

WELCOME

LOGISTICS CLUSTER GLOBAL MEETING



LOGISTICS
CLUSTER



LYON, 28-29 MAY 2015

WiFi

Network:

NETGEAR



#LogClusterGM

logcluster.org |  logcluster |  @logcluster





START OF DAY ONE

Session will start at 09:00



Welcome & Introductions



Mission Statement:

Ensure the humanitarian community has the ability to save lives through timely and reliable logistical service support and information



Recap from Copenhagen Meeting

Global Logistics Cluster Meeting



Copenhagen, November 2014



Operational focus

Ebola, CAR, Syria, Iraq, South Sudan

Sector Projects

WHS, Professionalization, People that Deliver, PARCEL, Barcodes, KPIs, Cash & Markets

Participation

47 participants over three days

27 organisations represented



Comments – What went well?

- ✓ One of the best for content
- ✓ 94% very or completely satisfied with content variety
- ✓ Informative presentations
- ✓ Interesting and sufficient discussions
- ✓ Great networking and learning opportunity
- ✓ Great to meet people, network and build relations.

**We all know the best part was
that the Global Cluster
Coordinator showed up in PPE 😊**





Comments – What to improve and Ideas for Next Time?

- Training and capacity building
- Professionalization of Humanitarian Logistics
- Stakeholder interaction on future strategy
- World Humanitarian Summit – Logistics Supply Chain
- Logistics challenges and involvement in dealing with epidemics

Action Points – Copenhagen 2014

**Lessons
Learned
Ebola
Response**

**World
Humanitarian
Summit**

**Medical
Logistics
Requirements
for Pandemics**

**Professionalization
& Preparedness**

**Regulations,
Compliance
& Risk**

**Secondment
System**

28 May



8:30-9:00 | *Coffee*

9:00-9:20 | Welcome & Introductions

9:20-9:30 | Recap from Copenhagen Meeting

9:30-10:15 | Operational Discussions: Yemen & Nepal

10:15-10:45 | Ebola Response & Pandemic Preparedness

10:45-11:15 | *Coffee Break*

11:15-11:45 | Emergency Health Unit

11:45-12:15 | Humanitarian Logistics Platforms

12:15-13:15 | *Lunch Break*

13:15-13:45 | UNDAC

13:45-14:15 | Customs & Consignment facilitation

14:15-14:45 | ERCC's toolbox

14:45-15:15 | *Coffee Break*

15:15-15:45 | Management Support during Emergencies

15:45-16:15 | Career Pathways & Competency Frameworks

16:15-16:45 | Professionalisation in Humanitarian Logistics

29 May

8:30-9:00 | *Coffee*

9:00-9:45 | NDMO & Civil Protection

9:45-10:30 | Training and Deployment in Emergencies

10:30-11:00 | *Coffee Break*

11:00-11:30 | World Humanitarian Summit

11:30-12:00 | Network Paper on Supply Chain

12:00-12:30 | Group discussions on WHS and ODI paper

12:30-13:30 | *Lunch Break*

13:30-14:00 | GLC Strategy Recap

14:00-14:30 | GLC Strategy next steps

14:30-15:00 | *Coffee Break*

15:00-15:30 | Cash & Markets - Recap

15:30-16:00 | E-Transfer Initiatives

16:00-16:30 | Closing Remarks



LOGISTICS CLUSTER OPERATIONS 2014 - 2015

LOGISTICS CLUSTER OPERATIONS 2014-2015

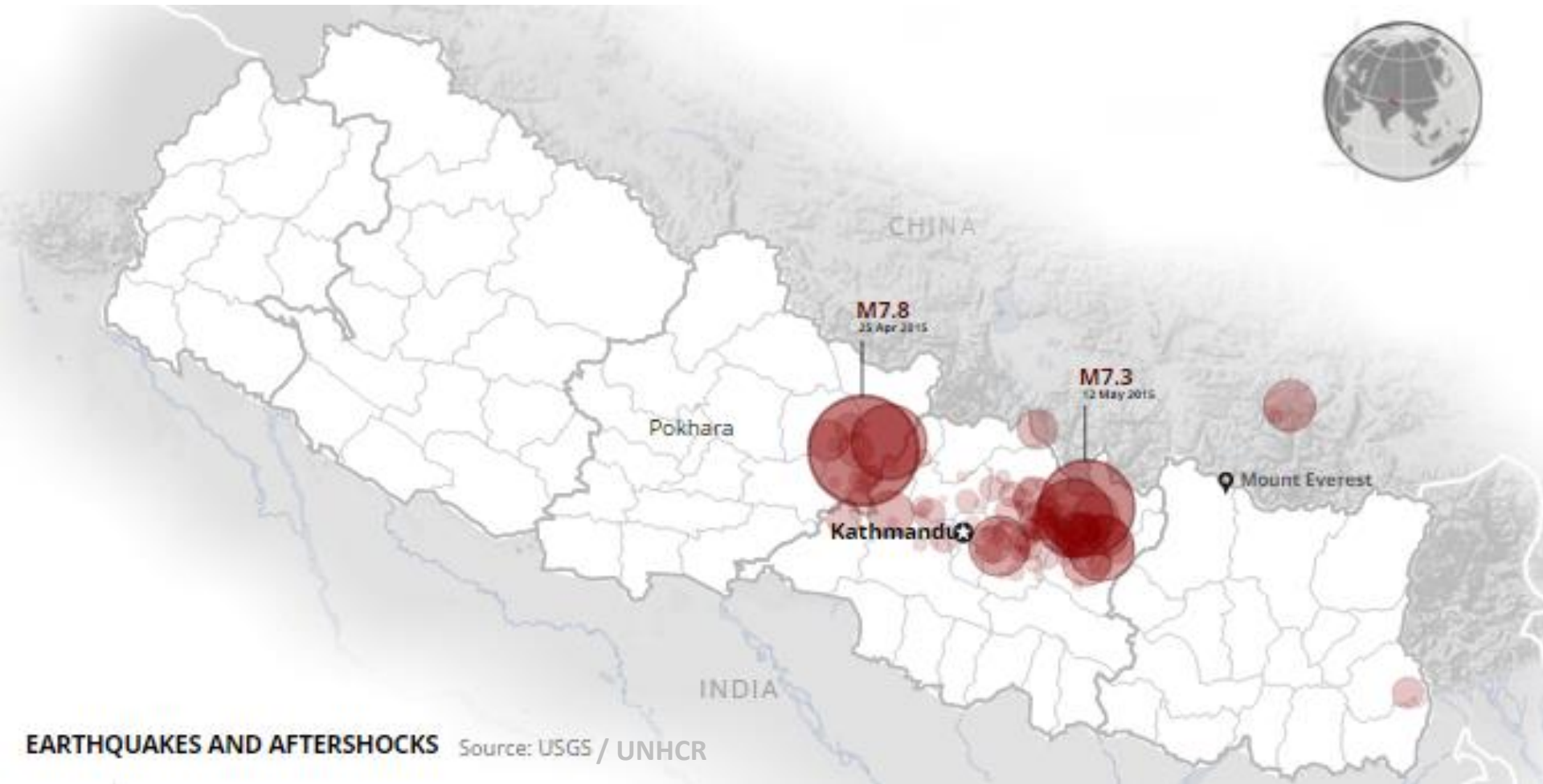




Nepal

NEPAL

EARTHQUAKE RESPONSE



PREPAREDNESS

NEPAL



**PRIOR KNOWLEDGE OF
SUPPLY ROUTES**

**PRE-EXISTING
KATHMANDU
HUMANITARIAN STAGING
AREA**

**EQUIPMENT
PREPOSITIONING**

**PREVIOUS IDENTIFICATION
OF HUBS**

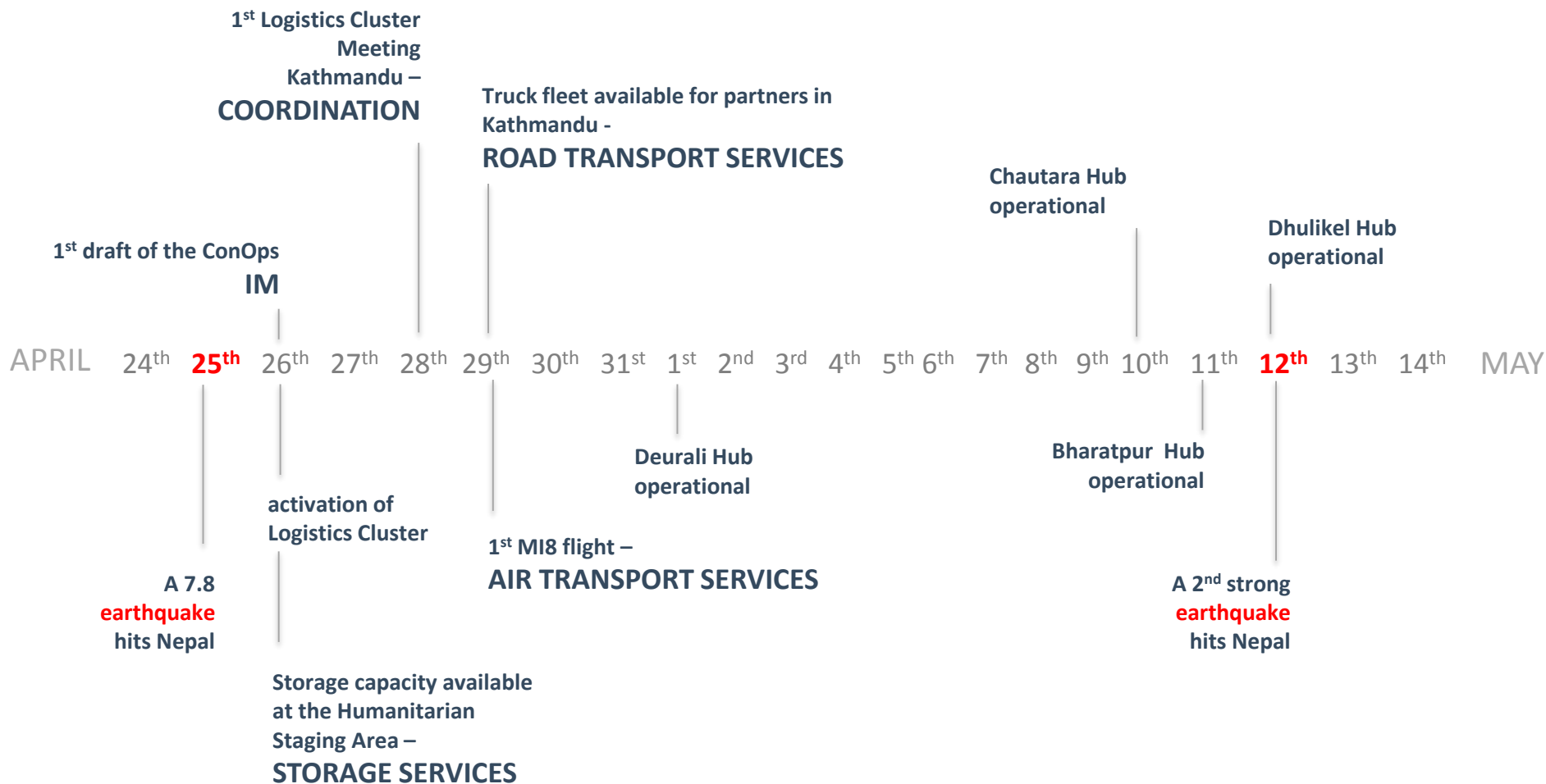
**ESTABLISHED AGREEMENTS
WITH
PARTNERS/GOVERNMENT**

TRAININGS



TIMELINE

Nepal – April/May 2015



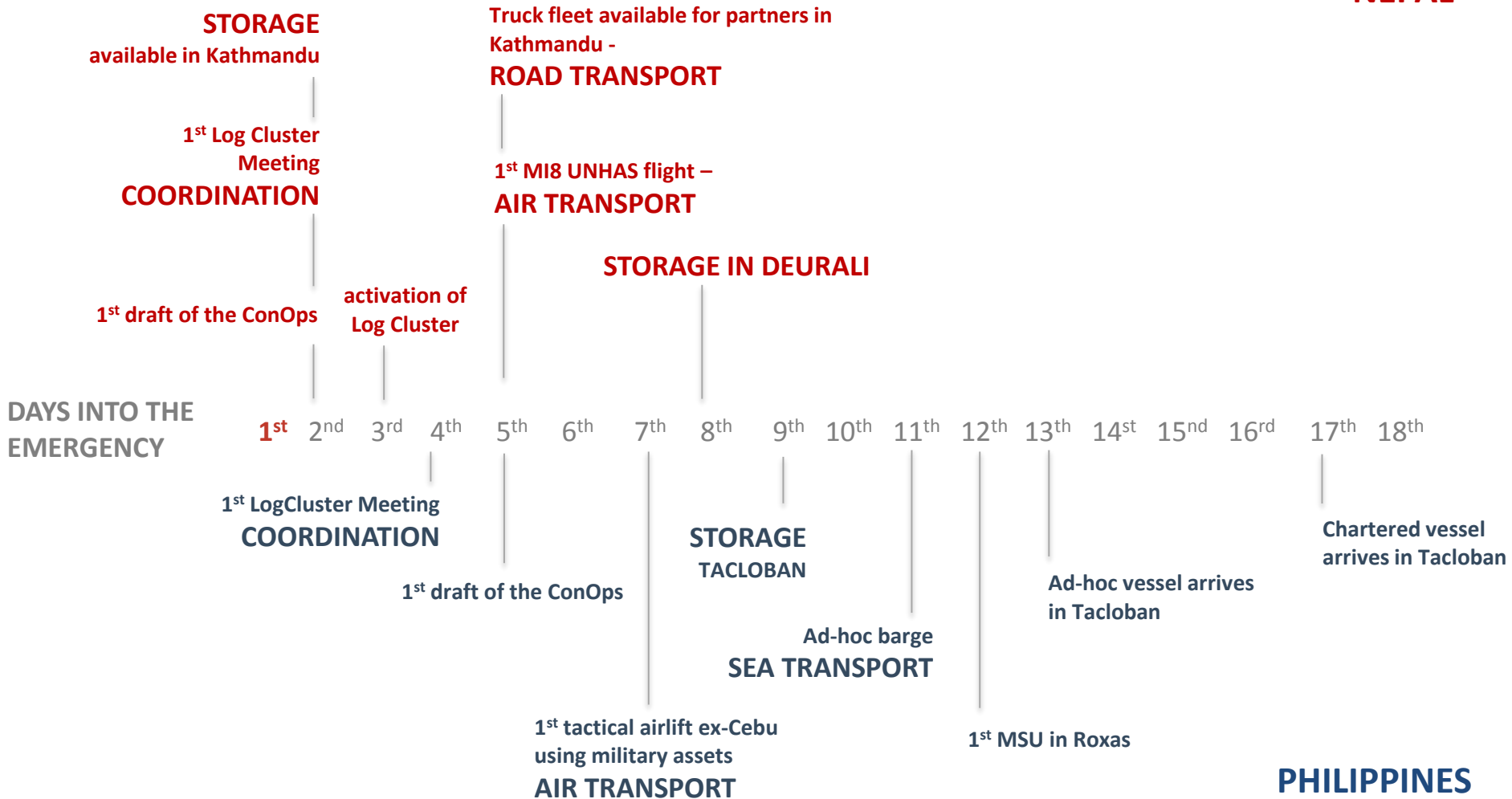
TIMELINE

NEPAL vs **PHILIPPINES** – November 2013



NEPAL

PHILIPPINES



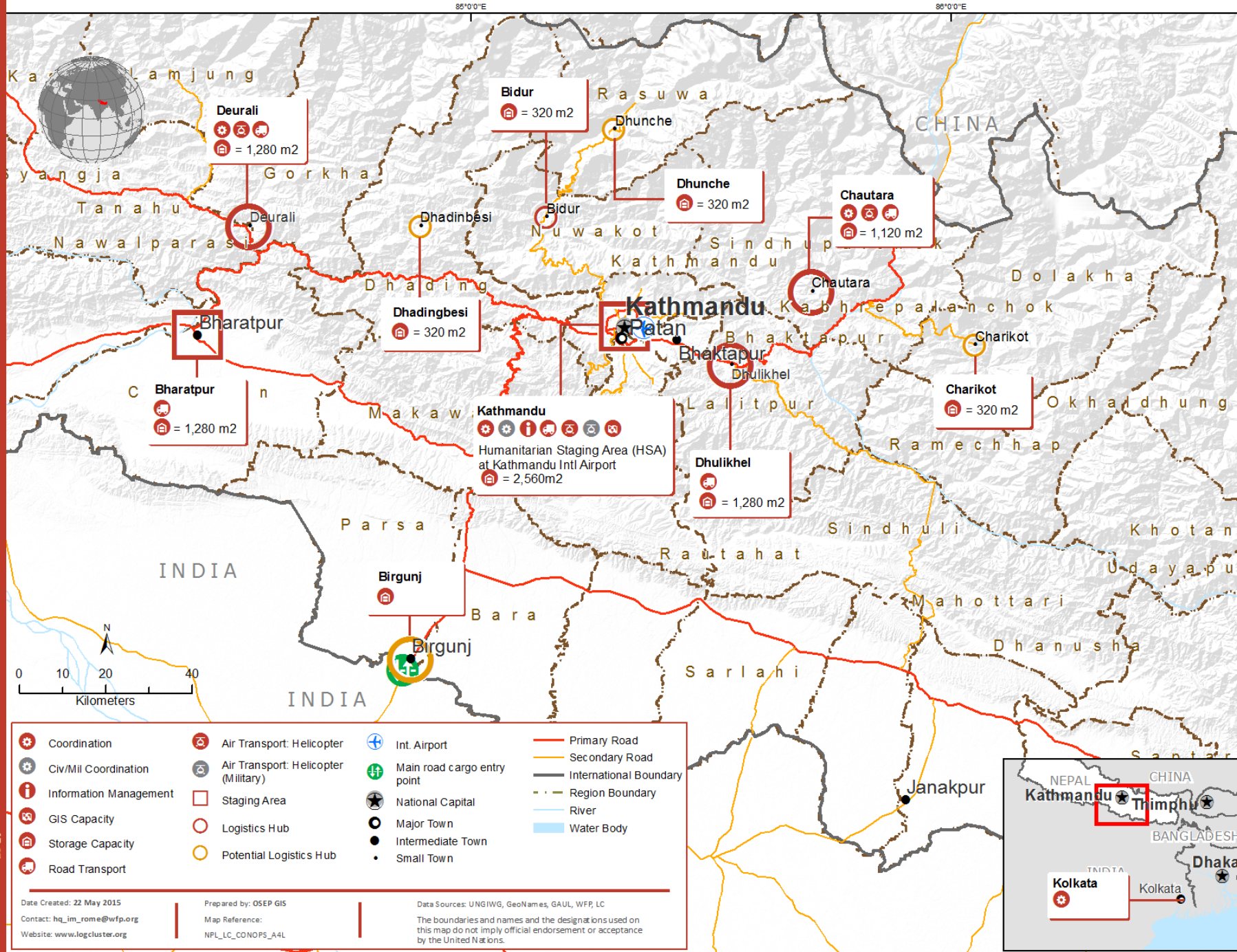
OVERVIEW

NEPAL



CHALLENGES

ENTRY POINTS	ACCESS	INSTITUTIONS	CIV/MIL	SUPPLY CHAIN
<ul style="list-style-type: none">• Initial congestion at the KTM airport (single air entry point)• Limited alternative options	<ul style="list-style-type: none">• Aftershocks, rain and landslide damage to road infrastructure• High altitude and mountainous terrain	<ul style="list-style-type: none">• Fluctuating customs procedures• Restricted list of exempt relief items and excessive duties and landing/handling fees• Cargo re-routing	<ul style="list-style-type: none">• Geo-political issues regarding air asset usage• Low engagement with certain external military entities	<ul style="list-style-type: none">• Lack of clear visibility on the upstream pipeline of organizations using Logistics Cluster services• Funding constraints



COOPERATION and PARTNERSHIPS

NEPAL



**DONORS/
GOVERNMENTS**

**CIV/MIL
COORDINATION**

**PRIVATE
PARTNERSHIPS**

**HUMANITARIAN
PARTNERS**





























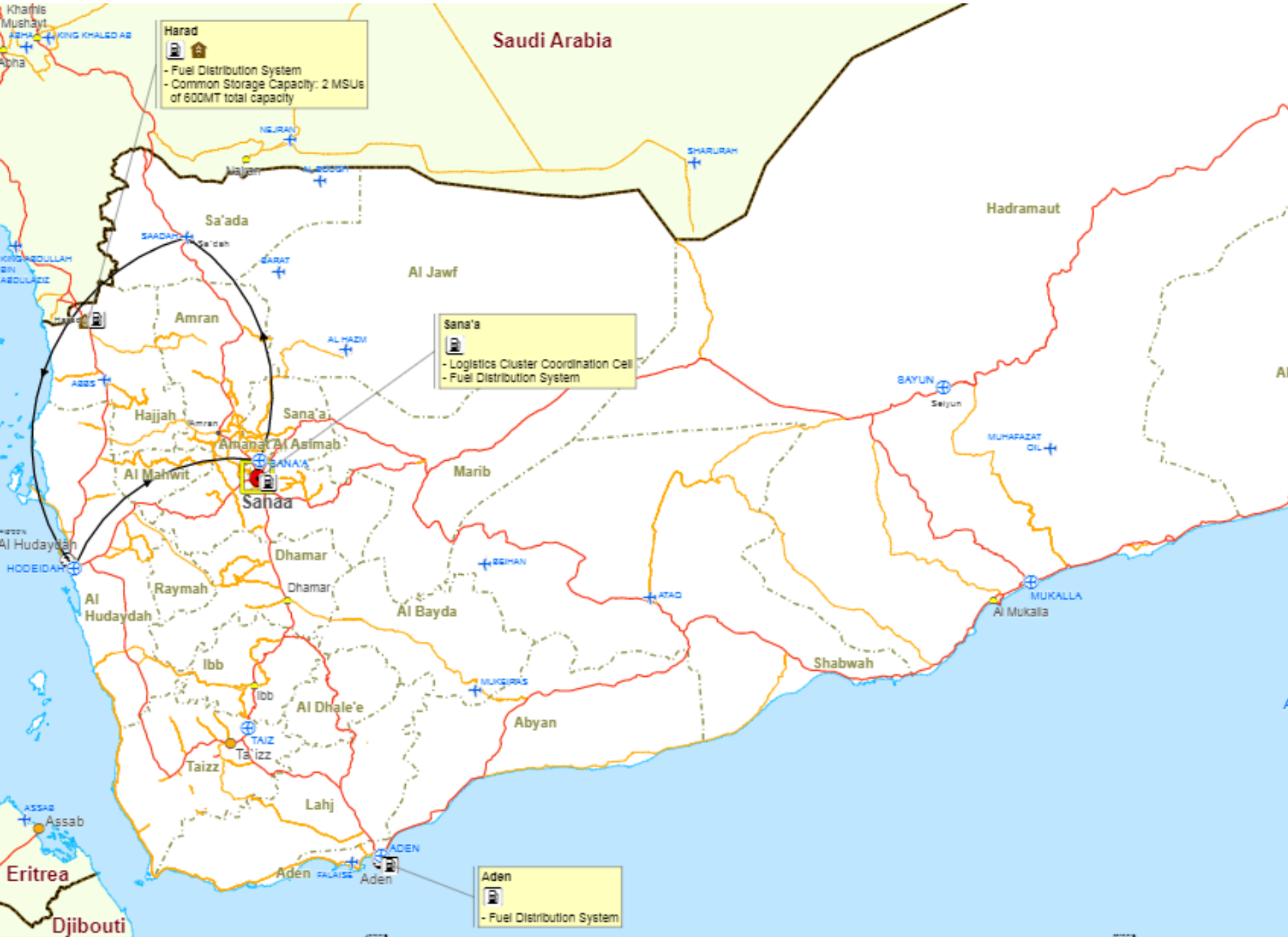








Yemen



THE LOGISTICS CLUSTER

provides services to the humanitarian community

IN YEMEN

since MAY 2010

SA'ADA

SANA'A

LOGISTICS COORDINATION AND INFORMATION SHARING



REGULAR MONTHLY MEETINGS

with
UN AGENCIES
NGOS
DONORS

47

GIS MAPS



DASH-8 & DASH-6 AIRCRAFT

AIR PASSENGER SERVICE



3 REGULAR
FLIGHTS
TO

SA'ADA

2 SPECIAL
FLIGHTS
TO

ADEN

38 passengers from ICRC, WFP and SASG

FUEL PROVISION SERVICES





FEBRUARY 2015

TOTAL FUEL DISTRIBUTED

15 ORGANIZATIONS

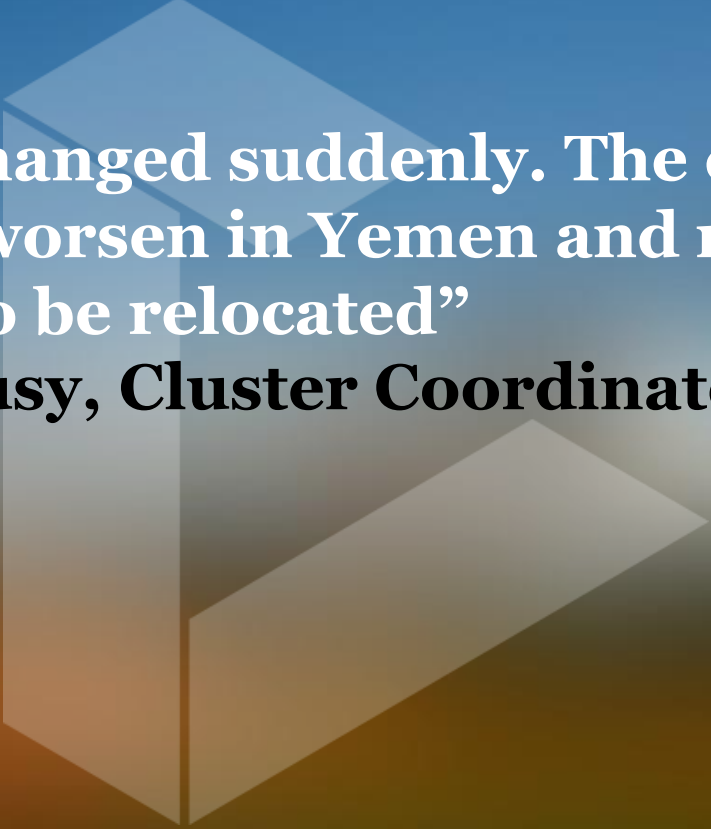
29,277
liters

AVAILABLE FUEL STOCK FOR DISTRIBUTION
as of end of February

139,273
liters
DIESEL

113,296
liters
PETROL

ACTED, OXFAM, FAO, IOM, UNDSS, UNIC, UNICEF, UNOPS, WHO, WFP,
NRC, SCI, UNHCR, UNDP and ACF



“everything changed suddenly. The conflict began to dramatically worsen in Yemen and more than 400 staff needed to be relocated”

-Qaseem Ghausy, Cluster Coordinator Yemen



MARCH 2015

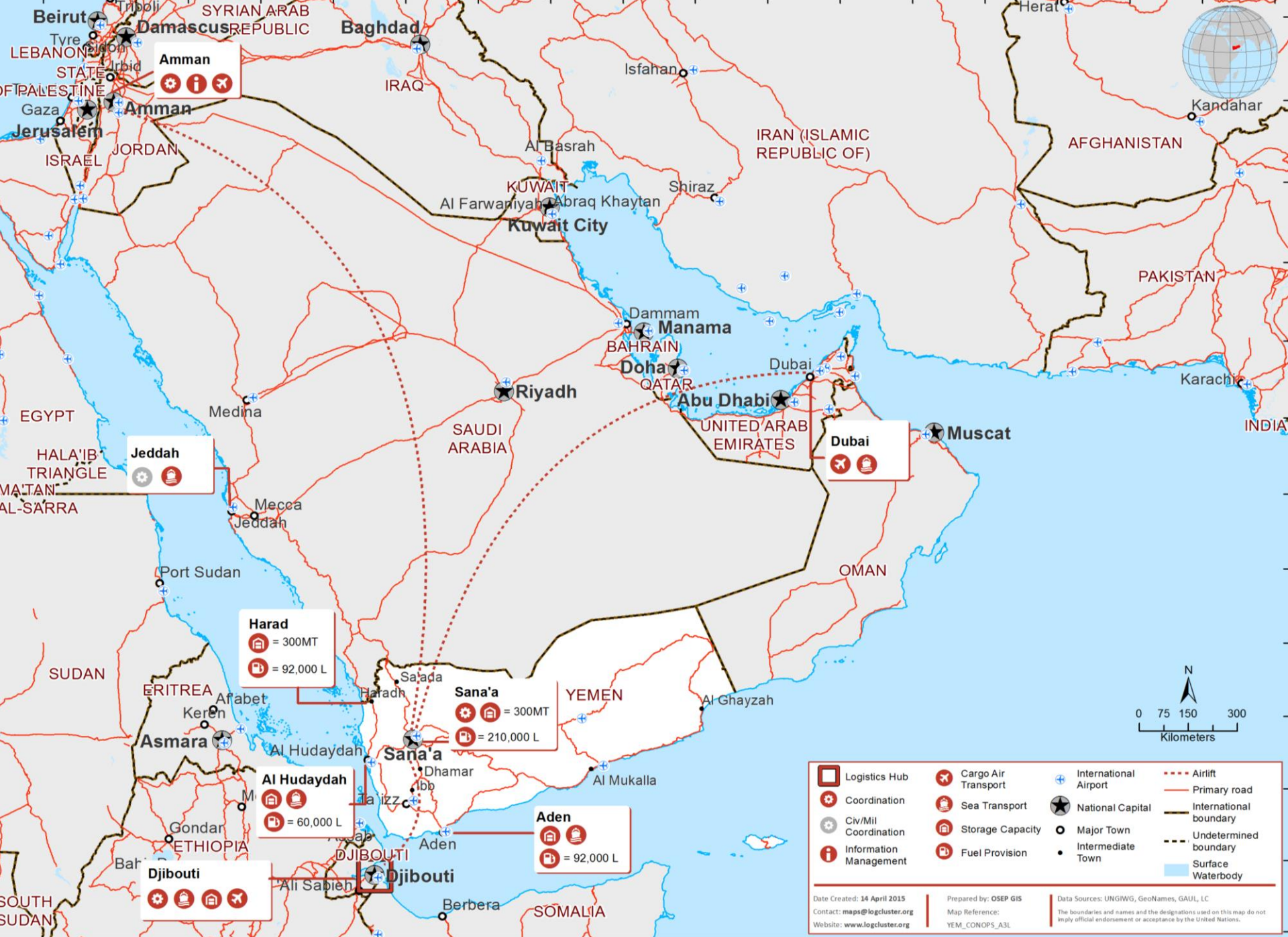
OVERVIEW

YEMEN



CHALLENGES

Access	Geographic Spread	Uncertainty	Fuel
<ul style="list-style-type: none">• Air Access• Sea Vessels	<p>Partners & staff spread:</p> <ul style="list-style-type: none">• Djibouti• Yemen• Jordan	<ul style="list-style-type: none">• Evacuations international staff• Ceasefires	<ul style="list-style-type: none">• Fuel scarcity• Logistics Cluster procurement, storage, distribution



LOGISTICS CLUSTER OPERATION OVERVIEW

April – May
2015



500 m³
TRANSPORTED TO YEMEN
for
IOM/SOS, CARE, UNICEF, UNHCR

SEA TRANSPORT



4
FLIGHTS VIA UNHAS
for 13 organisations, 46 passengers

GIS MAPS



AIR PASSENGER AND CARGO SERVICE

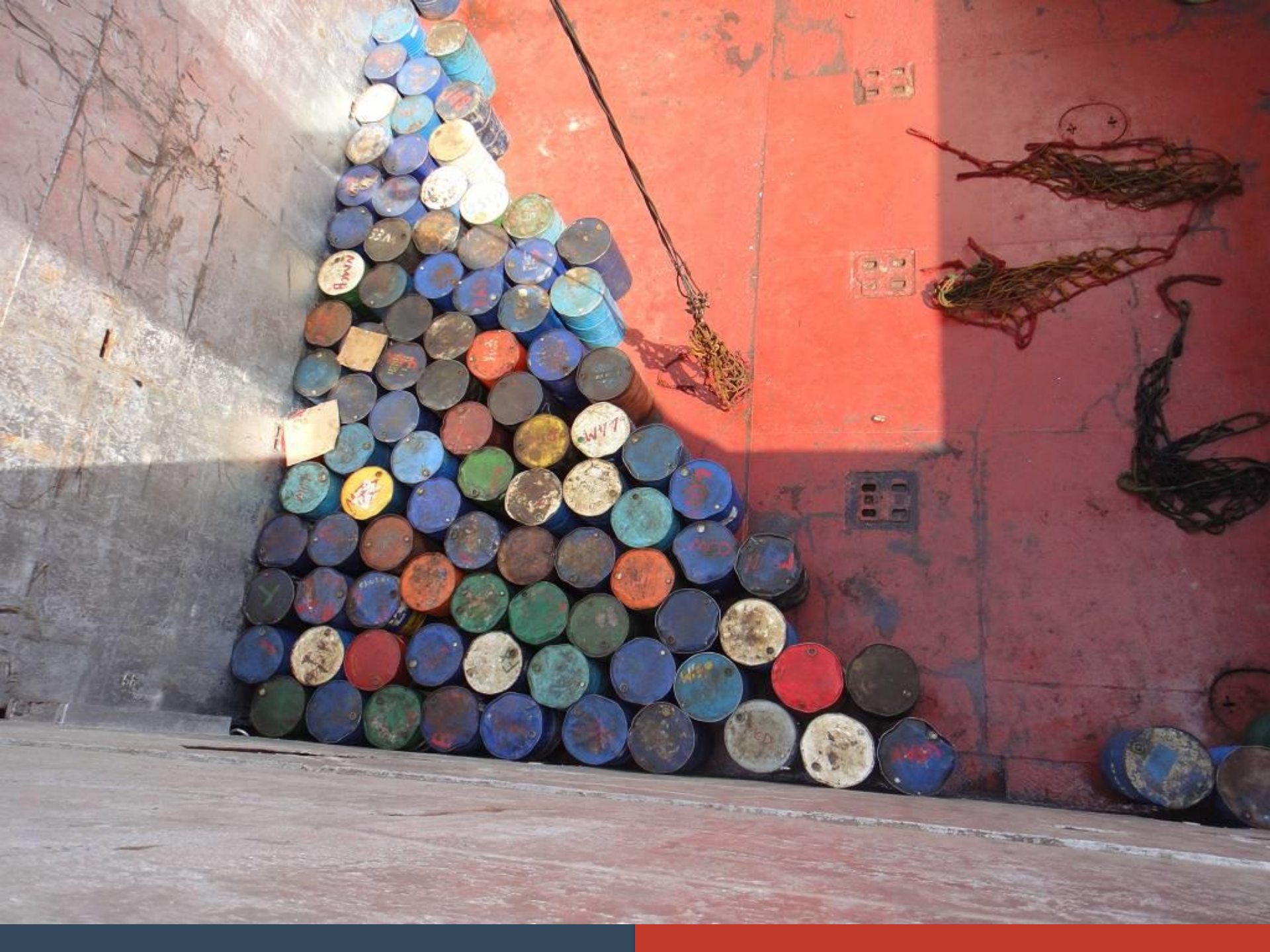


420,000 LITERS OF FUEL
allocated to
46 PARTNERS
transported to Yemen

FUEL PROVISION SERVICE













UNHCR
The UN Refugee Agency
Emergency Situation Fund
For YEMEN
APRIL 2015









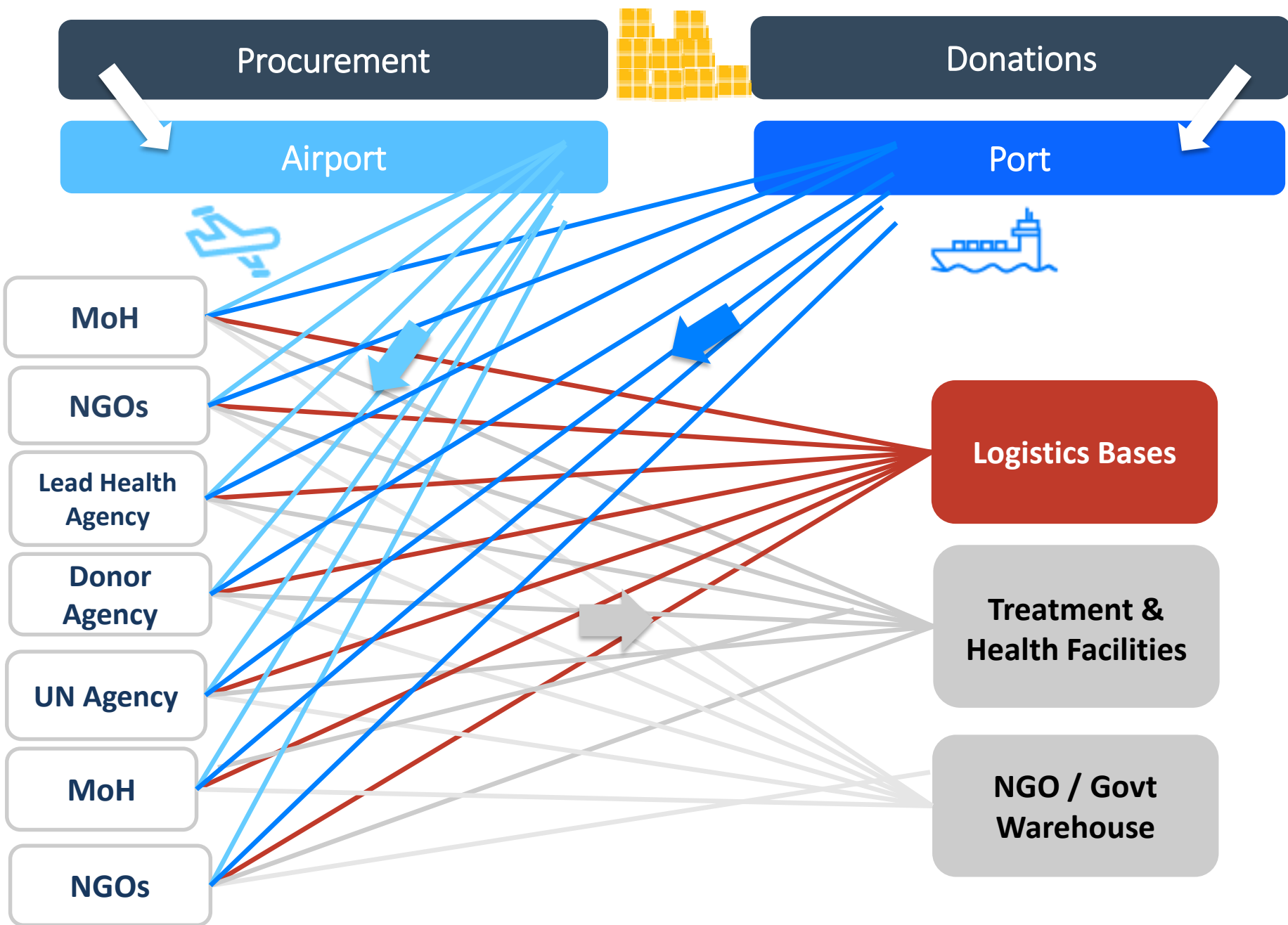
Ebola Response & Pandemic Preparedness

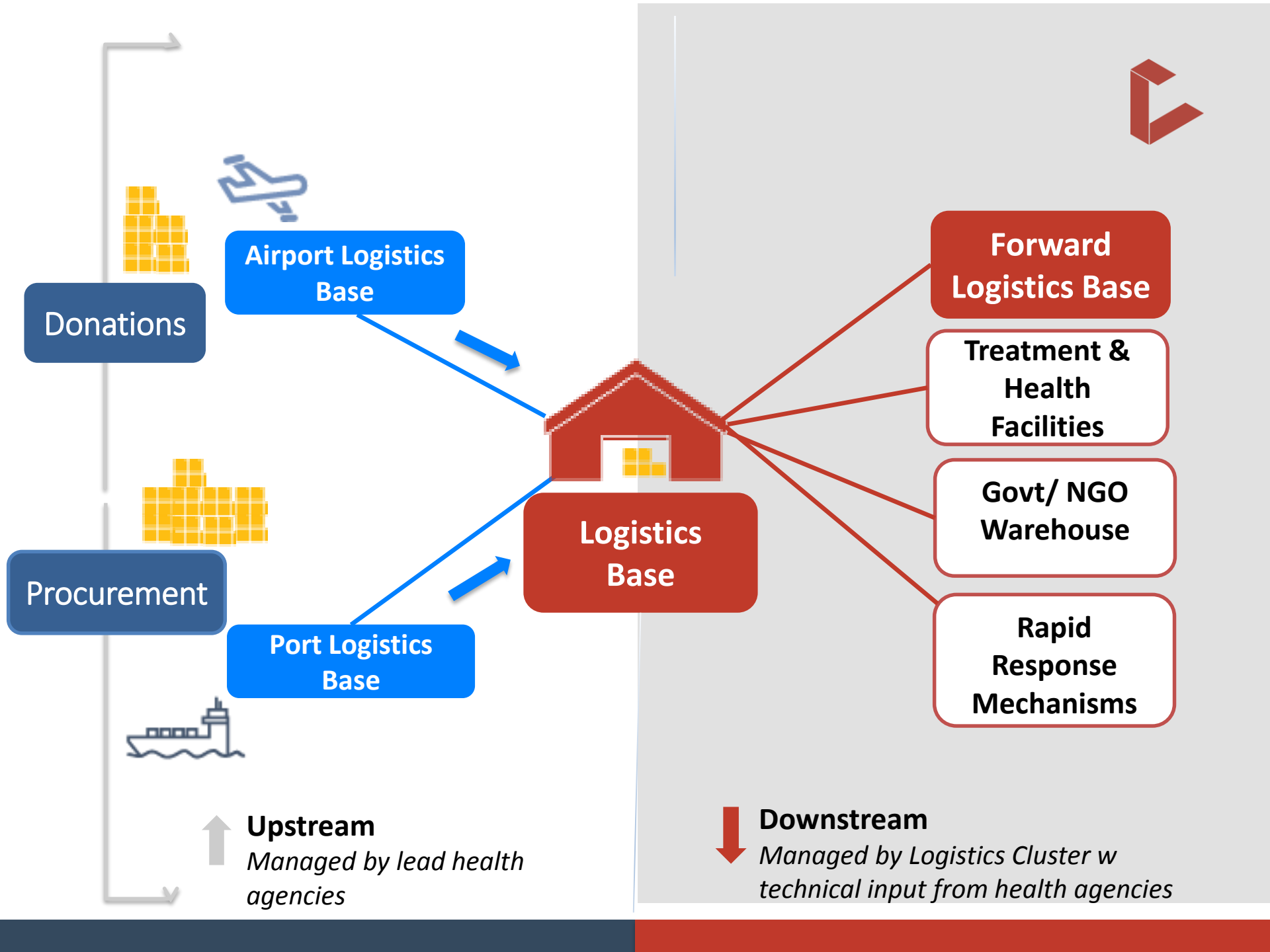


**“We are fighting a war against an
invisible enemy”**

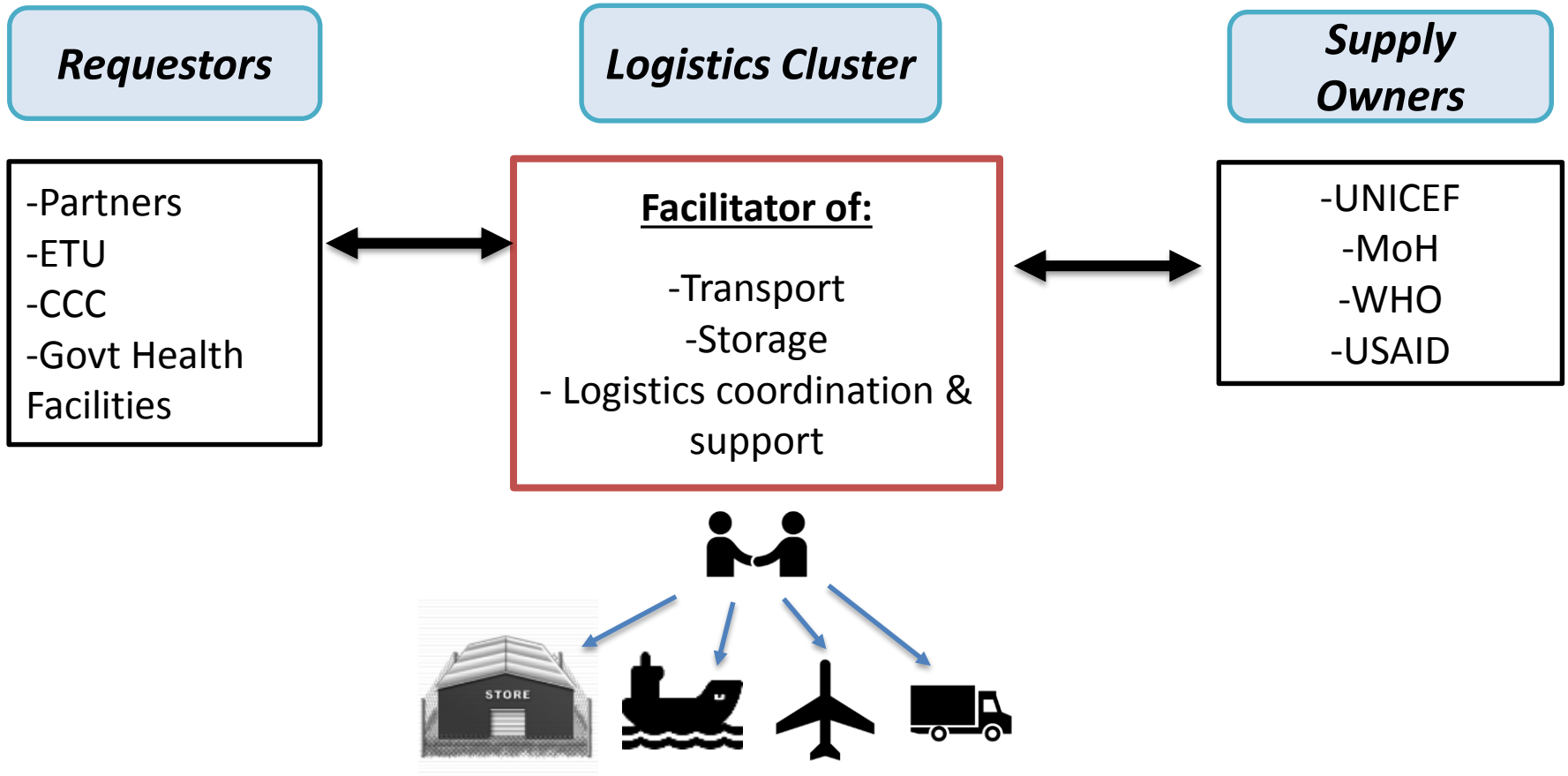
-Franck Aynes, Logistics Cluster Coordinator







Logistics Cluster Role in Supply Chain for Ebola Response















Downstream & Supply Management Constraints:

- Unique Coordination Architecture
- Difficulty Managing Supplies for EVD (specifications, high volume items, personal safety sensitive nature of supplies).
- Lack of upstream **and** end-user information hindered ability to properly plan logistics infrastructure.
- Responding with Logistics to rapidly evolving situation
- Poor Downstream Supply Chain infrastructure
- Slow in-country pipeline (access, roads, geographical spread).



Transition & Exit Strategies

Transition & Exit Strategies



- Knowledge Transfer & Trainings
- Logistics Infrastructure & Assets Handover
- Pre-positioned medical supplies to prepare for future outbreaks
- Cost Recovery, transition and Exit

Transition & Exit Strategies



Liberia, Sierra Leone & Guinea

Sierra Leone

- LC supporting planned transitioning out of UNMEER (completion June)
- LC consulting with stakeholders on humanitarian community's expected needs as the operation progresses.
- LC preparing itself and supporting partner organizations for the upcoming rainy season
- Discussion for LCA Update

Guinea

- Preparations for Rainy Season
- LCA will be carried out in June
- Capacity building exercises for government and national NGO staff ongoing (60 staff)
- LC to operate in cost-recovery mode as of October
- At the end of the operation, MSUs and other material to be donated to the government and partners

Liberia

- Preparations for Rainy Season
- Training plan for transfer of knowledge plan underway
- Over 20 Govt staff trained Logistics infrastructure to be donated to Government for health supply chain & disaster management
- Planning moves towards cost-recovery
- Discussion for LCA Update





Lessons Learned

Emerging Lessons Learned



- **Medical logistics & inventory management**
- **Supply chain management & coordination with upstream pipeline**
- **Emergency staff deployments & medevac**
- **‘Mission creep’**
- **Regional Coordination between 3 EACs**
- **Transition and Exit**



How will we respond to a future Pandemic?



Pandemic Preparedness: The Way Forward

- **Virtual Supply Chain**
- **Integrated inventory management & tracking**
- **Emergency staff deployments**
- **Health sector partnerships fostered**
- **Pre-positioning & preparation of key medical resources**



COFFEE BREAK

Session will re-start at 11:15



EMERGENCY HEALTH UNITS

SAVE THE CHILDREN

emergency health unit



Sarah Murphy
s.murphy@savethechildren.org.uk
+44 7771 371812
28 May 2015



Save the Children

Emergency Health Unit

Objective:

Predictable, consistent, high quality and rapid emergency response.

Approach:

Three modules of standby teams:

2014 – In-patient/Surgical

2015 – Out-patient primary and public health

2016 – Reproductive health & paediatrics.

Learning from Ebola

Staff: securing outgoing staff for core EHU, rosters, registers

Partnerships: UK and international; clinical, operational, technical

Central EHU – London

(Management, Operations, Logistics, HR, PM, Administration)

In- Patient Module

- I. Field Hospital (UK)
 - 4 SC staff
 - 10+ UK Med staff
 - Full surgical kit
 - Full Op kit
- II. Roving Surgical Team (SSD)
 - tbc

Out-Patient Module

- I. **WCA focus**
 - 6 SC Staff
 - Full OPD kit for 6 weeks (PHC, CTC, Imm)
 - Prepo in Italy (UN)
- II. **ESA focus**
 - 6 SC Staff
 - Full OPD kit for 6 weeks (PHC, CTC, Imm)
 - Prepo in Nairobi
- III. **Global**

Supply Chain Preparedness

2015/2016

- Physical pre-positioning
- Nairobi and Brindisi
- Aligning to WFP and WHO
- Funding: Cash contracts/underwritten

2016-2018

- Physical pre-positioning
- Nairobi, WCA, Asia, Europe
- Aligning to WFP and WHO
- Funding: More focus on GIK prepo kits

Risks?

- Expiration
- Labelling
- Dispatching/freight
- Slow replenishment
- Loss of funding
- Lack of GIK commitment
- Other risks and mitigations?



Questions and Discussions



- Risks and concerns
 - On project
 - On feasibility
 - On logistics
- Potential collaborations
- Potential complementary work



HUMANITARIAN LOGISTICS PLATFORMS

HANDICAP INTERNATIONAL

HUMANITARIAN LOGISTICS PLATFORMS

HANDICAP INTERNATIONAL
Emergency Response Division

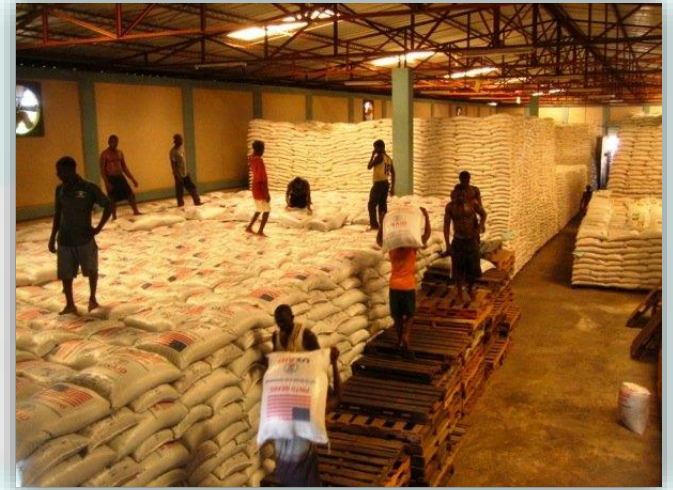


Logistics platforms

*Intervention mechanism allowing humanitarian assistance within a deconstructed environment...
... taking into account the most remote/
less reachable populations.*

Objectives

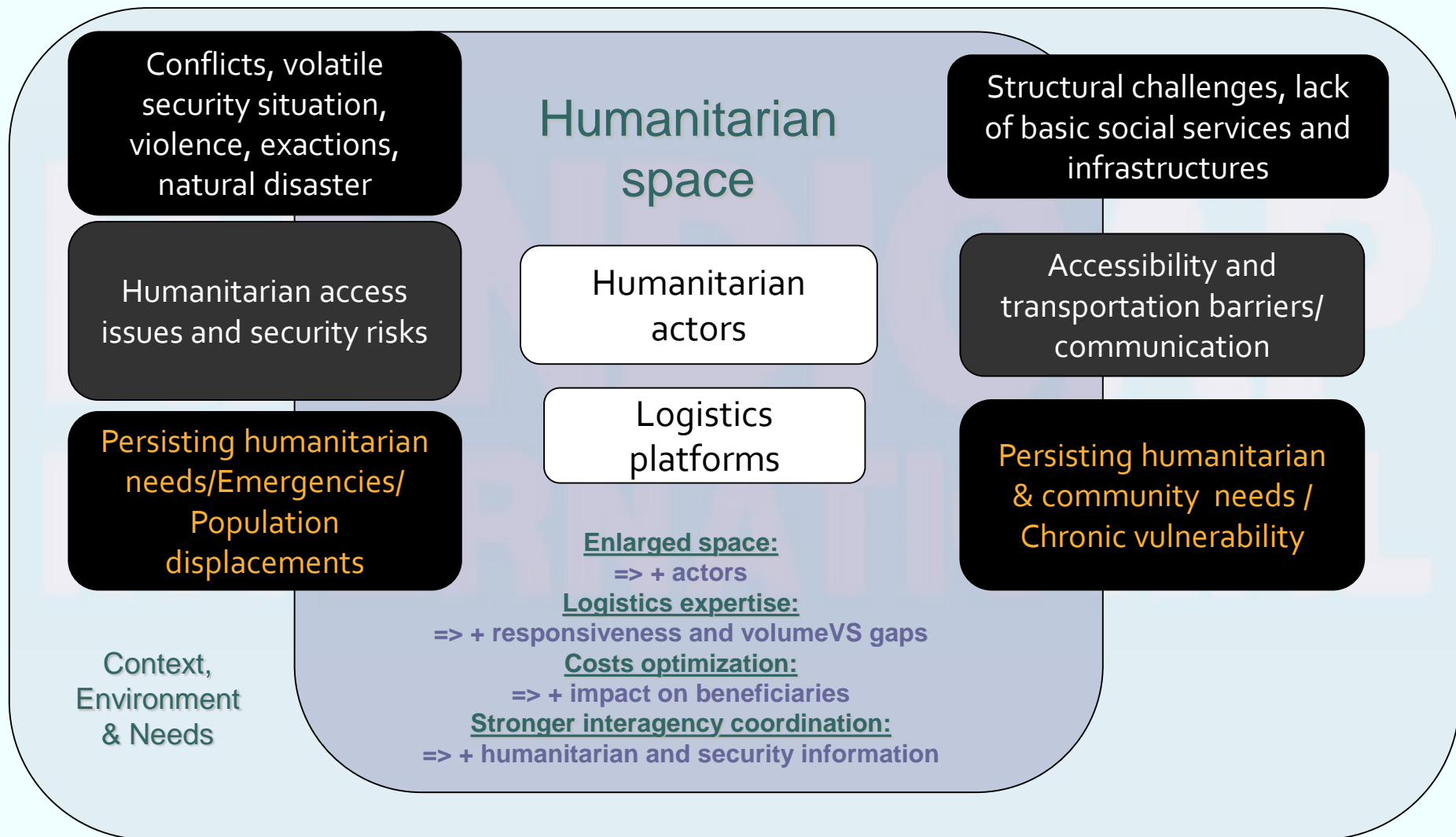
- optimize logistics activities towards local and international humanitarian actors in order to ensure better delivery of humanitarian aid.



How?

- Through deployment of storage facilities, fleet management, interagency mechanical workshop, accommodation.
- By participating to clusters as humanitarian actor and as operational actor.

GENERAL CONTEXT



● ● ● Offered services

- **Transportation service** : uni-modal/multimodal fleet for goods and humanitarian transportation.
- **Storage service** : X m² of storage surface
- **Mobile storage service** : X m² of mobile storage surface (Wiikhall).
- **Garage service** : available for light/heavy vehicle maintenance and repair.
- **Housing service**: Reception capacity of X beds and restaurant service.
- **Workspace** with internet connexion and electricity.

● ● ● The partners

- Local NGO
- International NGO
- UN Agencies
- Any non-profit organization implementing emergency humanitarian programs

As long as these organizations:

- Have signed the Memorandum of Understanding
- Have filled in their project sheet

And

- Have asked for the platform to be deployed
- Have completed one or several service(s) application(s) (transportation, storage)



LUNCH BREAK

Session will re-start at 13:15



UNDAC

OCHA



OCHA

United Nations Office
for the Coordination of
Humanitarian Affairs

UNDAC

United Nations Disaster Assessment
and Coordination (UNDAC) team

United Nations Disaster Assessment and Coordination

LogCluster Meeting
Lyon, 28 May 2015





OCHA

United Nations Office
for the Coordination of
Humanitarian Affairs

UNDAC

United Nations Disaster Assessment
and Coordination (UNDAC) team

Objectives of the briefing

- I. Update you on the role of UNDAC and OSOCC**
- II. Present how you can contribute and benefit**
- III. Capture feedback on how we can further strengthen those tools**



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United Nations Office
for the Coordination of
Humanitarian Affairs

UNDAC

United Nations Disaster Assessment
and Coordination (UNDAC) team



A UN/ OCHA rapid response team

- At no cost to the affected country
 - 24/7 – mobilization in 24 hours
 - 2-4 week missions
- +
- **a preparedness support capacity:** national response capacity assessments; support to simulations,

Disaster Management

Management of resources
Optimizing the use
available resources to
ensure maximum impact
through establishment of
priorities for response
activities

Humanitarian Coordination

Management by principles
Establishment of
framework and standards
for participation in delivery
of humanitarian assistance

- **A regional cooperation tool based on and linked to a common global system and methodology**
- **Linking up disaster management approach with humanitarian coordination**



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for the Coordination of
Humanitarian Affairs

UNDAC

United Nations Disaster Assessment
and Coordination (UNDAC) team

Pillars of UNDAC System

Staff

~ 200s experienced emergency managers (23% female)

Deployment

Standard 24/7 deployment procedures, Deployment within 12-48 hrs

Methodology

Standardized methodology in coordination, assessment, IM, UNDAC Handbook

Equipment

Personal mission kit, OCHA kit, tailor-made support modules, technical support through partners => for teams to be self-sufficient

**OCHA**United Nations Office
for the Coordination of
Humanitarian Affairs**UNDAC**United Nations Disaster Assessment
and Coordination (UNDAC) team

UNDAC 2015

No.	Mission	Month	Days	UNDAC Members	Support staff	Total
8	Nepal: Earthquake	April	22	23	18	41
7	Micronesia: Typhoon	April	14	5	0	5
6	Chile: Floods	March	19	7	5	12
5	Vanuatu: Tropical Cyclone	March	22	7	6	13
4	Sao Tome & Principe: Preparedness mission	February	12	3	0	3
3	Malawi: Floods	January	21	20	10	30
2	Panama: Interagency Disaster Risk Reduction Assessment	January	13	2	0	2
1	Mali: Ebola response	January	11	2	2	4

2014: 15 missions



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UNDAC Concept

1. OCHA First response tool to establish or support a **coordination mechanism** for international response (since 1993)
2. Activated by **RC/HC or Government**
3. Provides:
 - **Needs assessment**
 - **Relief Coordination**
 - **Information Mgt & Products**
 - **Platform for cooperations**, coordination and information management



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International/regional/technical orgs

Global:

- GFAO
- GenCap
- IFRC
- IOM
- ISDR
- UNDP
- UN-DSS
- UNEP
- UNICEF
- WFP
- World Bank
- WHO
- UNHCR
- Plan International

Regional:

- African Union
- EC Humanitarian Aid & Civil Protection (ECHO)
- CEPREDENAC
- ECOWAS
- Organization for Islamic Cooperation
- ASEAN
- SADC
- CDEMA
- IGAD

Technical support partners:

- ACAPS
- Americas Support Team
- Asia-Pacific Humanitarian Partnership
- International Humanitarian Partnership
- MapAction, UNITAR/UNOSAT
- DHL
- Telecoms Sans Frontières
- Cascos Blancos



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UNDAC members

- Experienced emergency managers / humanitarian coordination professionals with link to home org./country
- Identified based on selection criteria
- Available at 12-24 hrs notice for up 2-4 weeks at least once/year
- status of UN “experts on mission”
- Regular trainings (induction, refresher, OSOCC, specialized areas)





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Partners and Support Modules

- ICT Support & connectivity
 - Logistical support
 - Base Camp Accommodation
 - Office Space
 - Operational Support Staff
 - Software solutions
- Environmental assessment tool/
 - Mobile laboratory
 - Emergency Mapping
 - Airport Handling
 - Satellite Imagery





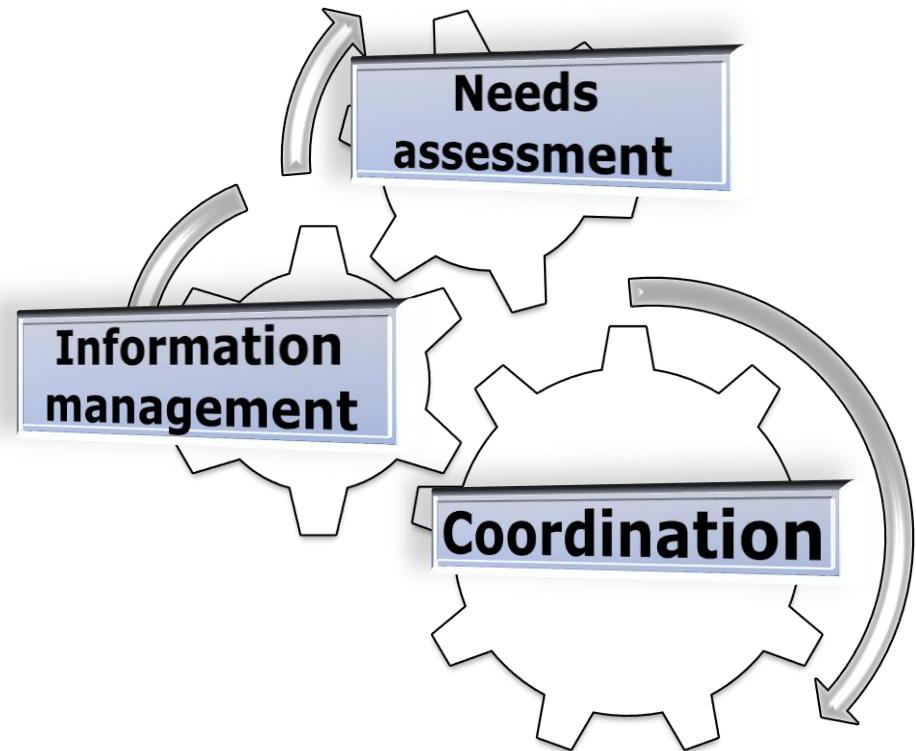
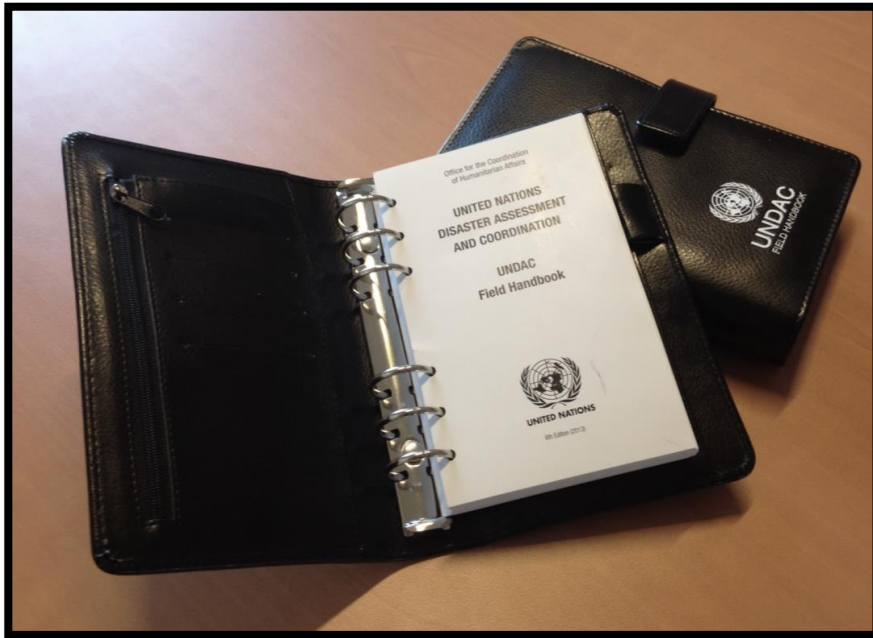
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Methodology





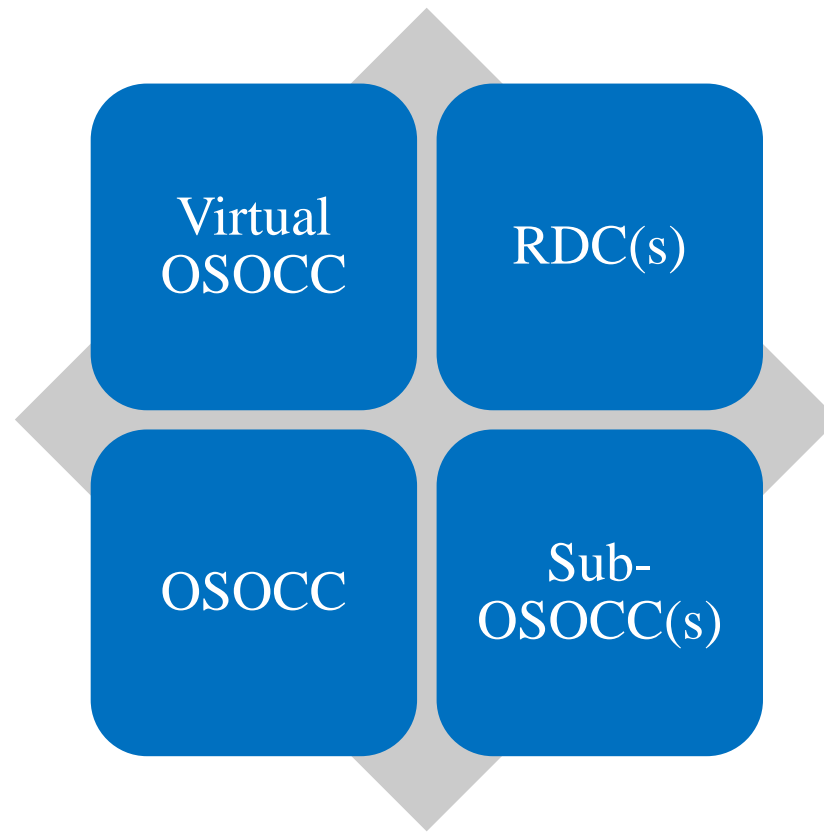
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OSOCC System



Calendar

GDACS - Virtual OSOCC

https://vosocc.unocha.org/VODiscussions.aspx#_top

Google Calendar

Lucien Jaggi

Squarespace - Confi...

https://mail.google...

Intervention types

Photo

OCHA

GDACS - Virtual OS...

OCHANet

Operations Support ...

Field Administrative ...

Update colour scheme: 1 hr, 1-3 hrs, 3-6 hrs, 6-12 hrs, 12+ hrs, None

Disasters

Simulator

Training

Meetings

Discussions

Users

Lists

Statistics

VIEW

7.9M Earthquake in Nepal on 25 Apr 2015 06:11 UTC

HTML

RSS

GLIDE: EQ-2015-000048-NPL

Back to disasters o

RELIEF TEAMS

RELIEF ITEMS

CONTACTS

HIT

MAPS

REPORTS

SURVEYS

TOOLS

S

Surveys

Alerted Rosters

Situation

Situation overview

Status of request of assistance

Comments

Operational Environment

Country baseline data

Operational priorities

Customs and immigration

Security situation

Access

Communications

Comments

Response coordination

Coordination setup

Reception/Departure Centre (RDC)

LEMA updates

Assessments and reports

Comments

Sub-OSOCC: Chautara

USAR coordination

Situation

Announcements

Assessments

Comments

Sub-OSOCC: Gorkha

USAR coordination

Operational Environment

Access - Iben Gejl Valbak, OCHA on 12-May-2015 14:45

Add comment

Edit subtitle

Notify when new info in t

All FMTs that have not yet arrived in Kathmandu are advised to stand down.

Airport status, 12 May: The airport has been to reported closed after the aftershock.

Relief goods:

It has been reported that floating cargo of relief goods from humanitarian organizations resulted in delayed ground handling operations. Those who intend to send relief goods as well as equipment transport with appropriate aircraft, not exceeding 196 tons. Cargo should be correctly palletized and contained to help unload planes with greater ease and speed.

PELASE NOTE:

According to the information from the Coordination Centre of Airport Authority, the following aircrafts (chartered cargo) are NOT allowed to be landed even if their weight is less than 196 tonnes: C17, Boeing747, Airbus 330, Boeing 777, CC177 and all other aircraft whose technical specification allows more than 196 tonnes. This applies until further notice. This does not apply to scheduled passenger aircrafts. Flight manifest and cargo documentation should be resubmitted with the new type of aircrafts that meets above measure.

Kathmandu Airport Status:

- Situation at airport quieted down over the weekend.

- Runway is clear. Contrary to media reports there are no additional weight restrictions for aircraft to land.

- There is a shortage of kerosene at the airport after the earthquake. Due to that incoming planes have to carry enough kerosene for their return flights.

- Landing permits should be issued through diplomatic channels.

- Money Exchange at airport: 1 ATM machine is working. Money Exchange counter inside (before) the immigration counter is easier than the one after the immigration counter to exchange money (it is closed once the stock of rupee run out). USD is preferred.

- Lost baggage is stored in the airport.

- Internet connection at the airport is still not stable -- no Wi-Fi.

Arrival at airport (info from DHL):

- Aircraft above 196,000 Kgs MTOW/MLW are being controlled to land in KTM, and on exemption basis only (ie B777F / B747F / MD11F etc)

- Aircraft operators should have necessary KTM crew simulator training; however, exemptions may be possible on ad-hoc basis / subject to diplomatic channels.

- Advise from DHL: IL76 Aircraft (can perform operations without need for exemption under MTOW/MLW guidelines) / A330F Aircraft (ditto and is already performing flights in/out of KTM and meets MTOW.MLW guidelines). Other larger aircraft types can also be requested and are ready to operate to KTM; however, this will be entirely subject to the consignee involvement in Nepal to assist with MOFA and MOHA Nepal along with the carrier authorities to grant an exemption to land with a heavier aircraft. This is on case by case business and shall depend on involvement with all parties and is clearly subject to continuing airport capacity and infrastructure.

- Kathmandu valley is mostly accessible by road so teams could reach to worksites by truck. The epicenter and potentially worst hit area is mountainous and probably only accessible by air (WFP).

- Satellite activation: Space Charter was activated yesterday and the Indian government is leading the activation via ISRO. Their outputs will be posted to http://disasterscharter.org as they become available. UNOSAT has also activated its mapping service and will coordinate with other imagery analyst centers to avoid duplication as best as possible. Note that cloud cover is heavy in the affected area.

- DG ECHO informs that the Copernicus Satellite Service in Rapid Mapping mode was activated. Furthermore, Copernicus was already activated last year in Risk and Recovery mode. http://emergency.copernicus.eu/mapping/list-of-components/EMS012

Maps

Nepal R

Distance Map 2011

Statistics

Stat of T

Kathmandu

Other

Logistics

Assessment of Nepal

by WFP



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Virtual OSOCC – Nepal Case Study

- Discussion set up within 1 hour of EQ on 25th April
- 2,800 users (disaster managers and aid workers)
- 230 countries and organisations
- 300 people from 90 countries and organisations have shared information with others through the Virtual OSOCC.



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Reception and Departure Centre

The primary responsibility is to facilitate the arrival and then later, the departure of international response teams

- Provide interface between local authorities/airport and arriving teams
- Registration of arriving teams and direct them to the OSOCC or search sites
- Provide a briefing of latest information, security, etc.
- Logistical arrangements of arriving teams
- Update Virtual OSOCC if possible





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Reception Activities

Initial Reception	Immigration	Customs	Registration	Briefing	Logistics & Transport
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United Nations Disaster Assessment
and Coordination Unit

Registration

GDACS Global Disaster Alert and Coordination System

GDACS is a cooperation framework between the United Nations, the European Commission and disaster managers worldwide to improve alerts, information exchange and coordination in the first phase after major sudden-onset disasters.

HOME ALERTS VIRTUAL OSOCC DATA, MAPS & SATELLITE IMAGERY SCIENCE PORTAL ABOUT GDACS

Sarah Howe, OCHA YOUR PROFILE LOGOUT English

GDACS - Virtual OSOCC - real-time disaster coordination
Update colour scheme: 1 hr, 1-3 hrs, 3-6 hrs, 6-12 hrs, 12+ hrs, None

Disasters Simulator Training Meetings Discussions Users Statistics

7.9M Earthquake In Nepal on 25 Apr 2015 06:11 UTC **EW** **EQ**
GLIDE: EQ-2015-000048-NPL

Back to disasters overview

RELIEF TEAMS RELIEF ITEMS CONTACTS HIT MAPS REPORTS SURVEYS TOOLS SUBSCRIBE

Alerted Rosters

Situation
Status of request of assistance
Comments

Operational Environment
Country baseline data
Operational priorities
Customs and immigration
Security situation
Access
Communications
Comments

Response coordination
Coordination setup
Reception/Departure Centre (RDC)
LEMA updates
Assessments and reports
Comments

Sub-OSOCC: Gorkha
USAR coordination
Situation
Announcements
Assessments
Comments

OSOCC
USAR coordination
Sector A
Sector B
Sector C
Sector D

Assessment (9):
Mission completed (2) @fire assessment/prep team (@fire - International Disaster Response), Medical Assessment Team (Germany - Johanniter International Assistance)
Deployed (7) ITA 1 (Italy - Department of Civil Protection), Team Rubicon USA, FRA03 (FRANCE), ERT MED (Germany), German Federal Agency for Technical Relief (THW Germany), Rapid Response Team (SDG Humanitarian Aid), STC (Short Term Countermeasures) (Italy)

Coordination (5):
Deployed (2) Mapping (aerial and ground) Team, Assessment Team (Global D.I.R.T., (Disaster Immediate Response Team)), MapAction
Mobilising (1) UNDAC Support Module (CAMP/ICT) (IMP (DEMA/MSB/DGB))

Health (26):
Mission completed (3) Securistes Sans Frontières (France), HUBA (Huba Rescue24 International Team), KARISZ USAR and Medical Team Hungary (Hungary)
Stand-down (1) FMT Type 1 (Global D.I.R.T., (Disaster Immediate Response Team))
Deployed (12) Japan Disaster Relief Medical Team (Japan), CZERT - Trauma Team (AMF) (Czech Republic), Italian Civil Protection AMP (Italy: Civil protection department), Italian Civil Protection AMP (Italy: Civil protection department), Alliance of International Doctors (Turkey), Medical Emergency Response Team (Germany - Johanniter International Assistance), Medical Rescue (Doctors Worldwide Turkey), I.S.A.R. Germany, Canadian Medical Assistance Teams (CMAT) (Canada), Humanity First (UK), International Medical Corps, Team Rubicon USA
Mobilising (4) PCPM Polish Emergency Team, HUMA (NGO), KYM Health team (KYM Turkey), FMT type 2 'Mother's Child' (Switzerland)
Standby (3) GLARION (USA), Humanity First (Canada), Field Hospital (Russian Federation)
Monitoring (3) Samaritan Austria - Rapid Response Team (SAR-RT) Medical Team (Samaritan Austria), B-FAST (Belgium).

Logistics (1):
Deployed (1) DHL DRT

Other (5):
Deployed (1) OCHA Flexible Support team (Sweden)
Mobilising (1) SAR-NAVARA / SPAIN (ESPAÑA/SAR INTERNACIONAL)
Monitoring (1) ONGD SAR PERU (Peru)

Shelter (2):
Deployed (2) Medair Emergency Response Team (Medair), Humanity First (Canada)

Telecoms and ICT (4):
Deployed (3) NetHope, Emergency.lu (Gov. Luxembourg), Télécoms Sans Frontières
Monitoring (1) GVF

USAR (57):
Mission completed (13) USA-2 (USA), USA-1 (USA), NORSAR (Norway), UAE USAR Team (UAE), GEA SAR Team (Turkey), S.A.R.A.I.D (UK), PUT FRANCE01 (France), USARIL (NED01) (the Netherlands), Disaster Relief Medical Team (DMT) (Malaysia), SERVE ON (formally-RAPID UK) (UK), AKUT (Turkey), Canadian Medical Assistance Teams (CMAT) (Canada), BOMBEROS SIN FRONTERAS ONGD, (BSF) (SPAIN)
Stand-down (16) ERT-USAR (EPTONIA), Dubai Police (UAE USAR TEAM) (UAE), ICE-SAR (Iceland), Canadian International Rescue Organization (Canada), Fire Rescue (CMC Finland), ERT Search and Rescue SEBEA - CERD1 (THW Germany), SARUV Austria (Austria), Saudi Search and Rescue Team (Kingdom of Saudi Arabia), ERICAM (COMUNIDAD DE MADRID (SPAIN)), I.S.A.R. Germany, International Rescue Corps, @fire (Germany), Lithuanian emergency response team LIET (LIT), BERT (Jordan Civil Defense), Swiss Rescue (SDC Humanitarian Aid)
Deployed (11) TURKUSAR AFAD ISTANBUL (AFAD TURKEY), USAR Poland (Poland, State Fire Service), Japan USAR Team (JDR) (Japan), China USAR Team (China), Impact USAR Task Force (Impact Northwest), B-FAST BIL-1 (Belgium), EMBERCOM (Russia), ASTRA SAR-KYM (TURKEY NGO), Search & Rescue cum Medical Team (Singapore), ONG INTERVENCIÓN, AYUDA Y EMERGENCIAS (Spain), ukstar (United Kingdom)
Monitoring (17) AFD SAR Team (Alsblische Fire Department Sar Team), ONG01 USAR VIRA DEL MAR (CHILE), SAZEMERCOM (Yasashitan), GEBOCYL (Bomberos Castilla y León) (España), CZERT-USAR (Czech Republic), NZLI (New Zealand), DEMA USAR TEAM (DEN1) (Denmark), Danish Emergency Management Agency, AUS-4 (Queensland) (Australia / Queensland Fire and Emergency Services), FRA 03 (France), Put-1 USAR, CORPS MONDIAL DE SECOURS (France), usar santiago (Chile), CIVIC SAR CHILE (Chile), Armenian USAR Team (Republic of Armenia), SP-USAR-SITSEN, Spain (SPAIN), Belarussian USAR Team (Ministry for Emergency Situations of Belarus)

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HUMANITARIAN ID

CONNECTING RESPONDERS

Welcome to Humanitarian ID, a sign on service for Humanitarian ID, HumanitarianResponse info, and other OCHA community sites.

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[> REGISTER](#)

[> ABOUT](#)

USAR TEAM FACT SHEET
Team details to be updated in the VIO before departure and given to REDC/UC on arrival.

TEAM INFORMATION

A.1 Team ID

A.1 Team name A.2 Home country

A.3 Number of persons A.4 Number of dogs

A.5 Team type responding ☐ Light ☐ Medium ☐ Heavy ☐ Other

A.6 INSARAG classification ☐ none ☐ Medium ☐ Heavy ☐

Responding elements

A.7 Technical search ☐ yes ☐ no

A.8 Canine search ☐ yes ☐ no

A.9 Rescue ☐ yes ☐ no

A.10 Medical ☐ yes ☐ no

A.11 Hazmat detection ☐ yes ☐ no

A.12 Structural engineers ☐ yes ☐ no

A.13 HRO/OSOCC support ☐ yes ☐ no

A.14 UC support ☐ yes ☐ no

A.15 Other capabilities

A.16 Self-sufficiency (number of days) Water days A.17 Food days

A.18 Expected arrival date (DD-MM-YY) DD MM YY

A.19 Expected arrival time (hh:mm) hh mm

A.20 Point of arrival A.21 Aircraft type

SUPPORT REQUIREMENTS

A.22 Transport for

A.23 Persons (number) A.24 Dogs (number)

A.25 Equipment (ton) A.26 Equipment (cubic metres)

A.27 Gasoline (litres per day) A.28 Cutting Gas (cylinders) Type Oxygen/Propane/Acetylene

A.29 Diesel (litres per day) A.30 Number

A.31 Medical Oxygen ☐ No ☐ Size

A.32 BoO Space Requirement (m²)

A.33 Any other logistical needs

CONTACTS

C.1 Contact 1 Name C.4 Contact 2 Name

C.2 Mobile phone C.5 Mobile phone

C.3 Sat phone C.6 Sat phone

C.4 E-Mail C.7 E-Mail

C.8 Base of Operations

C.9 Address (if known)

C.10 Radio Frequency (BoO) MHz

C.11 BVO GPS coordinates (if known)

C.12 GPS Coordinates (direction of forward)

C.13 GPS Coordinates (other format)

Form completed by: Name Title/Position

Date

FMT Type	Outpatient capacity	Inpatient capacity	Surgical capacity	Length of stay	No. of international/local staff	Time to deploy	Estimated time to be operational	Logistics and support required	List services offered/ Field Hospital (Y/N)
1. Outpatient Emergency Care		Not applicable	Not applicable						
2. Inpatient Surgical Emergency Care									
3. Inpatient Referral Care									
4. Inpatient Specialised Care FMT		Embedded in FMT 2, 3 or local health service							



OCHA

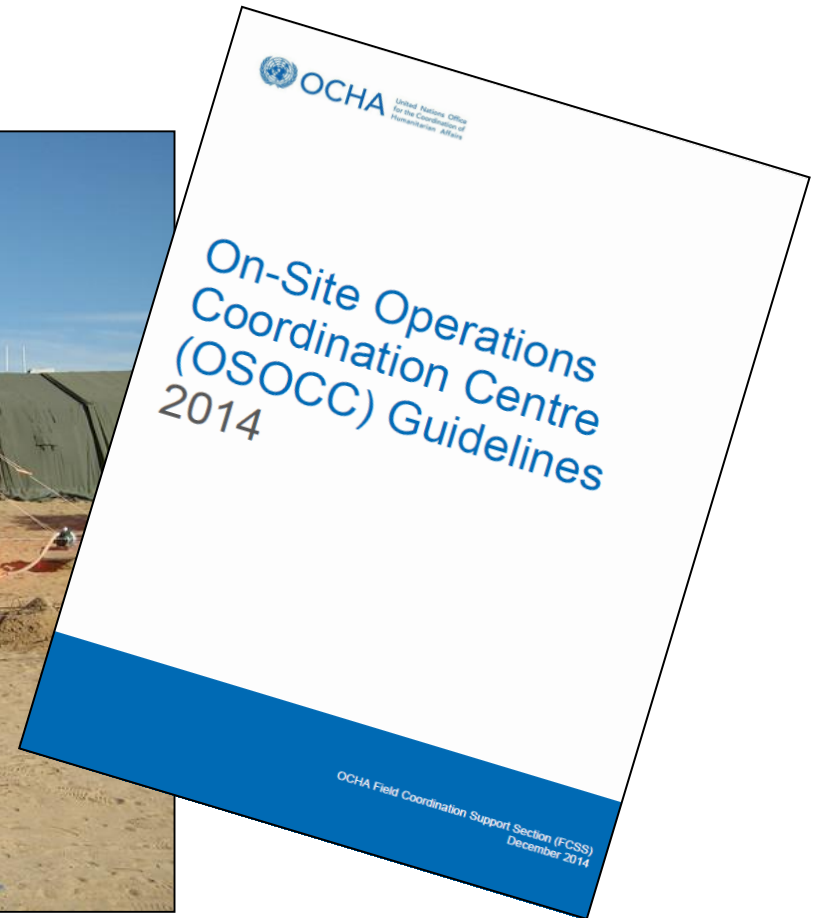
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for the Coordination of
Humanitarian Affairs

UNDAC

United Nations Disaster Assessment
and Coordination (UNDAC) team



OCHA





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Humanitarian Affairs

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OSOCC Principles

Respect for Existing Mandates and Structures

Coordination

Functional Approach

Flexibility

Scalability



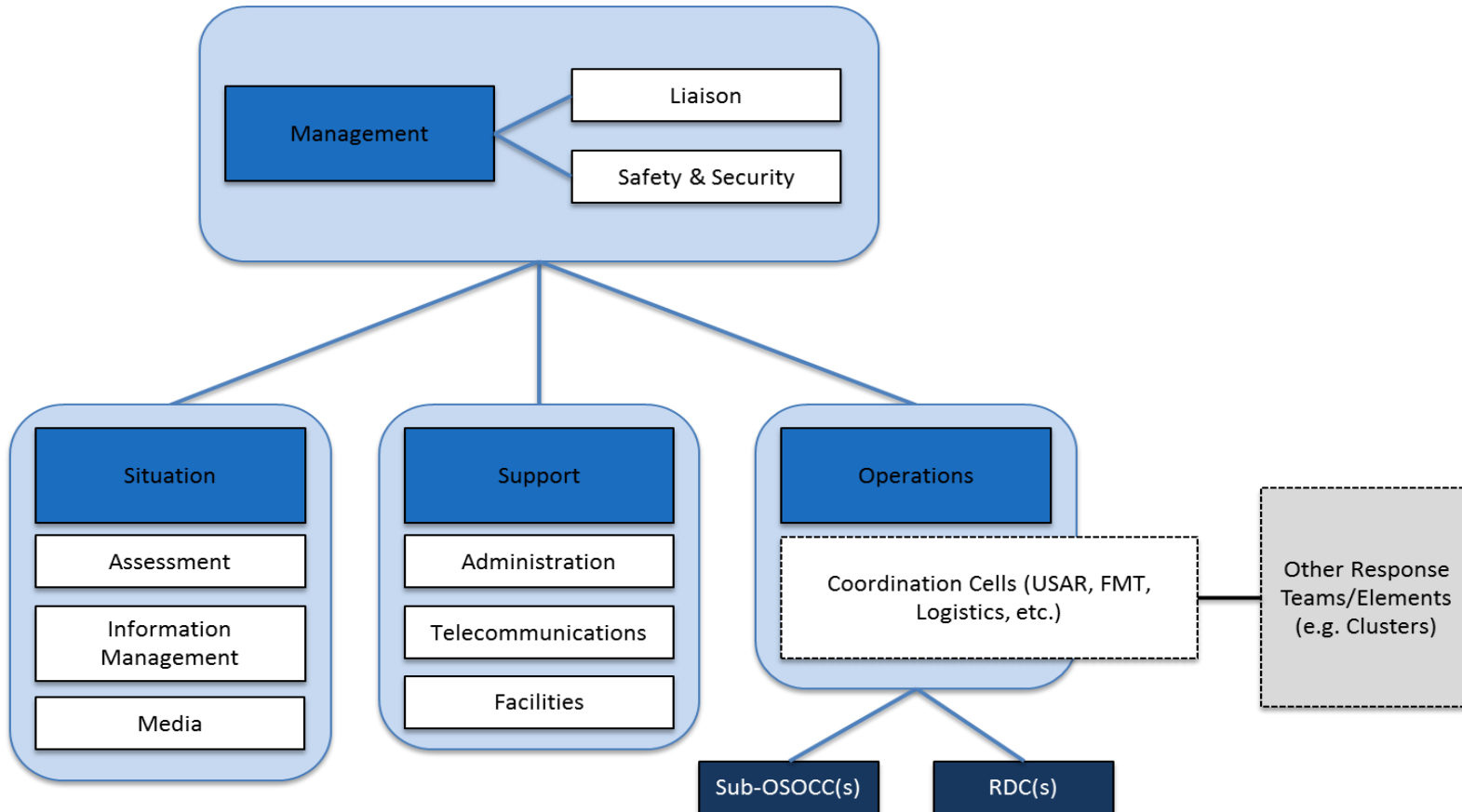
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OSOCC Structure





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Logistics Coordination Cell

Overview

Supports the Operations Function and Cells (and potentially the overall humanitarian response) in the management of material resources

Responsibilities

- Material supplies in-country
- Transportation
- Access and cargo
- Logistics plan



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On-Site Operations Coordination Centre



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Humanitarian Affairs

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and Coordination (UNDAC) team

Discussion...



Customs & Consignment Facilitation

OCHA / UNCTAD



UNCTAD ASYCUDA Programme Today

OCHA Logistics Cluster Global Meeting



Division on Technology and Logistics, UNCTAD

28 May 2015
Lyon, France

UNCTAD DIVISION ON TECHNOLOGY and LOGISTICS

UNCTAD ASYCUDA Technical Cooperation Programme

- 5 continents
- 8 regional support centers
- 19 languages and 8 alphabets
- 30 years of experience
- 60 active projects
- 95 national and regional implementations
- 70.000 trained users
- 15.000.000 customs operations per year
- 50.000.000 transactions annually



UNCTAD ASYCUDA around the world

Americas and the Caribbean:

Venezuela, Bolivia, El Salvador, Nicaragua, Aruba, Curacao, Bonaire, Belize, St Kitts & Nevis, Barbados, St Lucia, St Helena, Montserrat, Turks & Caicos, Haiti, Jamaica, St Vincent, Grenada, Surinam, Anguilla, Trinidad & Tobago

East Asia & Pacific:

Cambodia, Philippines, Nepal, Sri Lanka, East Timor, Maldives, Samoa, Fiji, Papua New Guinea, Lao PDR, Bangladesh

Middle East:

Jordan, Lebanon, Iran, Palestine, Syria, Yemen

ECOWAS/CEMAC:

Benin, Chad, Congo, Cameroon, Cote d'Ivoire, Liberia, Nigeria, Mali, DRC, Cape Verde, Mauritania, Guinea, Togo, Gabon, Sierra Leone, Burkina Faso, Niger, Guinea-Bissau, Gambia, RCA

COMESA/SADDC/EAC:

Botswana, Ethiopia, Libya, Malawi, Namibia, Rwanda, Uganda, Zimbabwe, Lesotho, Sudan, Madagascar, Zambia, Swaziland, Botswana, Angola, Comoros

Europe & Central Asia:

Albania, UK/Gibraltar, Latvia, Macedonia, Moldova, Georgia, Afghanistan, Kosovo, Bosnia & Herzegovina, France/SPM

ASYCUDAWorld System

- Integrated multi-functional platform
- High productivity and reliability
- High information security standards
- Covering all customs procedures and regimes
- Multiagency risk management
- E-licenses/e-certificates, e-payment
- Enhanced technical features (web-services, XML, barcodes, e-signature, multimedia)
- Interoperability with external systems
- Conformity with international standards
- Anticorruption, performance measurement
- Analysis and statistics



UNCTAD ASYCUDA technical assistance

- Full ownership of beneficiary countries
- Open key (free-of-charge software with source code)
- Capacity building (technical and functional training)
- Full advantage of new IT technologies
- Minimization of implementation cost
- Protection of previous investment
- Dynamic deployment
- Self sufficiency of beneficiaries in maintaining the system



ASYCUDA Single Window

- Facilitating the implementation of regulatory requirements for cross-border movement of goods
- Providing trade and transport operators with a single interface for receiving information and submission of all required documents
- Streamlining inter-agencies processes and controls
- Improving interoperability between Customs and OGA
- Designing common electronic solutions for supporting documents (e-certificates, e-licenses, permits, authorizations)
- Moving to a fully paperless environment and e-government
- Taking on board international recommendations and best practices
- Ensuring faster goods processing, more predictability and transparency, fewer delays and uncertainty, lower barriers at the border

UNCTAD ASYCUDA - OCHA

- **UNCTAD-OCHA MOU signed in February 2014**

Inter-agency cooperation between UNCTAD and OCHA at no cost

- **Review of procedures**

Set up the specific legal environment (Customs Agreement and other regulations) for processing the relief import operations and to control the subsequent transactions in the system.

- **Simplification by automation**

The objectives are to facilitate the transit and the import of relief consignments while avoiding misuses and frauds

- **Improved interoperability**

The objectives are to improve interaction between Customs and government agencies in charge for humanitarian issues and to facilitate data exchange between Customs and OCHA databases

- **Technical assistance to developing countries**

Provide ASYREC system and capacity building to developing countries through joint technical assistance projects

ASYREC - Automated System for Humanitarian Relief Consignments

- **E-documents in ASYREC**

- Management of authorised operators to generate Bona Fide certificate
- Simplified summary declaration for immediate release (including sub documents for containers and/or vehicles
- Exit note for relief consignments
- Discharge summary declaration at pre-arrival or later.
- Consolidated Single Administrative Document (SAD) declaration using data from summary declaration for regular processing



Thank you



Division on Technology and Logistics, UNCTAD

28 May 2015
Lyon, France



ERCC's toolbox

ECHO

Humanitarian Logistics and Transport Platform



DG ECHO, Emergency Response Unit

Emergency Response Coordination Centre (ERCC)



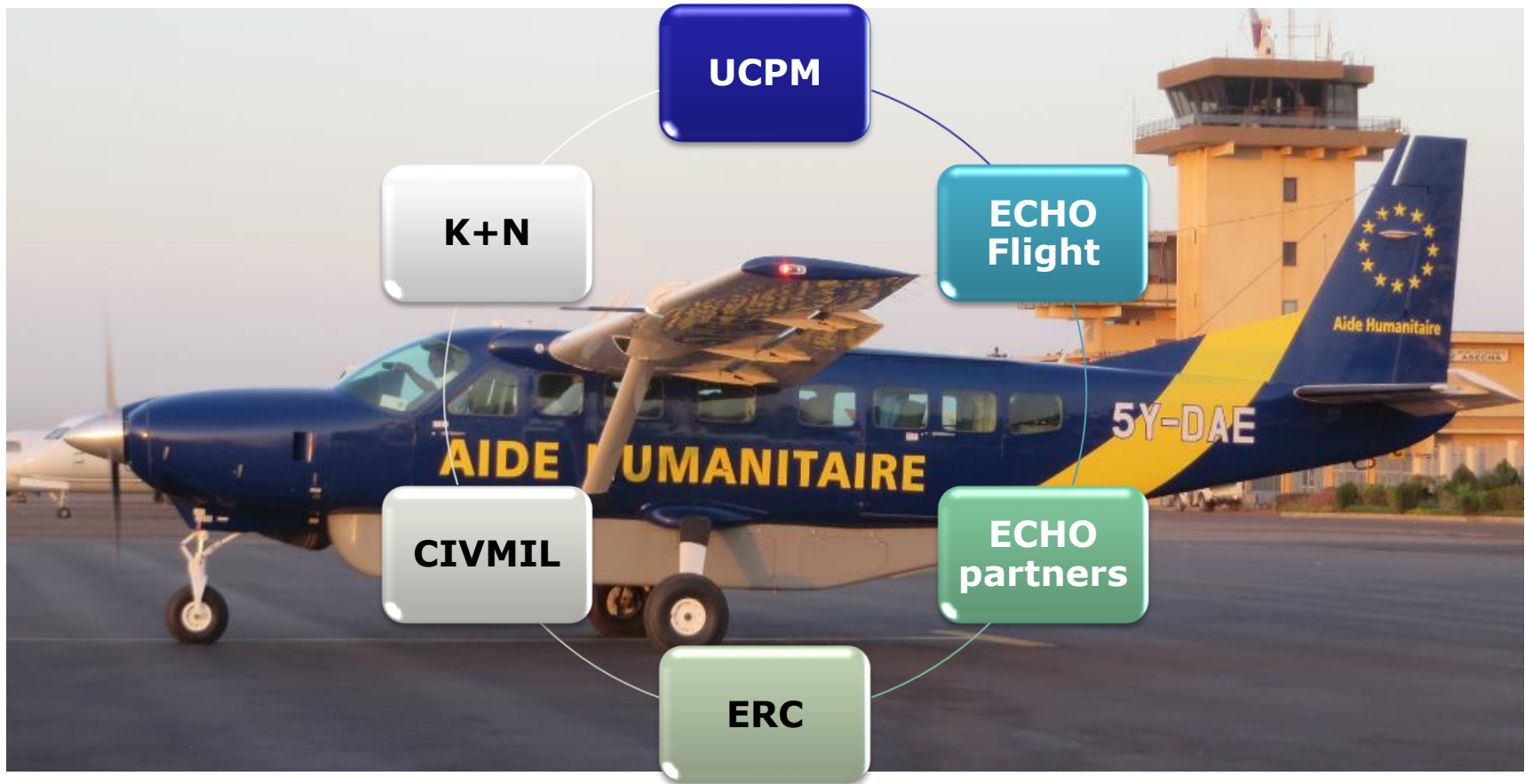
ERCC: Three Main Functions

- 1. Coordination of disaster response within the framework of the new Union civil protection legislation**
- 2. Coordination platform for humanitarian aid and civil protection operations**
- 3. Enhanced coordination hub for the whole Commission and broader EU**

What can the ERCC offer?

- **Continuous monitoring and coordination**
 - 24/7 capacity.
 - Experts and relief teams worldwide.
 - Coordination with ECHO offices and EU delegations.
- **Operations rooms and liaison offices**
 - Management of multiple emergencies simultaneously
 - Real-time information sharing and coordination with partners.
- **Tools and resources**
 - Early warning, scientific analysis, mapping capacities, transport and logistics, videoconferencing facilities, network of Civil Protection authorities and ECHO field presence
- **Public space**
 - Meeting space.

Humanitarian Logistics and Transport Toolbox

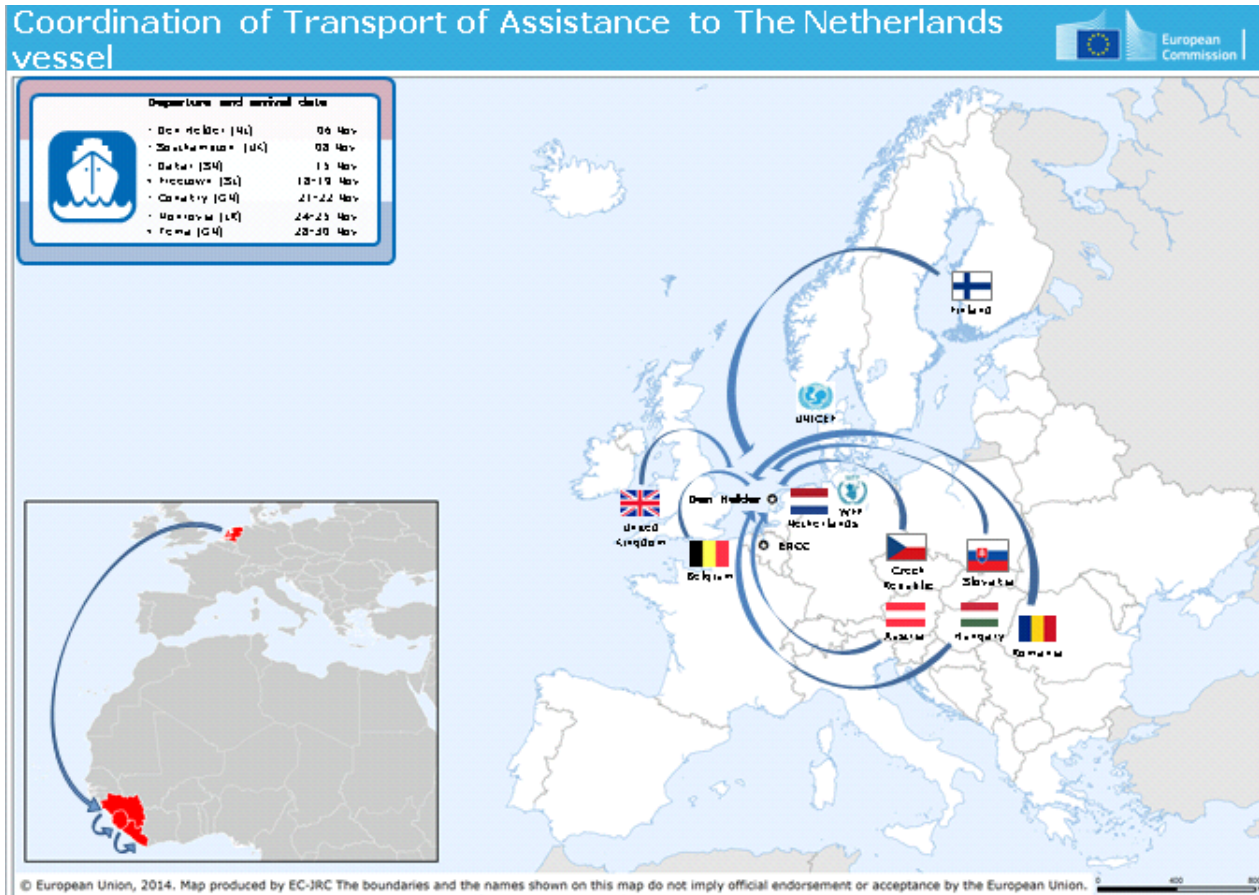


The example of DG ECHO's Ebola response.

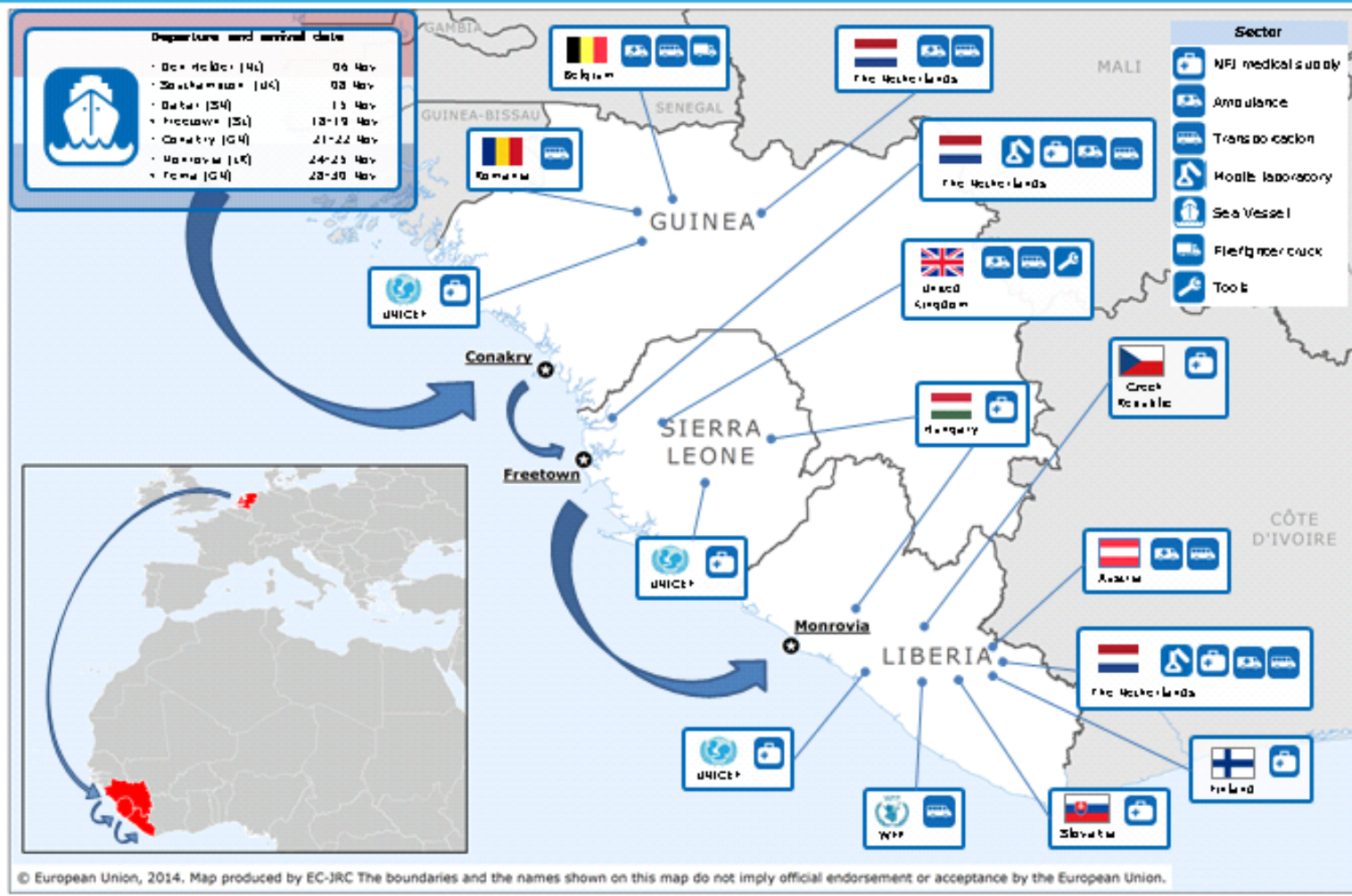


UCPM logistics and transport.

Transport grants – 55% and up to 85% for the VP.



The Netherlands vessel transport of assistance



Collaboration with the Logistics Cluster.

For instance, exchange of liaison officers.



Kuehne + Nagel broker services.

Transport grants – 55% under CP budget and up to 100% under HA budget.



MEDEVAC.

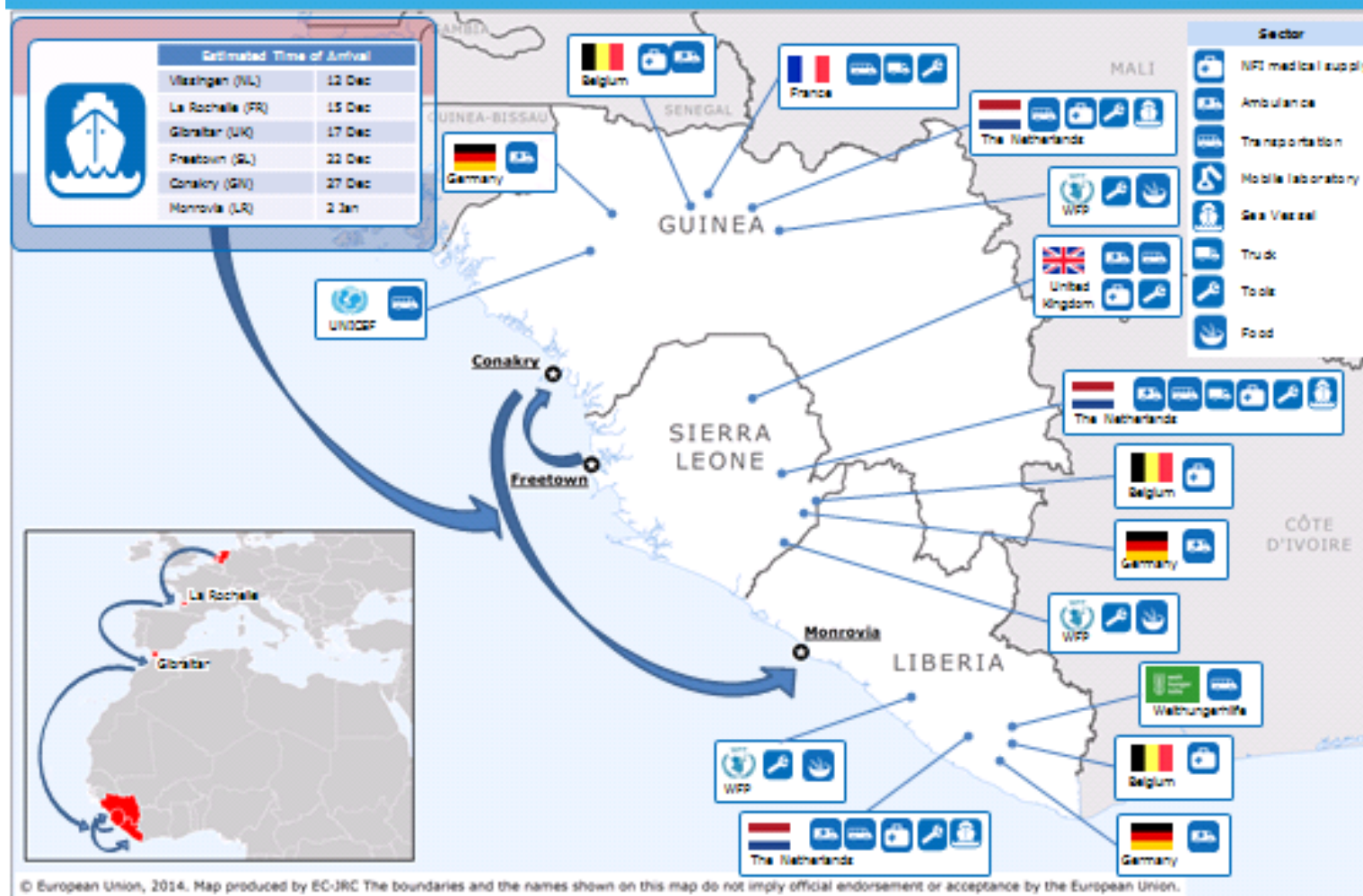
Luxembourg and German medevac capacities in the VP.



CIV-MIL cooperation.



The Netherlands vessel transport of assistance – 2nd rotation

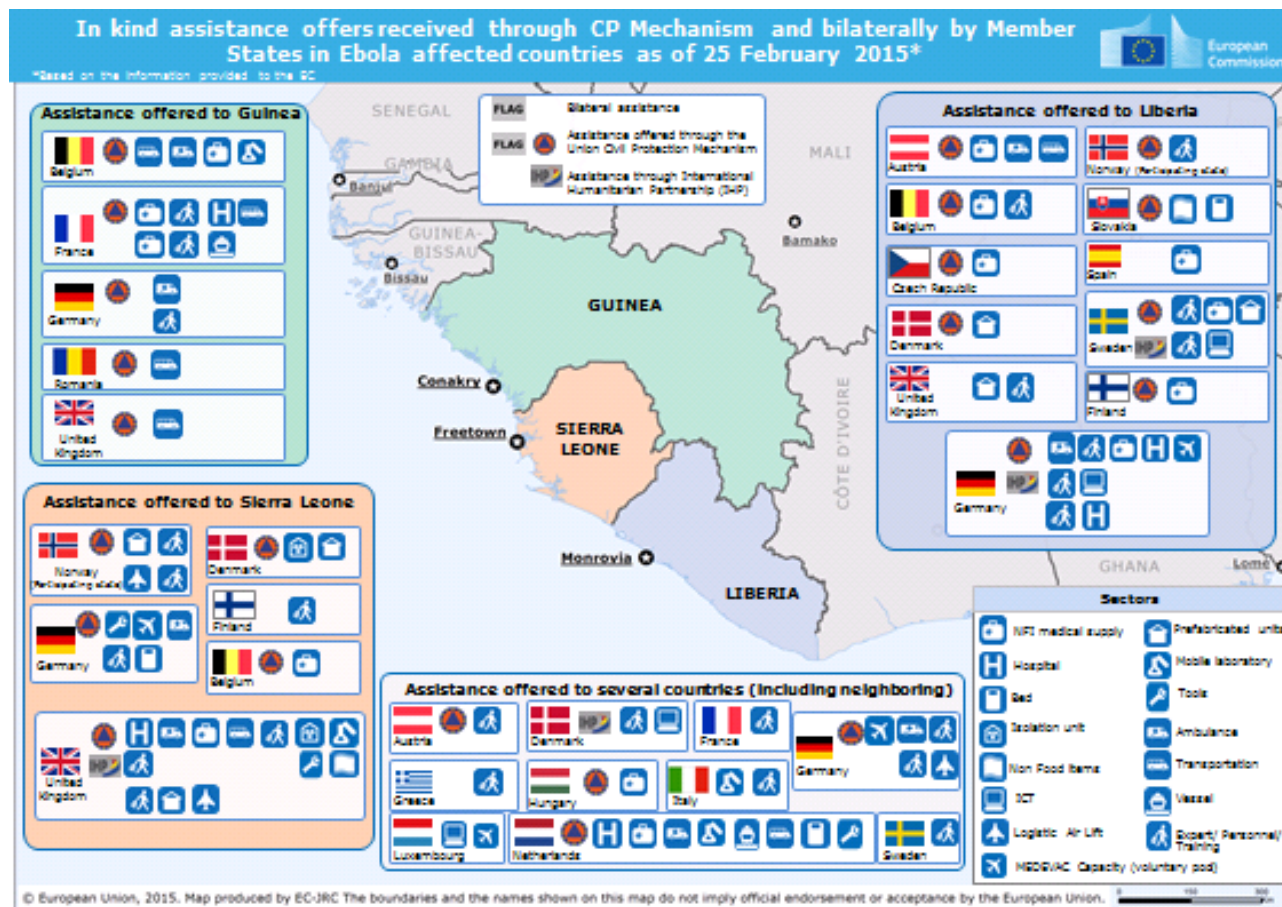


The 'Last Mile' delivery...

DG ECHO funds partners to deliver the last mile.



The Ebola response is being the largest UCPM logistics and transport operation.



Thank you



DG ECHO, Emergency Response Unit



COFFEE BREAK

Session will re-start at 15:30



8 juin 2015

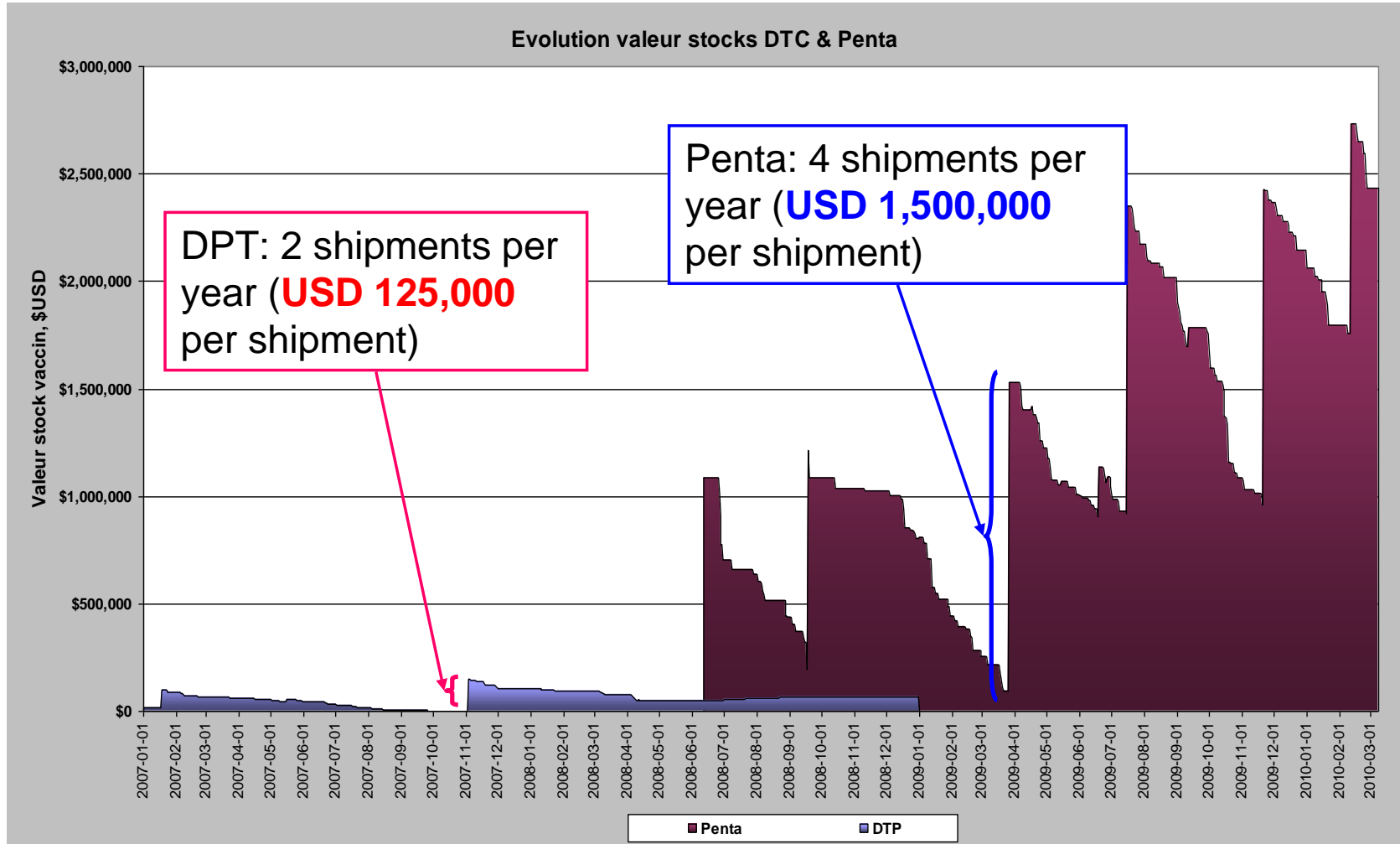


A few glances on the
Professionalization of Humanitarian Logistics
Benoît Silve

C.E.O Bioforce, Chairman PTD, SC member ELHRA

INSTITUT BIOFORCE DÉVELOPPEMENT

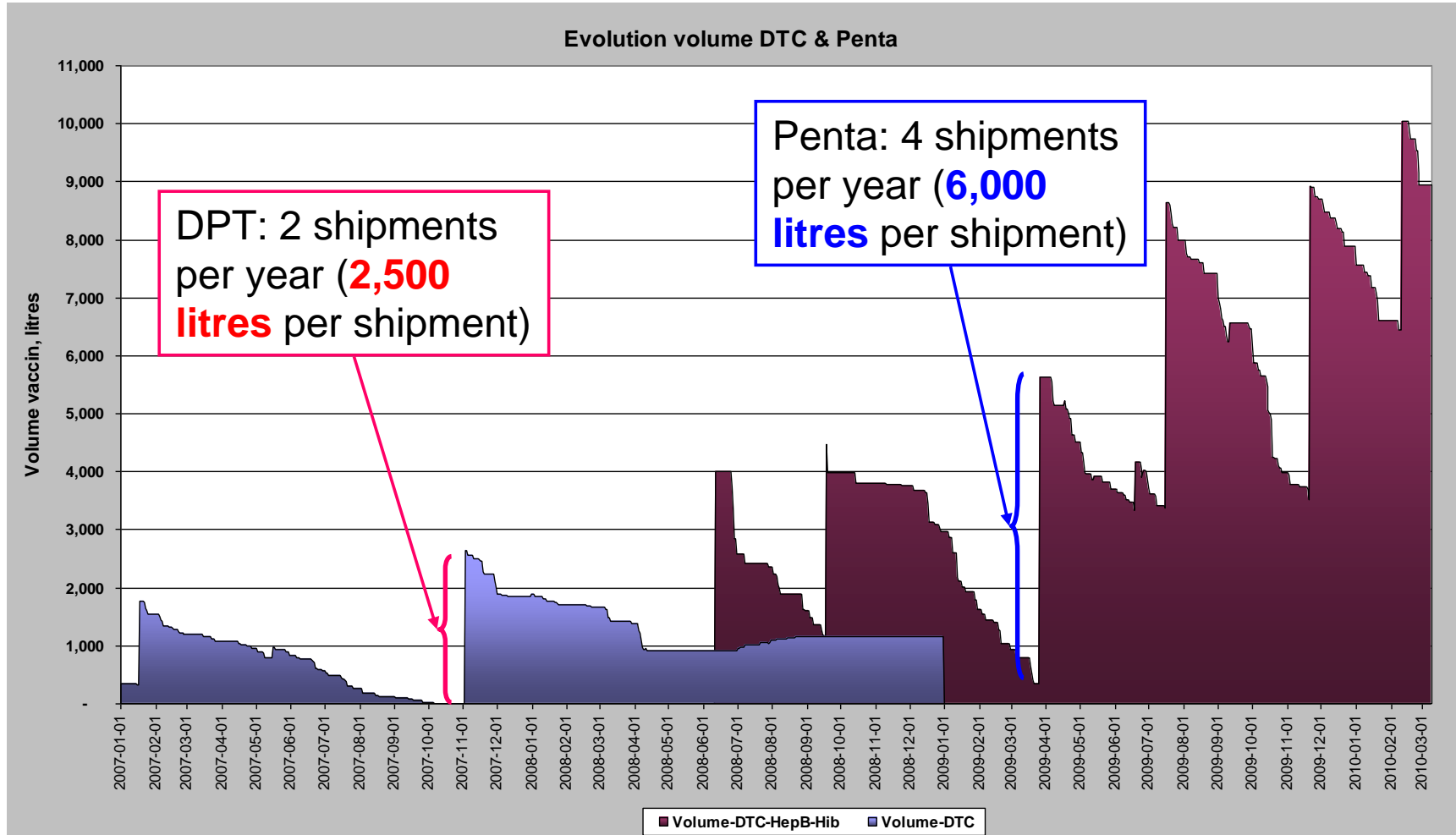
CONTEXT



VALUE x24

D'après Solo Kone, WHO IVB, 2012

08/06/2015





INSTITUT BIOFORCE DÉVELOPPEMENT VISION

- + A world where humanitarian supply chain workforces are planned, financed, developed and supported in a way that ensures equitable and sustainable access to the commodities needed for optimal humanitarian outcomes.



INSTITUT BIOFORCE DÉVELOPPEMENT

PROFESSIONALIZATION OUTPUT

- + Job descriptions
- + Certifications
- + Recruitment of skilled personnel
- + Career path & recognition & motivation
- + Continuous skills development
- + Management & performance control



GLOBAL
HR ISSUE



INSTITUT BIOFORCE DÉVELOPPEMENT

PROFESSIONALIZATION ACTIVITIES

- + Advocacy
- + HR Policies & training & certification
- + Knowledge management



INSTITUT BIOFORCE DÉVELOPPEMENT

TEAMWORK & NETWORKING

- + ELHRA
- + CILT & HLA
- + PEOPLE THAT DELIVER





PEOPLE THAT DELIVER Réseau international pour la professionnalisation des fonctions logistiques
 UNICEF USAID RHSC GLOBAL FUNDS ect. Chair = Bioforce

Résolog Réseau virtuel francophone + réseau Cepraom des 5 régions partenaires de la région Rhône-Alpes : News, forums, blogs, ressources + actions de terrain

USAID DELIVER Programme global financé par USAID et porté principalement par John Snow Institute (JSI)

OOAS organisation Ouest Africain de la Santé adossée à la CEDEAO – 16 Etats membres

UEMOA Union Economique et monétaires Ouest Africaine – 8 Etas membres

SECONAF Réseau international pour la planification familiale

IAPHL International Association of Public Health Logisticians : Réseau international porté par JSI dans le cadre du programme USAID DELIVER

TECHNET Forum sur la logistique de la vaccination

OPTIMIZE projet portée par l'OMS et PATH pour le renforcement de la logistique de la vaccination; « vision 2020 = vision des futures RH dans la logistique de la vaccination

OMS IVB / AFRO (3 séminaires régionaux sur la professionnalisation du logisticien de santé **GAR** Mise en place d'une formation log. de santé interne à l'OMS

LOGIVAC Mise en place d'une formation pré service de log. de santé, au Bénin

PLAN RH Burkina Projet – MoH Burkina. Coordination des approvisionnements, formations, déploiements de logisticiens dans les DS

FORMATIONS DELIVER Formations en partenariat avec JSI / USAID DELIVER délivrées à Ouagadougou, portant sur 2 niveau : la chaine d'approvisionnement, la quantification

EQUIPEMENTS D'URGENCE Projet services d'urgence du Bénin: EMT, formation à la maintenance

SANTÉ MATERNELLE ET INFANTILE SMI Projet régions des Hauts Bassins et des Cascades : EMT, réseaux des maternités, etc.

PROJET « 5% » - programmes Paludisme et HiV Variante du plan RH Burkina – MoH Burkina: formations, déploiements de logisticiens, cadre PeP dans les DS

EX.1 PREPARE PROJECT - GUINEA

- + **Objective:** Strengthen the response to epidemics through the setting-up of early warning and rapid response teams at a regional district level
- + **Stakeholders:** Ebola Coordination Cell, MoH, French civil protection, Bioforce Institute and Expertise France
- + **2 phases:**
 - | Needs assessment, protocol adaptation, initial training + deployment of 8 regional teams (192 logisticians/hygienists)
 - | Focused in-service training) for 240 professionals and development of a sustainable training capacity
- + 2 y 5,8M€





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EX.2 BURKINA FASO

+ Goals :

- | To strengthen competencies of health personnel in charge of logistic functions
- | To improve management of health commodities (HIV & malaria & RHSC)

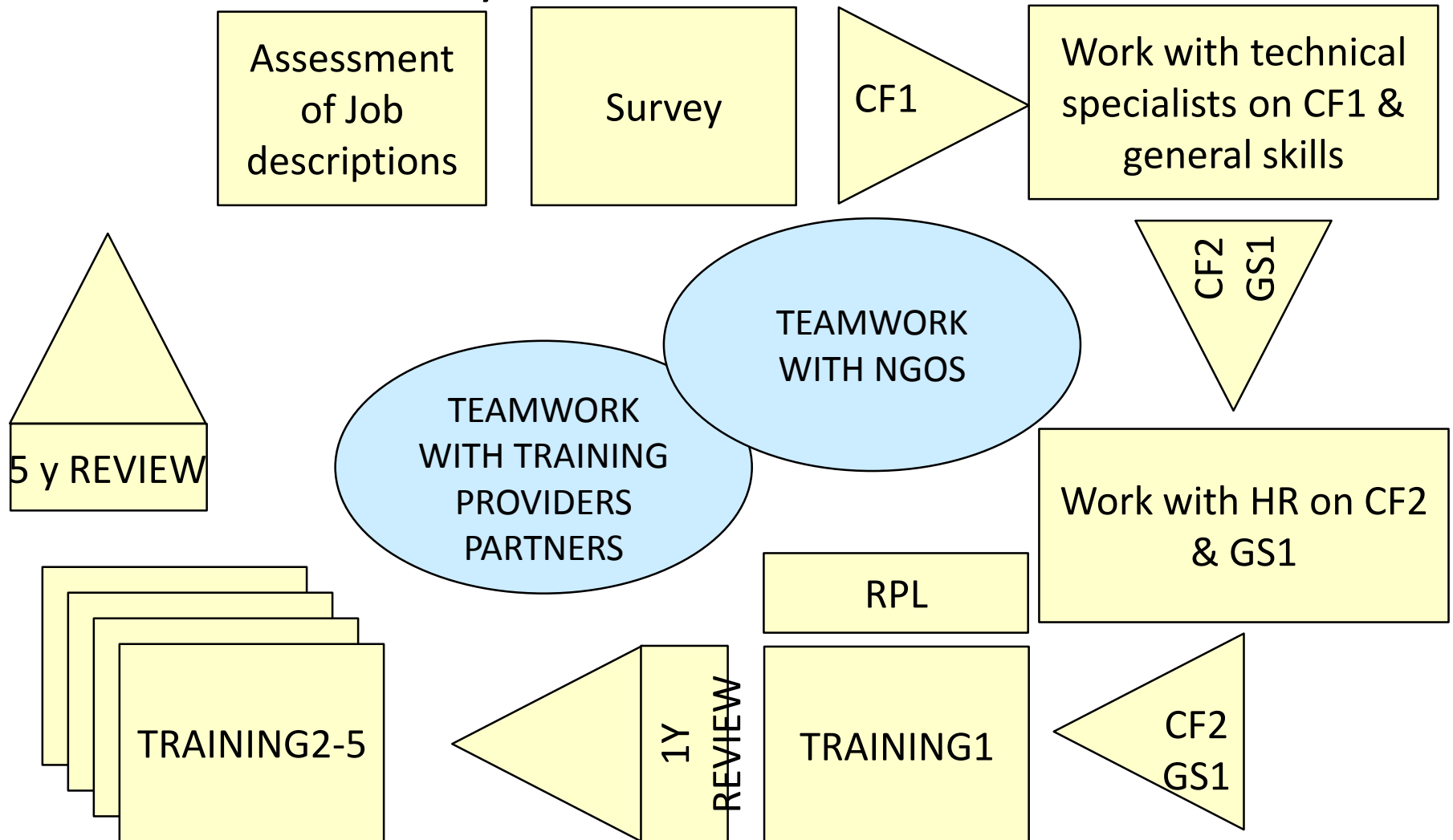
+ Activities :

- | Training (master in Health logistics etc.)
- | Implementation of District Health Logisticians in 3 regions (last mile vision)
- | Recognition of Health logistics as a profession
- | Networking & peer supervision etc. RESOLOG.ORG

+ 850,000€ / 3 y

COMPETENCY FRAMEWORKS

+ Situation analysis





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LOGISTICIAN CERTIFICATION PROCESS

Competency-based profile =

- + Awareness of International Aid context
- + Coordinate and plan logistic operations
- + Manage the supply chain
- + Plan, develop and maintain technical equipment
- + Manage specific technical work: construction and rehabilitation, WaSH, cold chain...
- + Supervise, train and monitor logistics team
- + Participate in admin. and financial management of Logistics
- + Participate in safety and security



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LOGISTICIAN CERTIFICATION PROCESS

Zoom x2 on management (e.g.) =

- + Purchases
- + International and local transport
- + Storage
- + Distribution



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LOGISTICIAN CERTIFICATION PROCESS

Zoom x4 on distribution (e.g.) =

- + Organizes the flow of commodities
- + Organizes distribution
- + Identifies and mobilizes partners
- + Defines the distribution process
- + Set up and manage the distribution site equipment
- + Informs the population
- + Provides monitoring and evaluation of distributions.



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THOUGHTS

- + **HR Issue**
- + **Position of logistics department inside Organizations**
- + **Increased recognition of logistics jobs and link with private sector in order to attract best HR**
- + **Interagency approach & career pathway**
- + **Inter-agency initiative** (example of People That Deliver): opportunity of the World Humanitarian Summit?



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RESOURCES

- + PTD www.peoplethatdeliver.org
- + RESOLOG www.resolog.org/
- + IAPHL <http://iaphl.org/>
- + BURKINA FASO
<http://article.sapub.org/pdf/10.5923.j.phr.20130306.01.pdf>



People that deliver - Career paths for Health & Humanitarian Logistics competencies

Professionalisation of Humanitarian Logistics & the Career Pathway Project

**CILT, People that Deliver, HLA, British Red Cross, RedR,
Bioforce, Griffith University, and Save the Children**

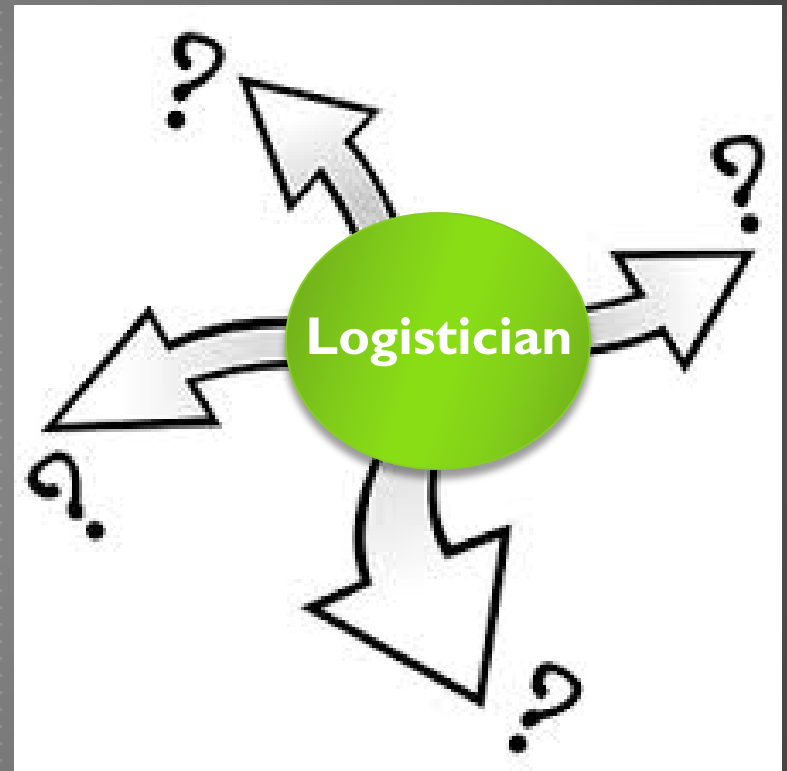
George Fenton, HLA Founding Member
Rebecca Turner, HLA Consultant

PROFESSIONALISING THE HUMANITARIAN LOGISTICS SECTOR


- ▶ Gain sector agreement on the standards for humanitarian and health logistics and supply chain sector
 - ▶ Drawing on the relevant standards already framed by the Fritz certification, PtD health standards, commercial supply chain standards, etc
 - ▶ Identify the professional profiles of logisticians working in these sectors
 - ▶ Recognise training courses and professional qualifications tailored for these sectors
 - ▶ Guide logisticians in the development of competencies to advance their careers
 - ▶ Facilitate the recognition of skills across these sectors
- 

AIM OF THE PROJECT

- To develop a career pathway framework for humanitarian logisticians that facilitates their personal development through identified learning experiences, enhancing the professionalisation of the sector and defining the competency compendium that course providers should aim towards.



WHY?

- ▶ Still no defined career path for logisticians in the humanitarian sector
 - ▶ Lack of understanding of the importance of logistics in emergencies
 - ▶ Potential cost savings and added value of having professional logisticians in your organization
 - ▶ 60% of humanitarian aid funding is estimated to be spent on logistics activities (procurement, transport, warehousing, last mile distribution)
- 

RECENT WORK ON COMPETENCIES

- Number of times each competency appeared in the literature

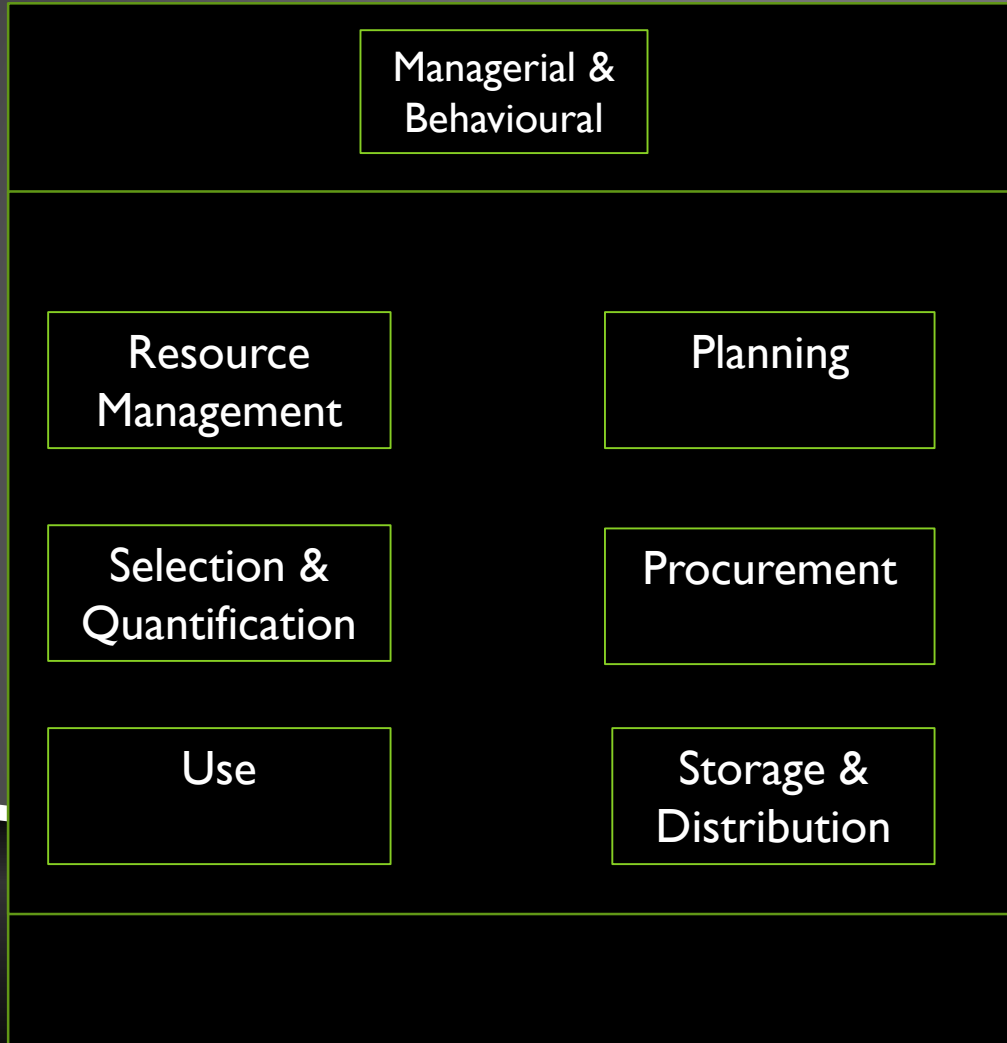
Source: Alain Vaillancourt,
Peter Tatham, & Lindsay
Seitz, Anzam OM/SC
Conference, Melbourne,
May 2015

A review of supply chain
and logistics competencies
for the humanitarian
logistics field

Foreign language expertise 14	Written communication 9
Purchasing 12	Enthusiasm 8
Quantitative analysis 12	Oral communication 8
Facilities location 9	Packaging 8
Marketing 9	Salvage and scrap disposal 8
Materials handling 9	Statistics 8
Return goods handling 9	Training 8

PROPOSED FRAMEWORK

(Based on existing People that Deliver Model)



A. Each Domain has a number of Competency Areas (e.g. Planning, Procurement)

B. The actual Behavioural Competencies relate to the Supply Chain Level at which the worker is operating:

0. Entry
1. Unsupervised on Routine Tasks
2. Unsupervised on Unanticipated Tasks
3. Senior/Leadership

C. The final result will document the Behavioural Competencies needed for each Competency Area at each Supply Chain Level noting relevant equivalence to the EQF scale

PROPOSED MAPPING EXERCISE

- HLA partnering with People that Deliver, CILT, universities, and other organizations to undertake competency mapping exercise for the development of a more holistic framework
 - The mapping exercise will develop/adapt the PtD Health supply chain competency framework for use in the general logistics context.
- It will look at what people do at work and the knowledge and understanding which underpins those skills
- It will also draw on good practice from commercial sector as well as the humanitarian sector
- Contributions, thoughts?

OUTCOMES OF A NEW PROJECT WOULD:

- Recognise behavioural and/or technical competencies for logisticians
- Agree career pathways, linking to humanitarian, public health, commercial (& military) logistics careers
- Develop self-assessment tools
- Accredite relevant qualifications & training courses
- Encourage agencies to recruit against the published competencies and career pathways
- Help training providers build courses using agreed competencies and career pathways

LEARNING & DEVELOPMENT PASSPORT

- The initial logistics group together with ELRHA is working with People that Deliver group to support the creation of a new system to capture, recognise and certify the skills, learning and development of aid workers.
- Current limited professional development funding for national staff is often wasted as there is no accepted system to measure competencies or training effectiveness.
- We are advocating for development of an internationally recognized Learning and Development Passport for humanitarian and public health logisticians

NEXT STEPS...

Challenging attendees and sector to....

1. Promote humanitarian logistics as its own discipline rather than a support service
2. Support the development of global or regional online platform for career trajectory and L&D passport resources
3. Encourage filling HR gaps with employees who have not only experience BUT ALSO endorsed core competencies

We acknowledge that this is a long term project, which will require significant buy-in and support from our sector!

THANK YOU

► Over to you for questions and discussion!



Professionalisation

BIOFORCE

REFLECTION EXERCISES

for Friday



- 1. Global Strategy post 2015**
- 2. Involvement with NDMO/non-activated operations**
- 3. TORs for Secondment System**
- 4. World Humanitarian Summit**



END OF DAY ONE

DINNER



Kindly hosted by



Arrival Time: 19.00

Location:

BRASSERIE GEORGES 1836
30 cours Verdun
69002
LYON

