed areas
- Wants to at more than the Government level

Private Sector Engagement

DIGICEL







5 Examples of how the PS can engage;

- AGERCA Haiti Business Association CBI (UPS founding member)
 - Eagerly supportive of our mission and is actively setting up a monthly working group meeting to connect all stakeholders (Govt, PS, NGO's and donors)
- American Chamber of Commerce
 - Newly elected board
 - CSR 9 member working group
 - Believes that the Haiti Preparedness Infinitive will fit their working group
 - We will present to the working group next month

Contacts

Coordination nationale:

- Gérald Joseph DPC: Jgerald2007@yahoo.fr
 - cell: 48405110
- Kim Claveau, Préparation aux urgence, Cluster logistique Global.
 - kim.claveau@wfp.org cell: 37911559
 - Dale Herzorg UPS Foundation
 - dherzog@ups.com



Shock Events Are Not Necessarily Disasters

Japan 2016 - 7.0 Earthquake

Haiti 2010 – 7.0 Earthquake





12 Dead

250,000+ Dead

The Power Of The Infrastructure Lens In Preparedness

Critical Assets	Earthquake			Hurricane		
	6.5	7.0	7.5	Cat 3	Cat 4	Cat 5
Airport	?	?	?	?	?	?
Port	?	?	?	?	?	?
Warehouse	?	?	?	?	?	?
Road	?	?	?	?	?	?
Bridge	?	?	?	?	?	?
House	?	?	?	?	?	?

The Power Of The Infrastructure Lens In Preparedness

Critical Assets	Earthquake			Hurricane		
	6.5	7.0	7.5	Cat 3	Cat 4	Cat 5
Airport	✓	✓	X	✓	✓	X
Port	✓	✓	✓	✓	X	X
Warehouse	✓	X	X	X	X	X
Road	✓	X	X	X	X	X
Bridge	✓	X	X	X	X	X
House	✓	X	X	✓	X	X

The Power Of The Infrastructure Lens In Preparedness

The ability to predict potential damage to infrastructure can:

- Inform the type and scale of response required
- Inform the logistical response and how goods and services are provided in a post-disaster situation
- Inform the most efficient locations for storing goods and equipment
- Inform the most efficient routing and pipelines for specific events before they occur
- Identify critical assets for retrofit, upgrading, or replacement to reduce response

Why Partnership with GLC?

- Pillar 01: Preparedness
- GLC Preparedness Path to Resilience: Pilot Project Concept
- Bridging Gap between Response and Development reaching out
- Linkages between Logistics and Physical Infrastructure Systems
- Government Integrations and Leadership Roles
- Common Platform for Visualisation and Analysis

Preparedness in Haiti

- Real National Risks and Needs
- CNIGS, MoPW, DPC and Openness / Potentials
- Not ready yet develop Demonstration
- Government: Longer Term Engagement / Capacities
- Permanent Committee for Risk Management
- Annual Cycle and timeframes



LCPP Purpose – Save Lives Save Money



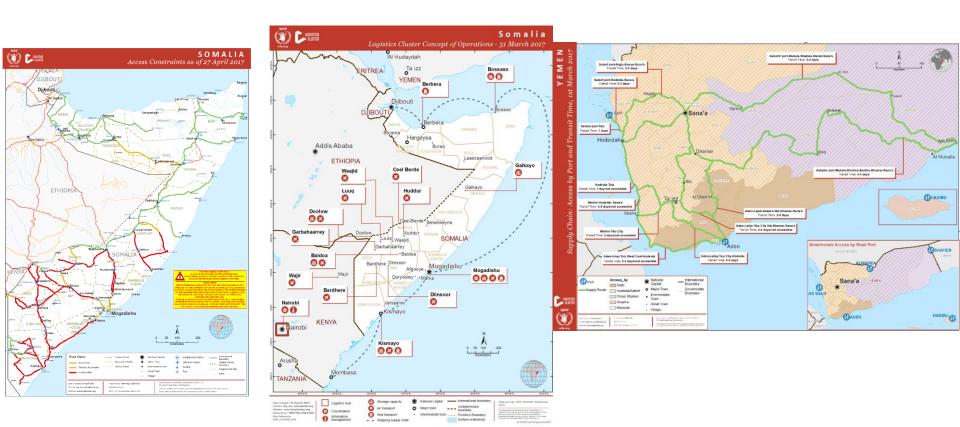
LCPP Purpose - Data Mapping

Access Constraints
Concept of Operations
Capacity Assessment
Logistics Planning

2016 Map Demand

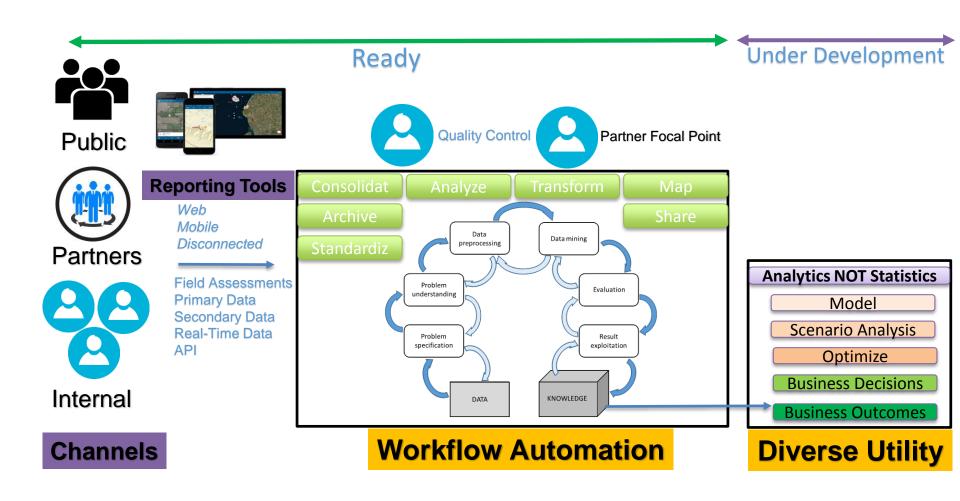


LCPP Purpose - Data Mapping



Transform Inefficient and Costly IM Workflows & Increase Capacities

LCPP Purpose - Data Mapping



LCPP - Data Model

Roads

- **Ports**
- Airports
- **Bridges**
- Railways
- **#** Border Crossing Points
- Settlements
- **▲ IDP Camps**
- Amenities
- **≋**Rivers
- ----UNHAS Routes
- Fiji Roads Authority

- WFP Facilities
- WFP Warehouses
- **WFP Supply Routes**
- —Access Constraints
- Compare the long is a second of the long is a secon
- - Stockpile (Pacific Region)
 - Tropical Storms
 - Earthquake

Pipeline

WFP Supply Chain (LESS)

Physical & Economic Risks

Flood



Cyclone



Earthquake



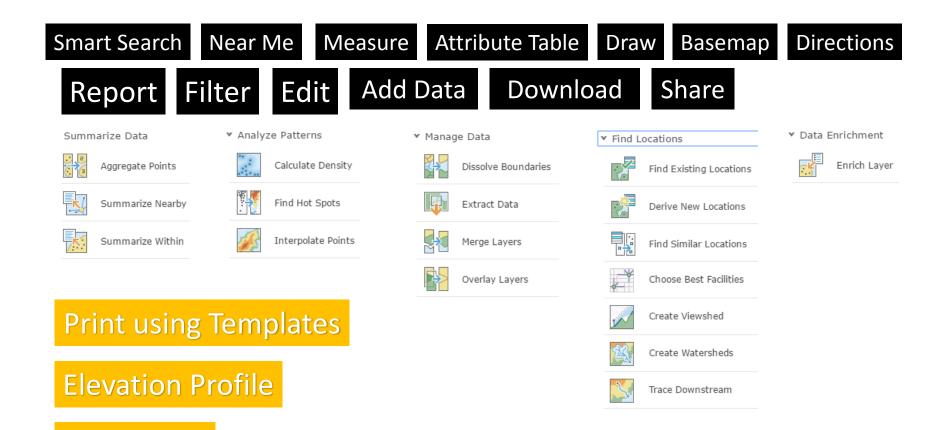
Drought



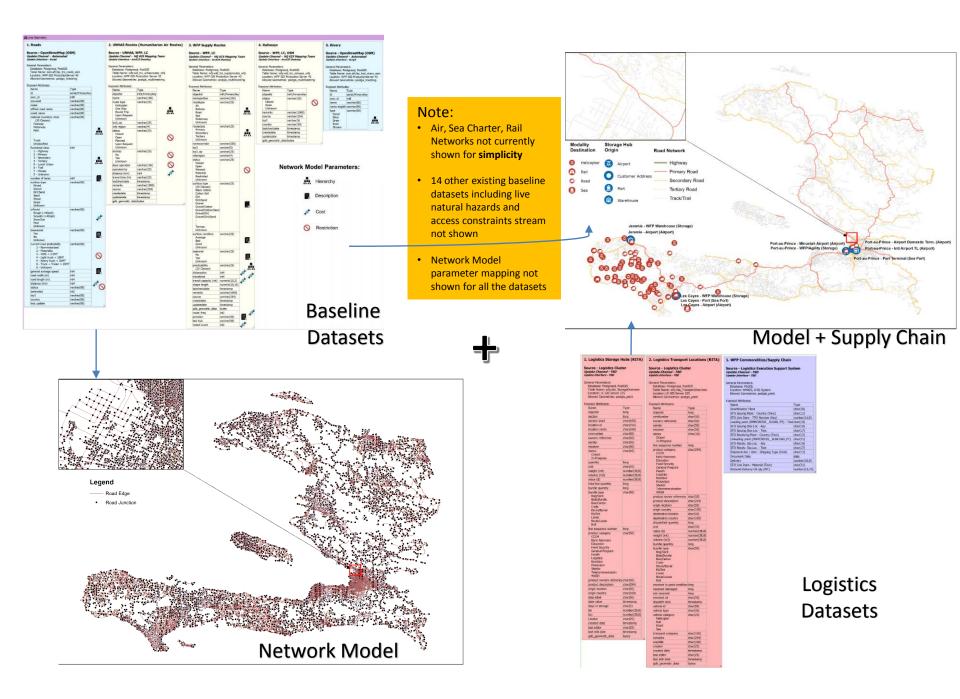
Civil Unrest

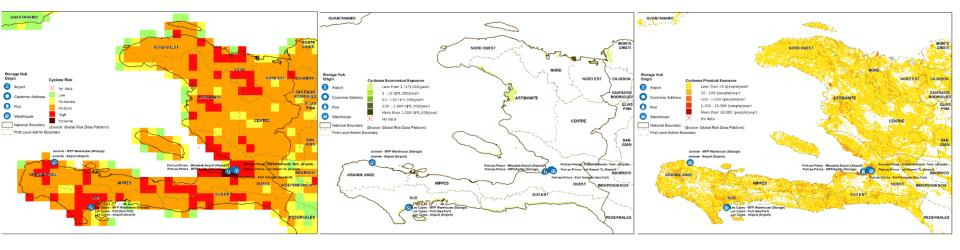


LCPP – Data Tools



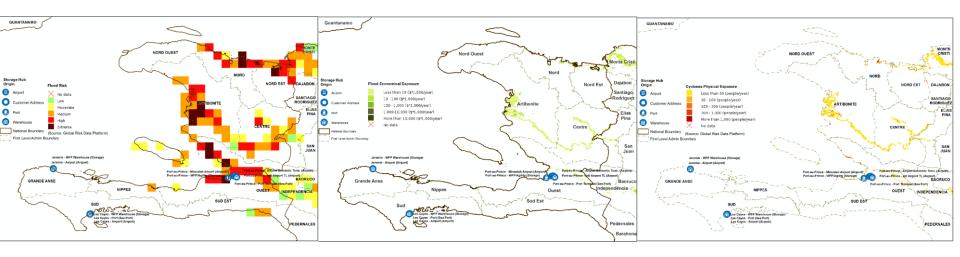
Time Slider





Pipeline

Supply Chain Network Model + Historical Natural Hazard Risk/Exposure

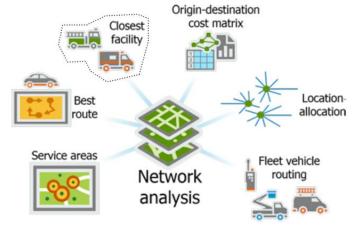


Closest facility





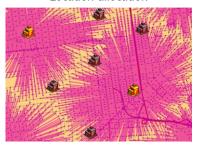
Best route



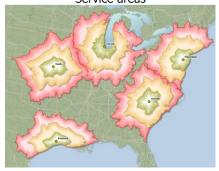
Origin-destination cost matrix

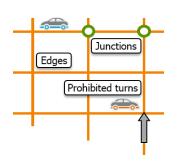


Location allocation



Service areas







Fleet vehicle routing

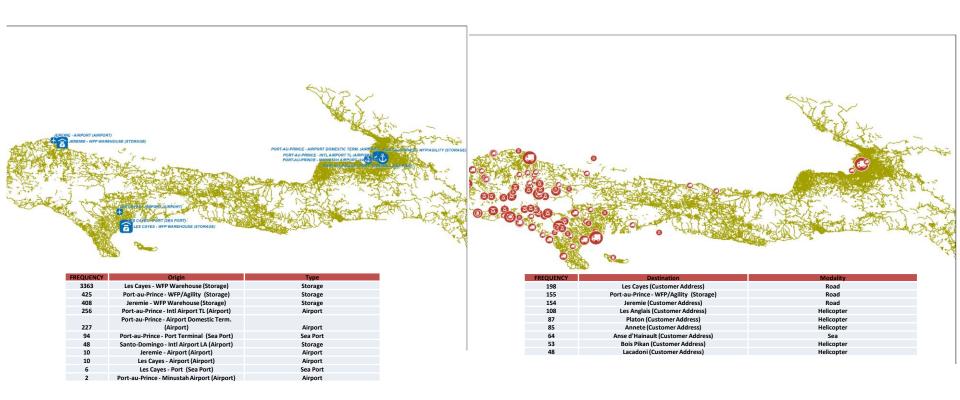


Haiti Data Prep: RITA (Oct 8, 2016 – Feb 24, 2017)

Storage Hubs: Σ 4849 records ; Transportation/Dispatch Locations: Σ 2274 records

Generate unique storage hub locations: Σ 11 records → Map → Aggregate frequency, capacity metrics

 Generate unique dispatch destinations by modality: Σ 101 records → Map → Aggregate frequency, capacity metrics



Data Prep: RITA (Oct 8, 2016 – Feb 24, 2017)

Storage Hubs: Σ 4849 records; Transportation/Dispatch Locations: Σ 2274 records

• Generate **unique origin-destination pairs:** Σ 139 records → Map → Aggregate frequency, capacity metrics

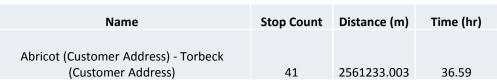
Road − 65 Rail − 1 Helicopter − 64 Sea - 9

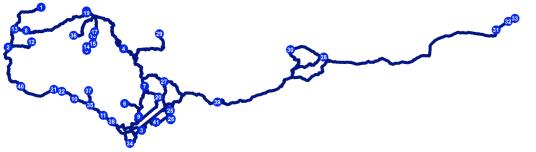
Baseline Scenario Testing Parameters:

- 70 km/hr speed limit (Need ground assessment/national authority input to verify speed limits of major classes of roads to calibrate model)
- U-turns only allowed at dead ends
- Mercator Auxiliary Spherical Projection
- Curb Approach: Either side of the vehicle



Name	Sequence
Abricot (Customer Address)	1
Anse d'Hainault (Customer Address)	2
Arniquet (Customer Address)	3
Beaumont (Customer Address)	4
Bonel (Customer Address)	5
Caiman (Customer Address)	6
Camp Perrin (Customer Address)	7
Chambellan (Customer Address)	8
Chantel (Customer Address)	9
Chardonnieres (Customer Address)	10
Coteaux (Customer Address)	11
Counoubois (Customer Address)	12
Dame Marie (Customer Address)	13
Despagne (Customer Address)	14
Duriz (Customer Address)	15
Flavier (Customer Address)	16
Gatineau (Customer Address)	17
Jeremie - WFP Warehouse (Storage)	18
Jeremie (Customer Address)	19
La Borde (Customer Address)	20
La Cahouane (Customer Address)	21
Les Anglais (Customer Address)	22
Les Cayes - Port (Sea Port)	23
Les Cayes - Port (Customer Address)	24
Les Cayes - WFP Warehouse (Storage)	25
Les Cayes (Customer Address)	26
Maniche (Customer Address)	27
Miragoane (Customer Address)	28
Pestel (Customer Address)	29
Petite-Riviere-de-Nippes (Customer	
Address)	30
Port-au-Prince - Port Terminal (Sea Port)	31
Port-au-Prince - WFP/Agility (Storage)	32
Port-au-Prince (Customer Address)	33
Port-Salut (Customer Address)	34
Port à Piment (Customer Address)	35
Previle (Customer Address)	36
Randel (Customer Address)	37
Roche a Bateau (Customer Address)	38
Saint-Louis du Sud (Customer Address)	39
Tiburon (Customer Address)	40
Torbeck (Customer Address)	41





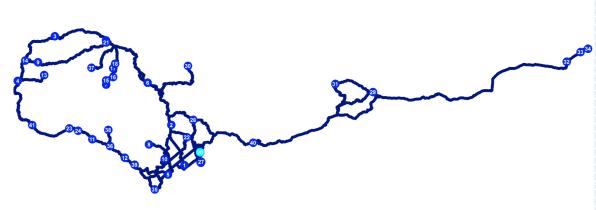
Batch Routing

Parameters to solve:

• 41 Destinations in specific order

Solve time: 6 seconds

Sensitive to order



Name	Stop Count	Distance (m)	Time (hr)
Torbeck (Customer Address) - Tiburon (Customer Address)	41	2747850.944	39.26

Name	Sequence
Torbeck (Customer Address)	1
Camp Perrin (Customer Address)	2
Abricot (Customer Address)	3
Anse d'Hainault (Customer Address)	4
Arniquet (Customer Address)	5
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Les Cayes (Customer Address)	27
Maniche (Customer Address)	28
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Pestel (Customer Address)	29
Petite-Riviere-de-Nippes (Customer	
Address)	30
Port-au-Prince - Port Terminal (Sea Port)	31
Port-au-Prince - WFP/Agility (Storage)	32
Port-au-Prince (Customer Address)	33
Port-Salut (Customer Address)	34
Port à Piment (Customer Address)	35
Previle (Customer Address)	36
Randel (Customer Address)	37
Roche a Bateau (Customer Address)	38
Saint-Louis du Sud (Customer Address)	39
Tiburon (Customer Address)	40
Torbeck (Customer Address)	41

Name	Stop Count	Distance (m)	Time (hr)
Abricot (Customer Address) - Torbeck		2713024.1750	
(Customer Address)	41	54	38.76



Constraints Source: NGA Post-Matthew Damage Assessment Torbeck (Customer Address) Camp Perrin (Customer Address) Abricot (Customer Address) Anse d'Hainault (Customer Address) Arniquet (Customer Address) Beaumont (Customer Address) Bonel (Customer Address) Caiman (Customer Address) Chambellan (Customer Address) Chantel (Customer Address) Chardonnieres (Customer Address) Coteaux (Customer Address) Counoubois (Customer Address) Dame Marie (Customer Address) Despagne (Customer Address) Duriz (Customer Address)

Flavier (Customer Address) Gatineau (Customer Address)

Jeremie - WFP Warehouse (Storage)
Les Cayes - WFP Warehouse (Storage)
Jeremie (Customer Address)
La Borde (Customer Address)
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Les Cayes - Port (Sea Port)
Les Cayes - Port (Customer Address)
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Miragoane (Customer Address)
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Pettle-Riviere-de-Rippes (Customer Address)

Port-au-Prince - Port Terminal (Sea Port)
Port-au-Prince - WFP/Agility (Storage)
Port-au-Prince (Customer Address)
Port-3 Port 3 Prement (Customer Address)
Previle (Customer Address)
Randel (Customer Address)
Roche a Bateau (Customer Address)
Saint-Louis du Sud (Customer Address)
Tiburon (Customer Address)

31

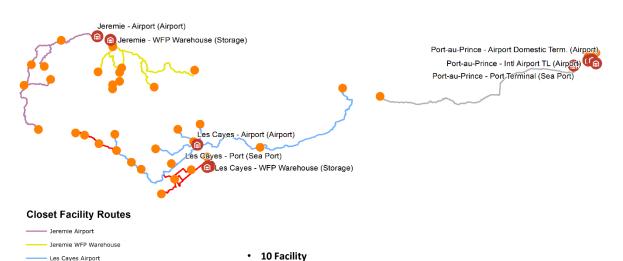
Batch Routing

Access



Name	Stop Count	Distance (m)	Time (hr)
Torbeck (Customer Address) - Tiburon (Customer			
Address)	41	2910503.52331	41.58





• 41 Demands Sites

Les Cayes Airport

Les Cayes Port - Les Cayes Warehouse - Port au Prince Port

Closest Facility Analysis

Name	Distance (km)
Abricot (Customer Address) - Jeremie - Airport (Airport)	19.35
Anse d'Hainault (Customer Address) - Jeremie - Airport (Airport)	52.25
Arniquet (Customer Address) - Les Cayes - WFP Warehouse (Storage)	18.12
Beaumont (Customer Address) - Jeremie - WFP Warehouse (Storage)	38.00
Bonel (Customer Address) - Jeremie - WFP Warehouse (Storage)	30.36
Caiman (Customer Address) - Les Cayes - Airport (Airport)	23.05
Camp Perrin (Customer Address) - Les Cayes - Airport (Airport)	13.58
Chambellan (Customer Address) - Jeremie - Airport (Airport)	39.52
Chantel (Customer Address) - Les Cayes - Airport (Airport)	16.91
Chardonnieres (Customer Address) - Les Cayes - Airport (Airport)	61.86
Coteaux (Customer Address) - Les Cayes - WFP Warehouse (Storage)	46.42
Counoubois (Customer Address) - Jeremie - Airport (Airport)	64.79
Dame Marie (Customer Address) - Jeremie - Airport (Airport)	40.98
Despagne (Customer Address) - Jeremie - WFP Warehouse (Storage)	28.02
Duriz (Customer Address) - Jeremie - WFP Warehouse (Storage)	24.36
Flavier (Customer Address) - Jeremie - WFP Warehouse (Storage)	20.94
Gatineau (Customer Address) - Jeremie - WFP Warehouse (Storage)	16.67
Jeremie - WFP Warehouse (Storage) - Jeremie - WFP Warehouse (Storage)	2.37
Jeremie (Customer Address) - Jeremie - WFP Warehouse (Storage)	3.46
La Borde (Customer Address) - Les Cayes - Airport (Airport)	3.18
La Cahouane (Customer Address) - Les Cayes - WFP Warehouse (Storage)	76.69
Les Anglais (Customer Address) - Les Cayes - WFP Warehouse (Storage)	71.05
Les Cayes - Port (Sea Port) - Les Cayes - WFP Warehouse (Storage)	0.17
Les Cayes - Port (Customer Address) - Les Cayes - WFP Warehouse (Storage)	0.01
Les Cayes - WFP Warehouse (Storage) - Les Cayes - WFP Warehouse (Storage)	5.46
Les Cayes (Customer Address) - Les Cayes - WFP Warehouse (Storage)	0.59
Maniche (Customer Address) - Les Cayes - Airport (Airport)	12.53
Miragoane (Customer Address) - Port-au-Prince - Port Terminal (Sea Port)	93.13
Pestel (Customer Address) - Jeremie - WFP Warehouse (Storage)	57.15
Petite-Riviere-de-Nippes (Customer Address) - Les Cayes - Airport (Airport)	96.89
Port-au-Prince - Port Terminal (Sea Port) - Port-au-Prince - Port Terminal (Sea	0.27
Port)	0.27
Port-au-Prince - WFP/Agility (Storage) - Port-au-Prince - Minustah Airport	4.25
(Airport)	4.35
Port-au-Prince (Customer Address) - Port-au-Prince - Minustah Airport (Airport)	5.67
Total at Time (customer Address) - Fore ad Time - Williastan Air port (Air port)	3.07
Port-Salut (Customer Address) - Les Cayes - WFP Warehouse (Storage)	30.34
Port à Piment (Customer Address) - Les Cayes - WFP Warehouse (Storage)	55.19
Previle (Customer Address) - Jeremie - WFP Warehouse (Storage)	17.97
Randel (Customer Address) - Les Cayes - Airport (Airport)	62.30
Roche a Bateau (Customer Address) - Les Cayes - Airport (Airport)	39.35
Saint-Louis du Sud (Customer Address) - Les Cayes - Airport (Airport)	32.71
Tiburon (Customer Address) - Jeremie - Airport (Airport)	82.64
Torbeck (Customer Address) - Les Cayes - WFP Warehouse (Storage)	9.13



COFFEE BREAK

Session will re-start at 15:00

Global Logistics Cluster Meeting

Partners as Service Providers



Session Objectives



- Provide an overview of partners acting as service providers specifically in the Iraq context
- Understand the pros/cons from partner's perspective
- List suggested recommendations for improvement in terms of partnership for service provision

Introduction



- Update on service provision in Iraq and the different NGO partnerships with the Logistics Cluster
 - In Iraq, we currently have common storage in 14 locations which is managed by five different partners:
 - ✓ ACTED
 - ✓ Barzani Charity Foundation national NGO
 - ✓ Mercy Hands national NGO
 - ✓ Welthungerhilfe
 - ✓ World Food Programme
- Field Level Agreements
- Standard Operating Procedures

Location: Zummar, Iraq

Partner: WHH





Location: Hammam al Alil, Iraq

Partner: Mercy Hands



Location: Hammam al Alil, Iraq

Partner: Mercy Hands

Location: Bardarash, Iraq

Partner: ACTED





Panel Discussion



- Panel Discussion with key partners who have acted as service providers:
 - > Solidarities
 - ➤ Handicap
 - > PU/AMI
 - > WHH
- Feedback from any partners who have acted as service providers for the Logistics Cluster. Input from partners on:
 - > FLA process/development
 - Challenges
 - > Support from the Logistics Cluster
 - General feedback on your experience as a service providing partner

Group Discussion



- Groups discuss the following (15 mins):
 - Pros and added value of partners acting as service providers
 - Cons and major challengers
- Merge with your neighboring group (5 mins)
- Present back (3 mins per group)



Recommendations

- How do you think we can best overcome the challenges outlined?
- Key recommendations for improvement

Thank you for your participation!





Market Place Instructions

DINNER



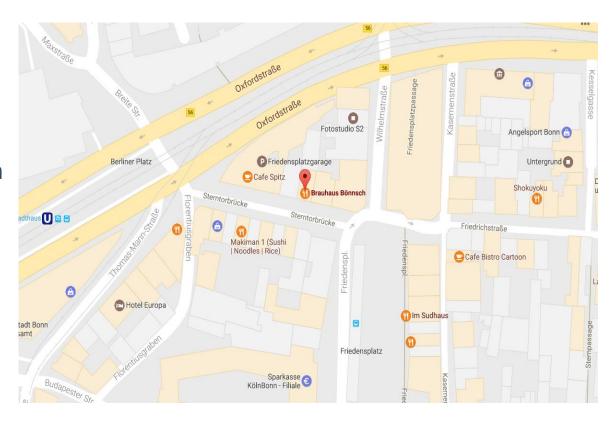
Time: 19h30

Location:Brauhaus Bönnsch

Sterntorbrücke 4

53111 Bonn

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Andre Hermann – 003 Lucy Styles – 0032