



**LOGISTICS CLUSTER  
GLOBAL MEETING  
DAY 1**

# WELCOME

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**Anne O'Mahony**

International Programs Director



# **Elizabeth Keogh**

First Secretary, Humanitarian Unit  
Development Cooperation and Africa Division



**Jakob Kern**  
Director of Supply Chain





**Stephen Cahill**



# MEETING OBJECTIVES

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- Update on what has been done since Dubai meeting in April 2019
- Move forward with the Strategy Implementation Plan
- Jointly reflect on the concept of approaching logistics as a programmatic function
- Provide a platform for networking and exchange



# EXPECTED OUTCOMES

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- Finalised Strategy Implementation Plan
- List of community members signed up for activities in the Strategy Implementation Plan
- Newly elected NGO SAG member
- Comfortable, participatory and productive exchange resulting in substantive input on agenda topics





# AGENDA

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**Welcome and Introductions from Concern Worldwide and Irish Aid**

**BREAK – 10:00**

**SAG Update**

**Strategy Bonanza**

**LUNCH – 12:00**

**Introduction from GOAL**

**We Want To Hear Your Inner Strategist**

**Development of best practice and universal standards  
for humanitarian transport and logistics – Inspire Consortium**

**BREAK – 15:30**

**Preparedness Discussion**

**Wrap Up**



# HOUSEKEEPING

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# SOCIAL MEDIA

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## #LogClusterGM

logcluster.org | @logcluster | @logcluster | @logcluster





# UPDATE

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- Venezuela
- Bahamas
- Libya
- Logistics Capacity Assessments
- Alternative Partnerships



# PREVIOUS ACTION POINTS

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- SAG to share revised Terms of Reference for the SAG and Working Groups with partners for endorsement
- Partners to volunteer to support the development of the strategy implementation plan for the remaining three goals in the strategy
- Include a breakdown of activity costs, including the amount of funds spent on training in future finance update presentations





COFFEE BREAK





# SAG Update

*September 2019*





# REMINDER: SAG COMPOSITION

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## STRUCTURE

**8**   
**MEMBERS**  
FOR 2 YEARS

**3**   
**NON GOVERNMENTAL  
ORGANISATIONS**  
*Voting Member*

**2**   
**GOVERNMENTAL  
ORGANISATIONS**  
*Voting Member*

**1**   
**WFP**  
PERMANENT SEAT  
*Voting Member*

**1**   
**FIXED CHAIR**  
GLOBAL LOGISTICS  
CLUSTER COORDINATOR  
*Tie-Breaker Vote Only*

**1**   
**FIELD LOGISTICS  
CLUSTER COORDINATOR**  
OBSERVER  
*Non-voting Member*



# CURRENT SAG MEMBERS

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## NON GOVERNMENTAL ORGANISATIONS

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**SUSAN HODGSON**

Head of Humanitarian Supply Chain, Save the Children.



**FABRICE PERROT**

Director of Logistics, Solidarités International.



**VACANT**

There is a currently a vacant NGO seat on the SAG .

## WFP

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**JAKOB KERN**

Director of Supply Chain, World Food Programme.

## GOVERNMENTAL ORGANISATIONS

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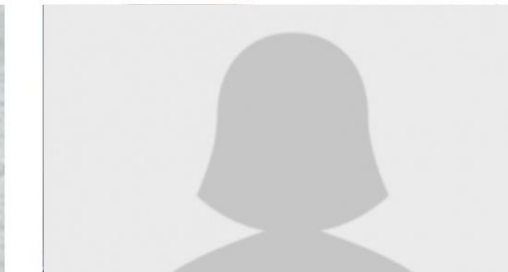
**DIDIER MERCKX**



**THEO LINGENS**



**ATHALIE MAYO**



**KATJA HILDEBRAND**

## FIXED CHAIR

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## FIELD CLUSTER COORDINATOR

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# NEWS AND ACTIVITIES

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Athalie Mayo appointed as the new Global Logistics Coordinator, and will take as the Fixed Chair of the SAG

New Field Cluster Coordinator – Katja Hildebrand

4 Meetings since last GLM

1.034 SAG page views so far

1 email received



# TERMS OF REFERENCE REVIEW

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## SAG ToR

- Review of the initial version (first version since SAG's creation)
- Simplification of the initial ToR
- Clarification of SAG's role following the Rome meeting

➔ Copy sent to all partners as a pre-read

No comments and/or clarification ➔ New ToR validated

## Working Group (WG) ToR

- Final review after Dubai meeting
- Sent to partners and validated
- Recap on the WG ToR during WG session to be held on Day 2



# **CURRENT STRATEGY AND IMPLEMENTATION PLAN**

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- Communication sent to all partners in August confirming that the decision had been made by the SAG to further extend the strategy in its current form through until 2021.
- The Implementation plan will be presented at this meeting for finalisation, next steps and actions required



# SAG WORKING GROUP UPDATE

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WORKING GROUP	Lead	SAG Focal Point
KPI/Implementation Plan	BRC / Global Cell	Sue
Preparedness	Global Cell	Didier
Lessons learned	Global Cell	Theo
Service provision	HI & <del>WHH</del>	Fabrice
Cash	Tear Fund	Bruno



**Election will  
take place on  
day 2 !**

**1 NGO seat  
open**



**YOU ARE THE  
SAG !**

**THE CLUSTER IS  
YOURS!**





# **QUESTIONS?**

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# Strategy Bonanza



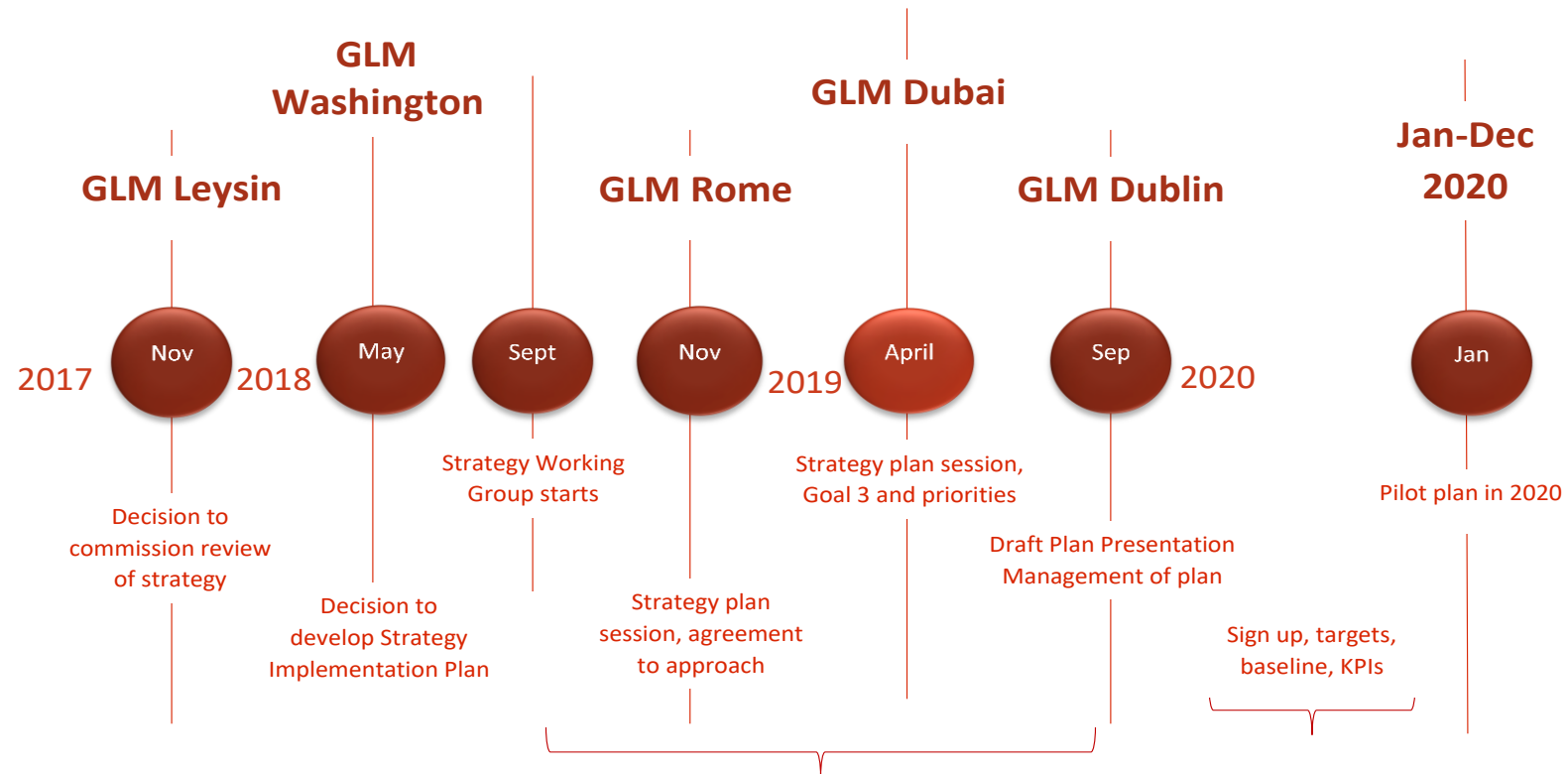


# GOALS FOR DUBLIN

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1. Review and finalise the Plan
2. Clarity on next steps
  - *Management of plan*
  - *How to take activities forward*
  - *Timeline*
3. Sign up for the Plan activities
  - *What am I committing to?*

# FROM LEYSIN 2017 TO DUBLIN 2019



## Desk review conducted on global level responsibilities of the Logistics Cluster:

IASC policy and guidance  
Other Cluster global level strategy papers

## Needs/gaps identified to inform outputs/ activities:

Mapping of Lessons learned findings 2012-2019  
Interviews with Global Logistics Cluster Support Team and operations  
Inputs from the Preparedness, KPIs, and Lessons learned working groups  
Global meeting strategy sessions in Rome and Dubai



# WHY DO WE NEED A PLAN?

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1. **Determine activities** needed for the strategy to achieve goals
2. **Clarify roles and responsibilities**
3. **Strengthen accountability**
4. **Provide visibility to the joint actions**
5. **Enable measurement of progress**

# A COLLABORATIVE EFFORT

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## **Strategy Implementation Plan Working Group**

*Core group: British Red Cross, Save the Children, Oxfam, Kuehne Foundation, UNICEF, GLC Support Team*

### ***With additional inputs from***

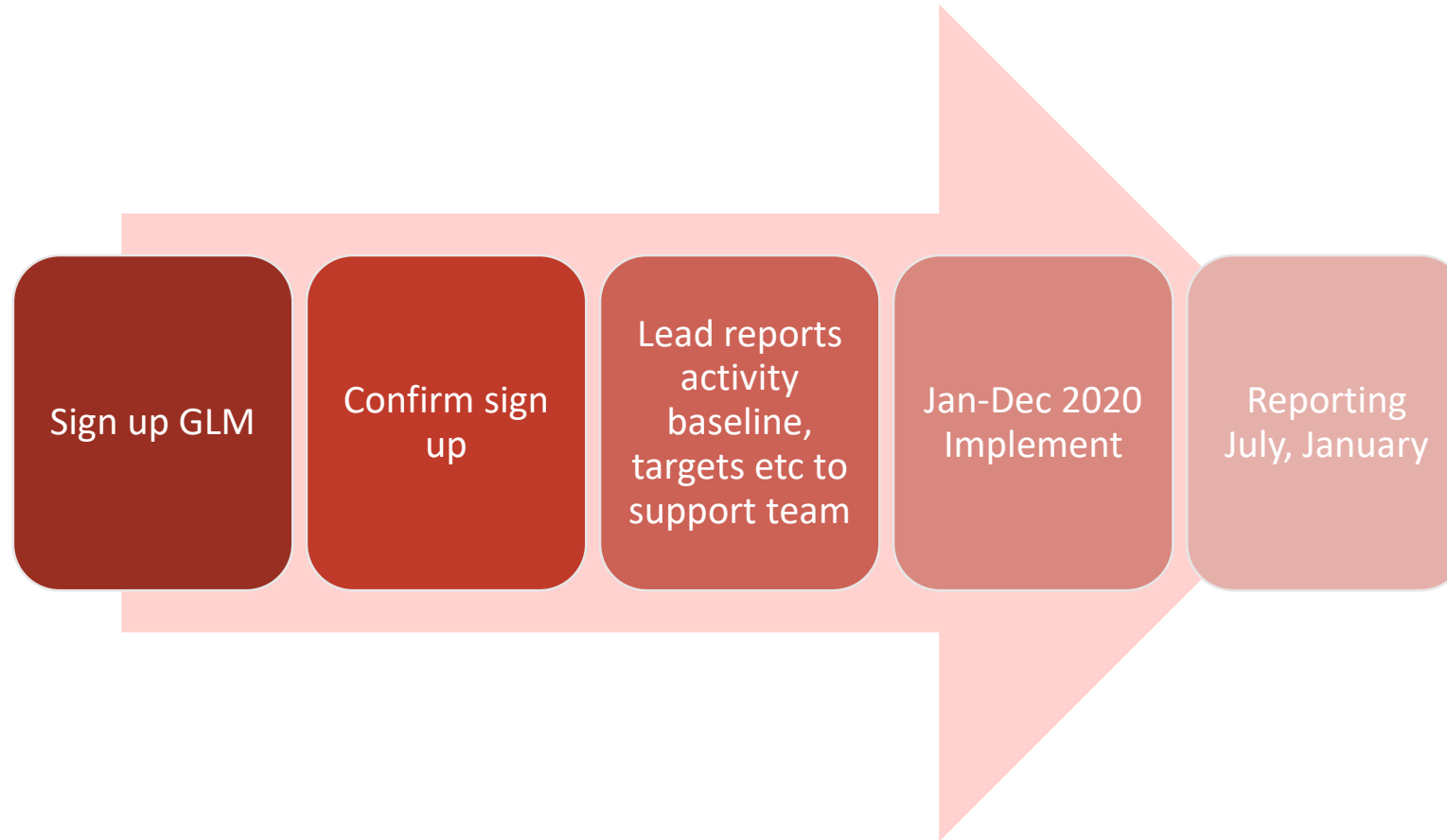
- *SAG, Care, Agility, ICAO, Concern, CRS, WHH*
- *The Preparedness, KPI and the Lessons Learned working groups*





# MANAGEMENT OF PLAN

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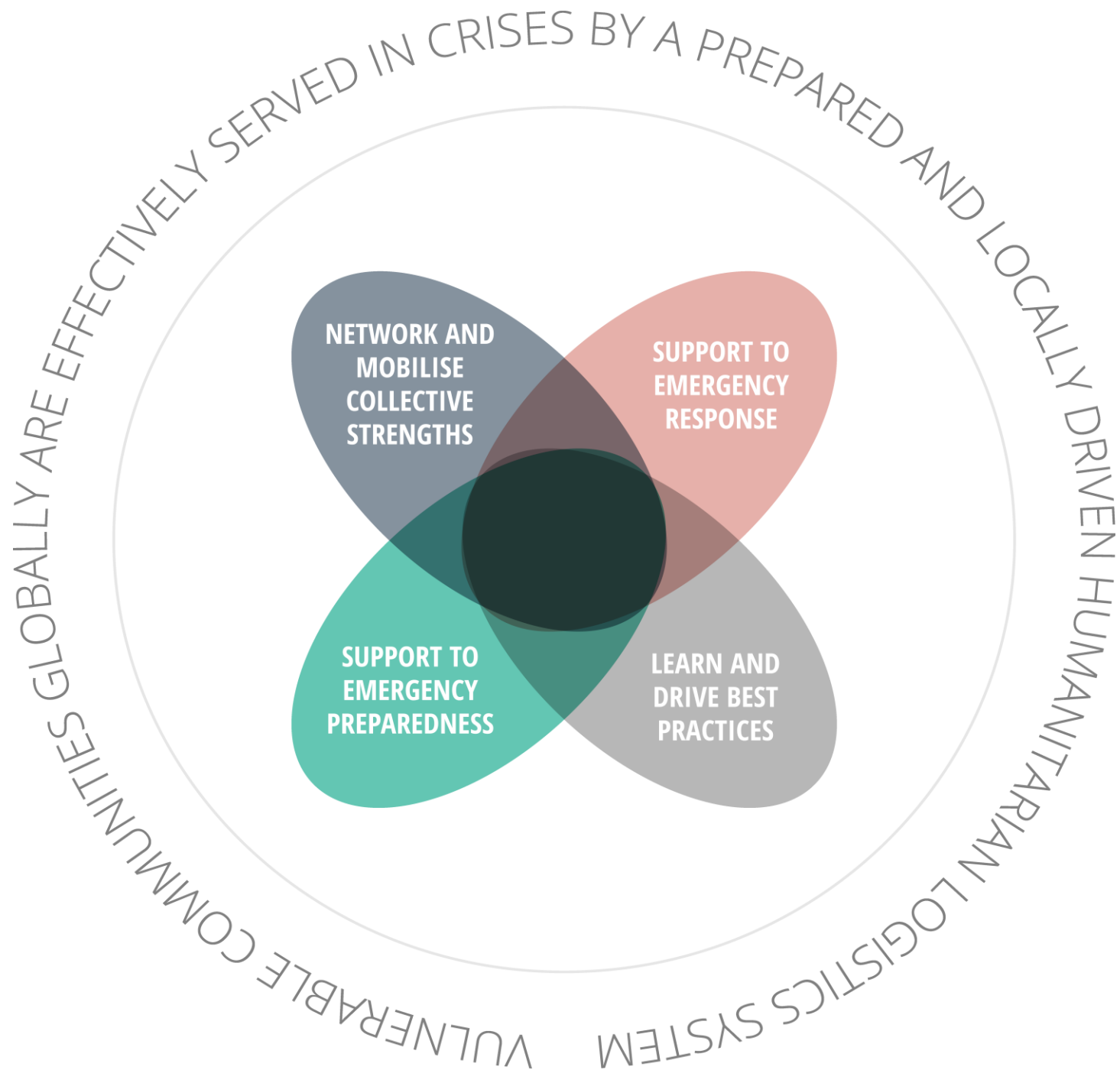
# **QUESTIONS?**

---



# THE PLAN

---





## GOAL 2:

### Network and mobilise collective strengths

The humanitarian logistics community is able to **collectively identify priority concerns** and successfully **advocate for their resolution**, and to draw on **network capacities** to enable reliable and predictable joint logistics preparedness and response activities.

#### Outcome 2.1

Logistics Cluster stakeholders (at global and country levels) **understand roles and responsibilities** within the Logistics Cluster as well as the cluster approach as relevant.

#### Outcome 2.2

The Logistics Cluster Community is able to **stay informed** of IASC and its subsidiary bodies' agendas and initiatives and **engage** in stakeholder dialogue on **priority issues** of the humanitarian community.

#### Outcome 2.3

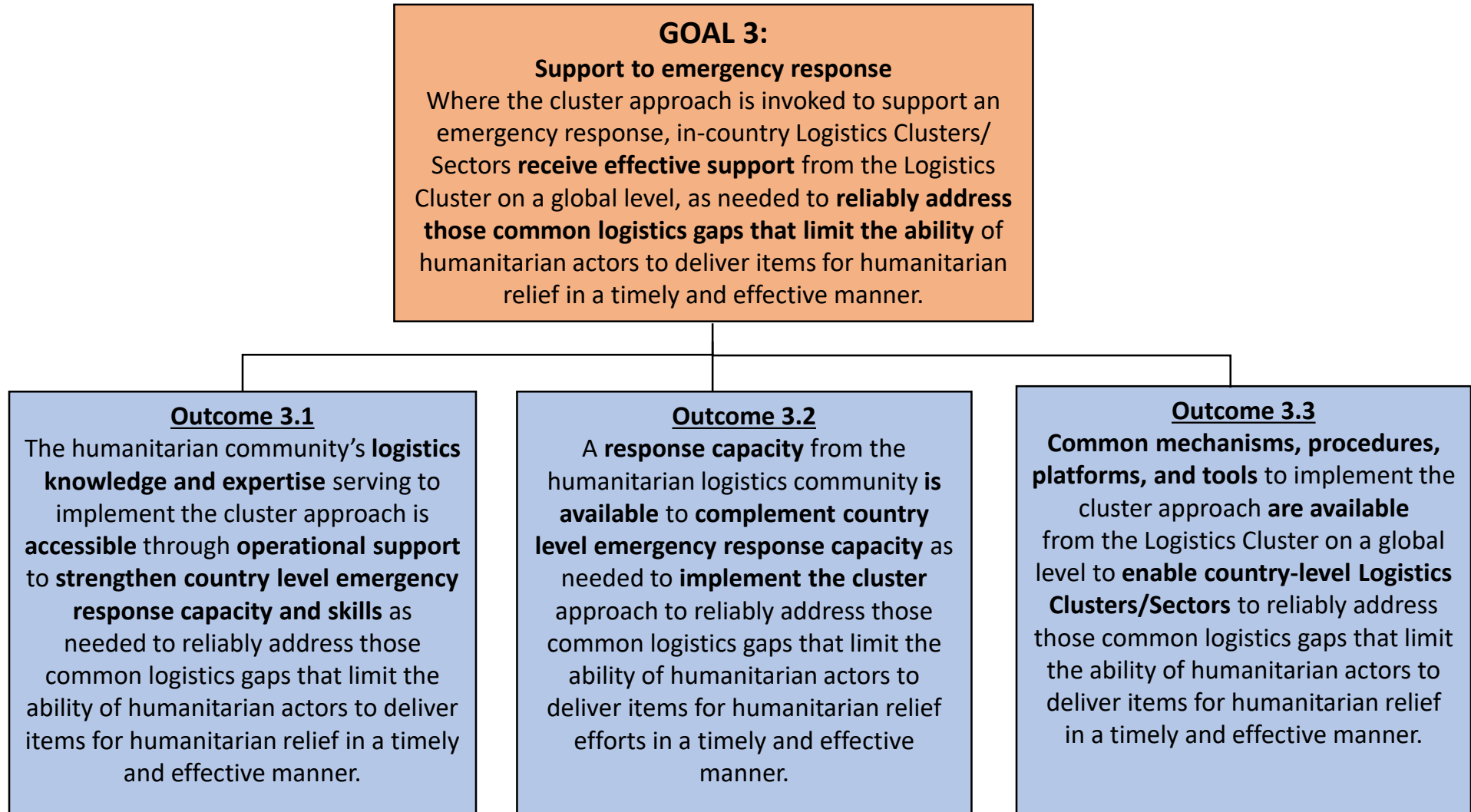
Logistics Cluster stakeholders are able to **stay informed of Logistics Cluster activities and trends**, and to **engage** in joint dialogue on **operational priorities and on the direction** of the Logistics Cluster.

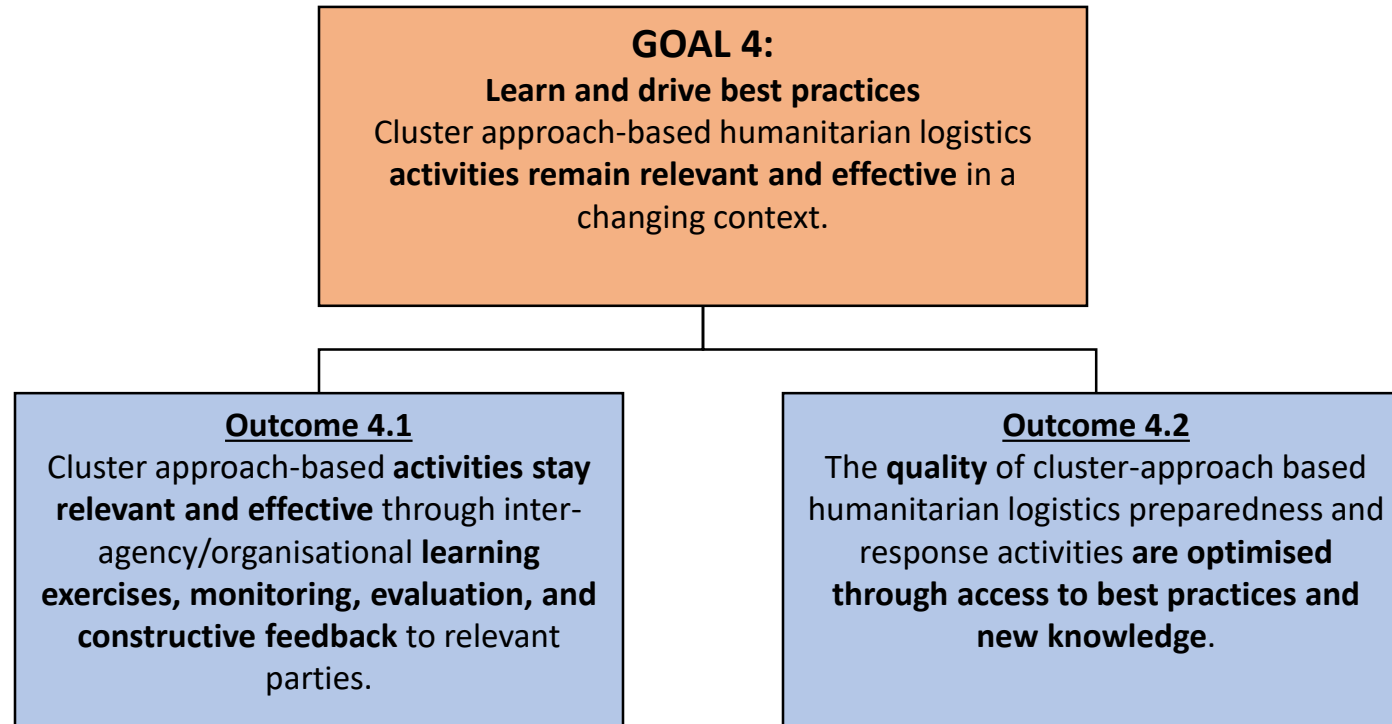
#### Outcome 2.4

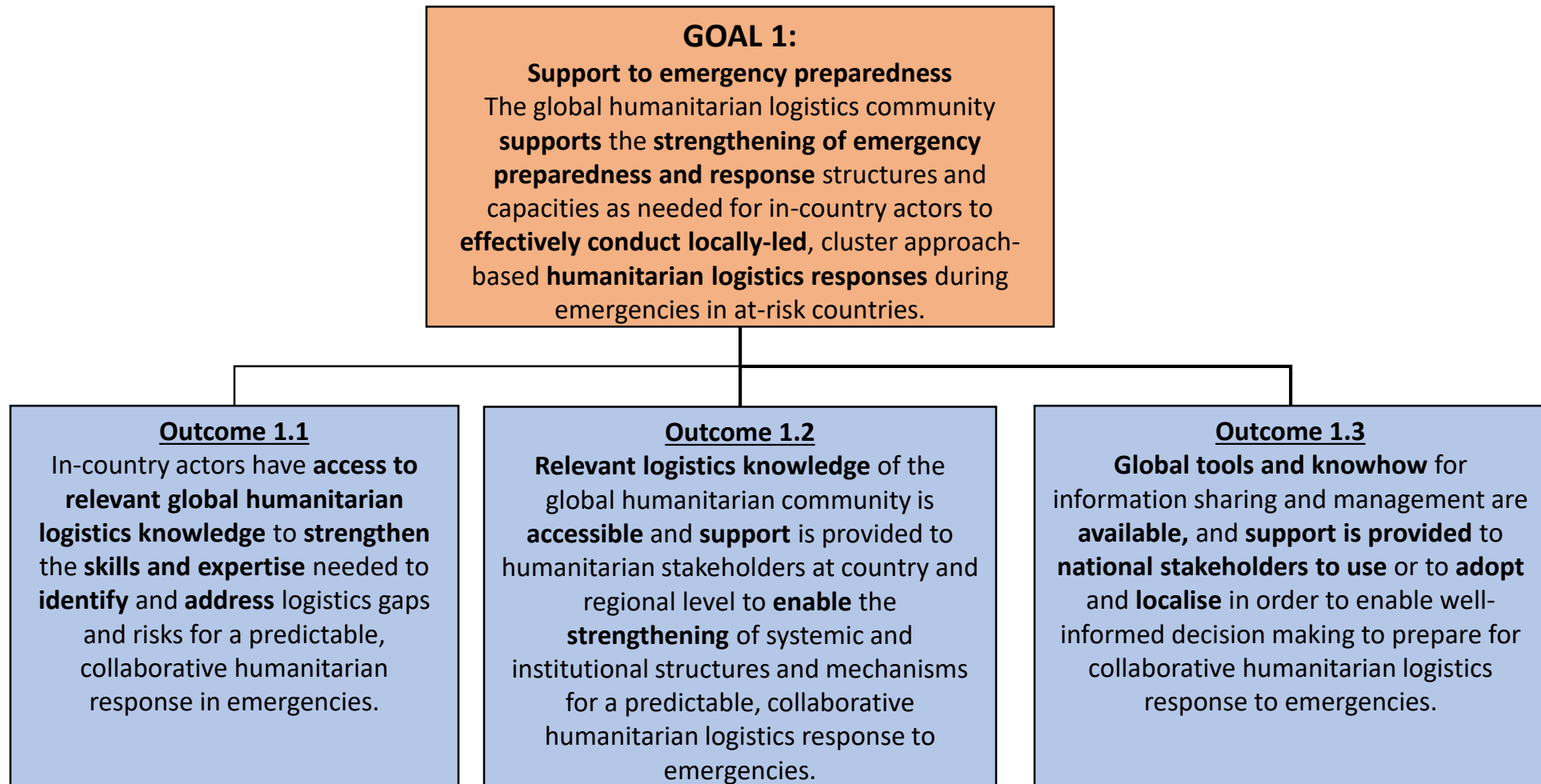
The **role and strategic importance** of logistics for the **successful preparation and implementation** of a humanitarian response to emergencies is **acknowledged** across the humanitarian system.

#### Outcome 2.5

**Priority issues** for cluster approach-based humanitarian logistics **are raised and addressed** in appropriate fora **and resources** (knowledge, expertise, network, assets) needed for logistics preparedness and response activities **are mobilised**.











# TYPES OF ACTIVITIES IN THE PLAN

---

- Ongoing activities
- Activities to be initiated
- Activities to be implemented by the Global Logistics Cluster Support Team, by community members or jointly
- Activities engaging community members will have one lead or several contributors





LUNCH





# SOCIAL MEDIA

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## #LogClusterGM

logcluster.org | @logcluster | @logcluster | @logcluster





**Siobhan Walsh**

CEO



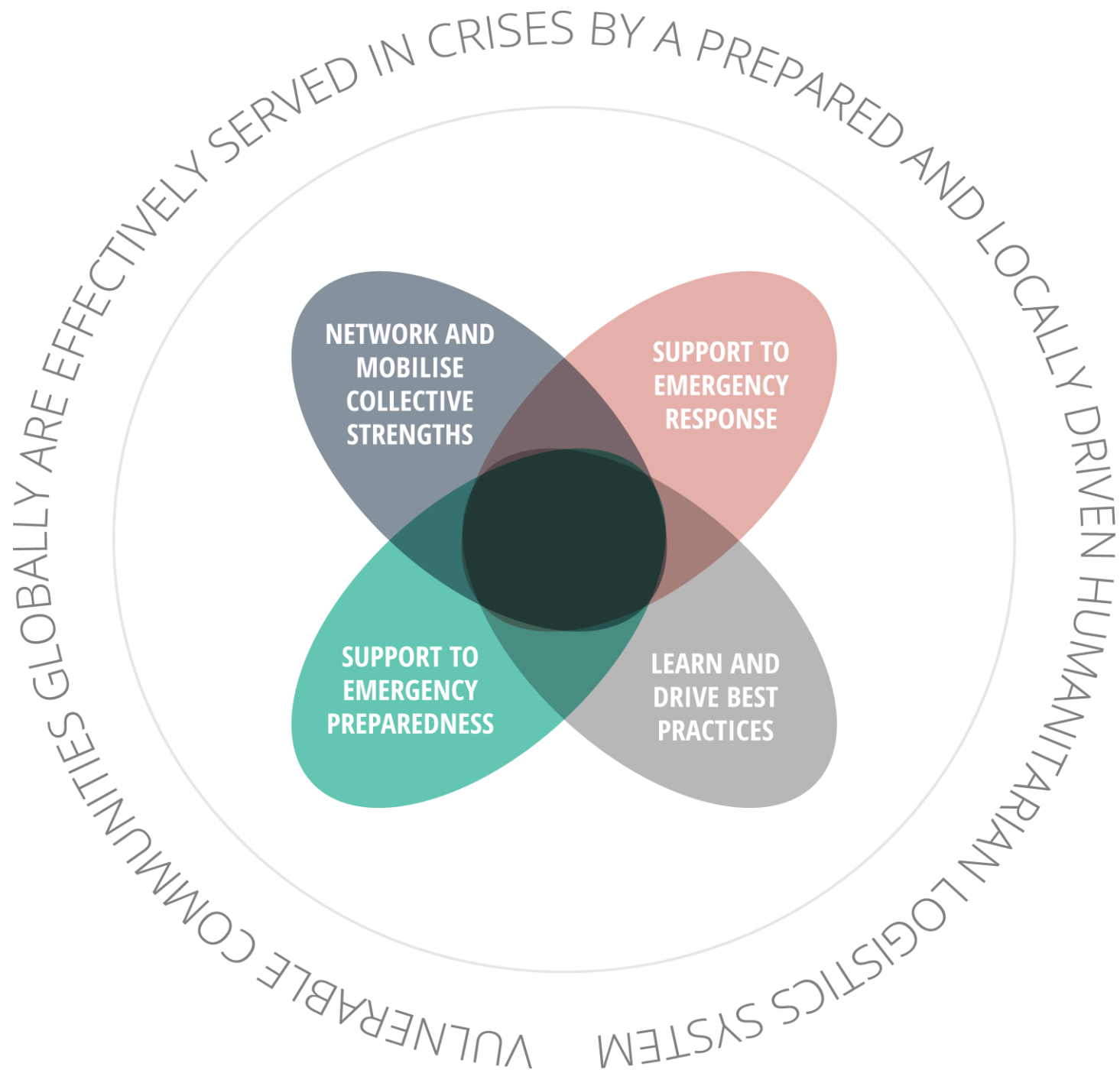
We Want To Hear Your Inner Strategist





# THE PLAN

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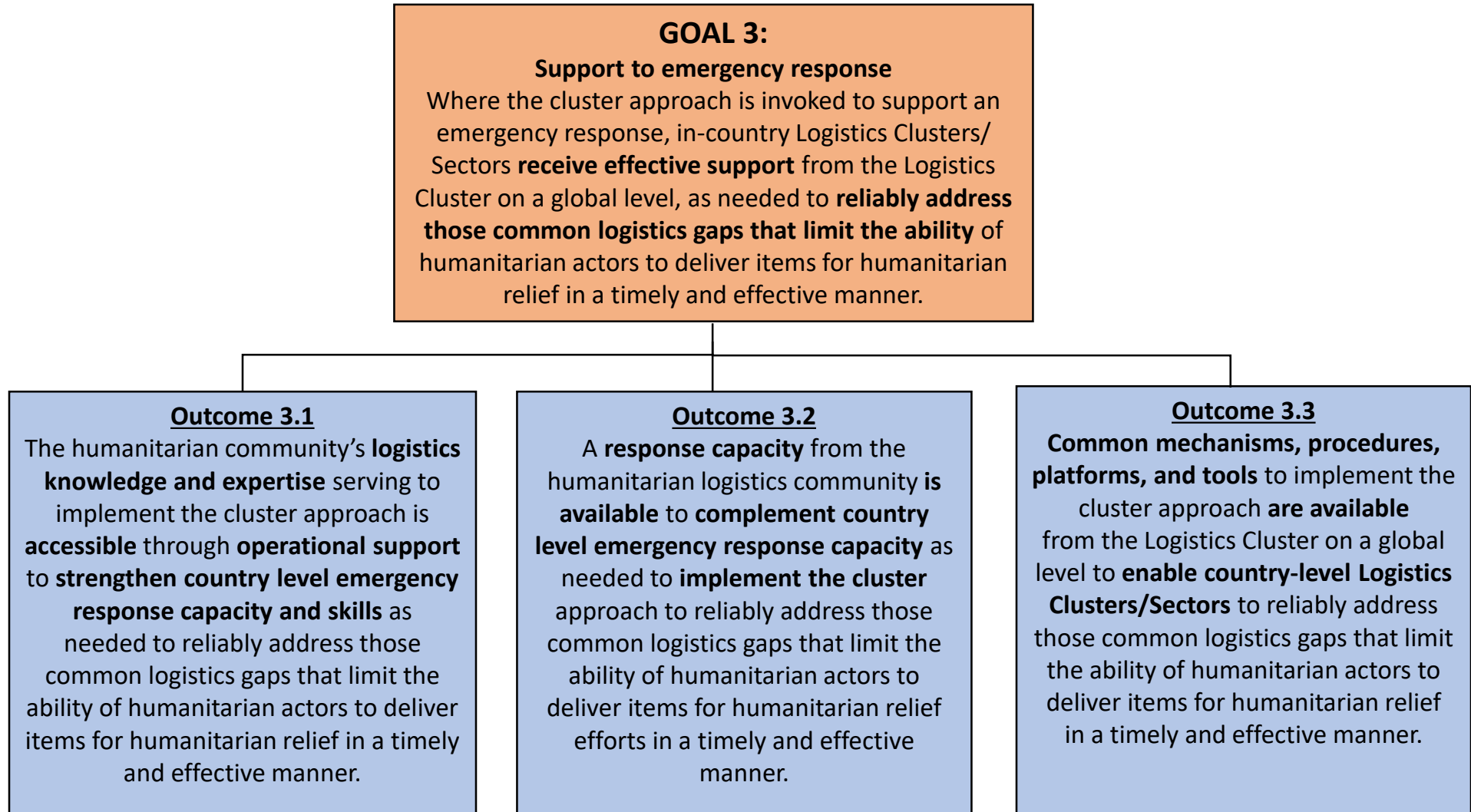
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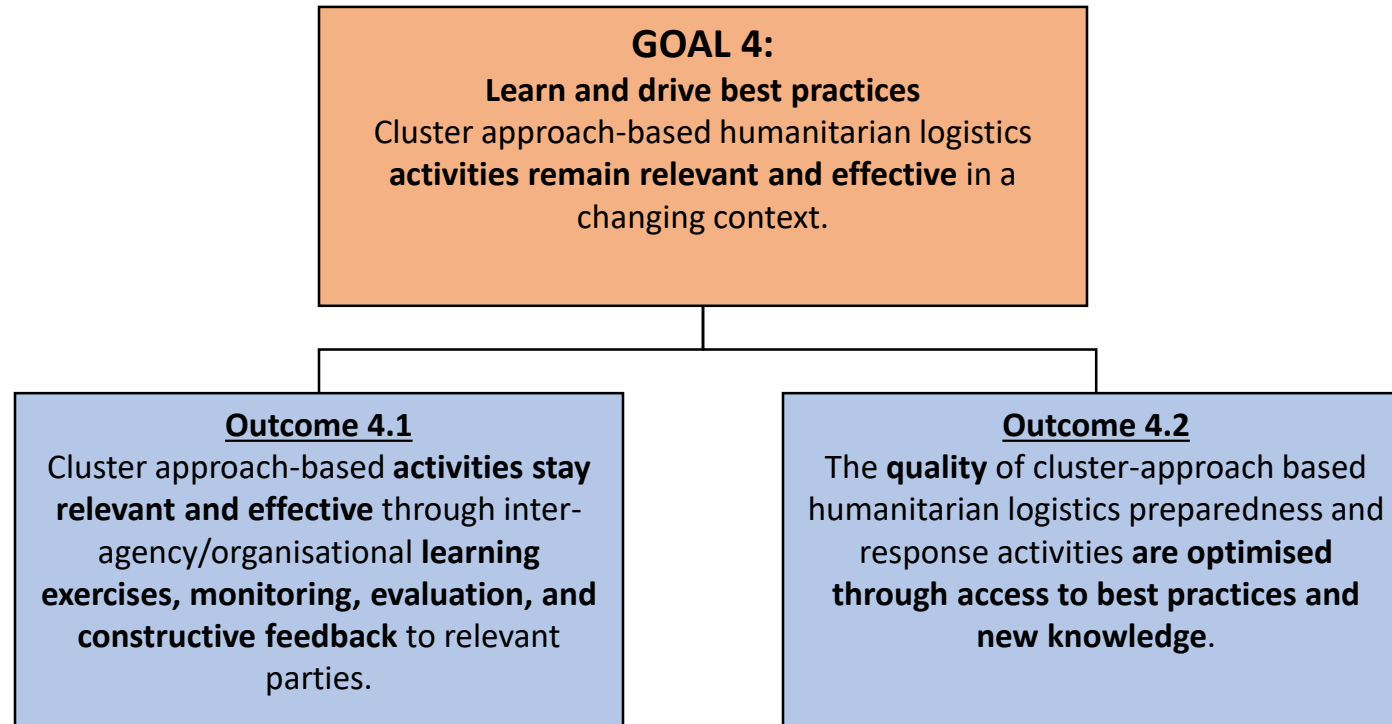
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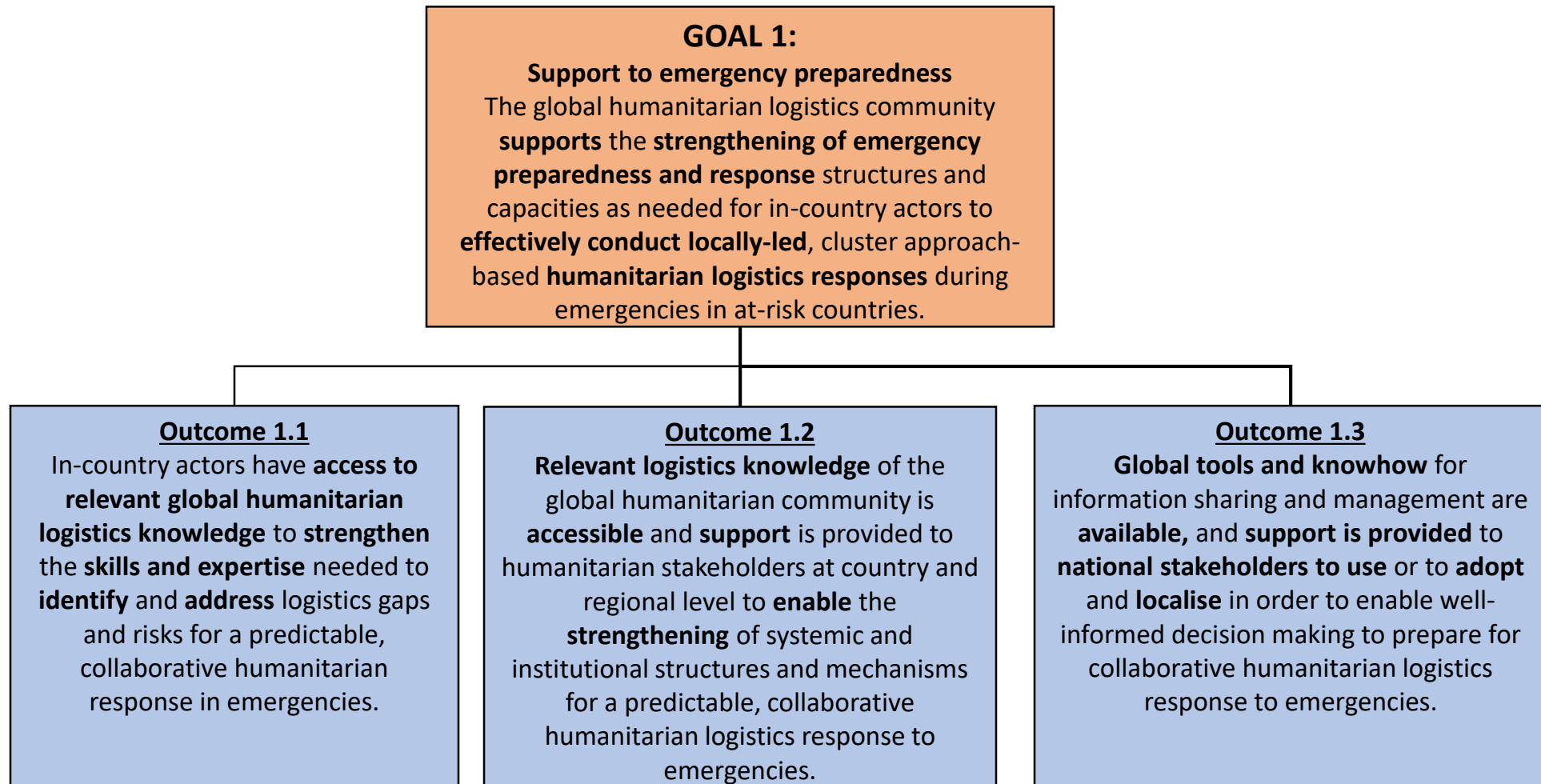
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# DEVELOPMENT OF BEST PRACTICE & UNIVERSAL STANDARDS FOR HUMANITARIAN TRANSPORT & LOGISTICS

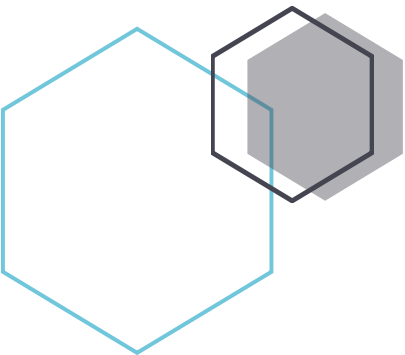
With the support of  
European Civil Protection and Humanitarian Aid Operations



Humanitarian Aid  
and Civil Protection

# Objectives

1. Introduce the standards project
2. Share initial findings (pre-project survey, webinars and interviews)
3. Discuss next steps for a global consultation process with the humanitarian logistics community



**INSPIRE CONSORTIUM**   
Humanitarian policy for action

# Project team

- *George Fenton*



*Camille Nussbaum*



*Daniel Garcia Ibáñez*



*Véronique de Geoffroy*



*Barnaby Willitts-King*





# Why?

Accountability  
(and respect to  
basic principles)

Coordination (same terminology,  
processes harmonization...)

Consistent  
outcomes

**A need for  
humanitarian  
transport &  
logistics  
standards**

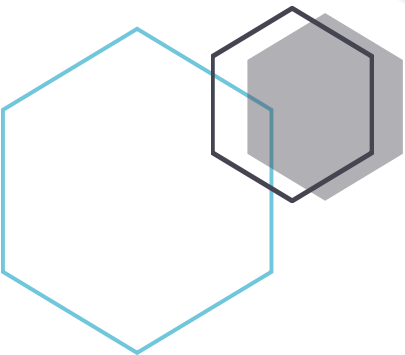
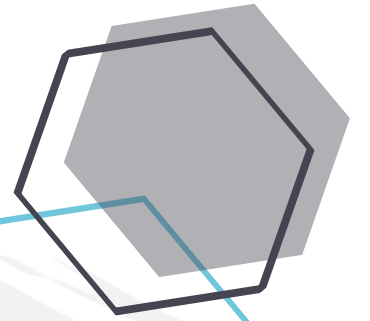


# Project objectives

To compile and develop common standards  
to assess and verify good Hum-Log practices

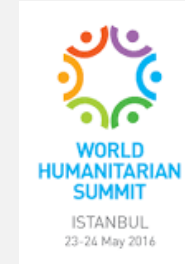
-> Align with existing initiatives

-> Ensure broad access for a global audience



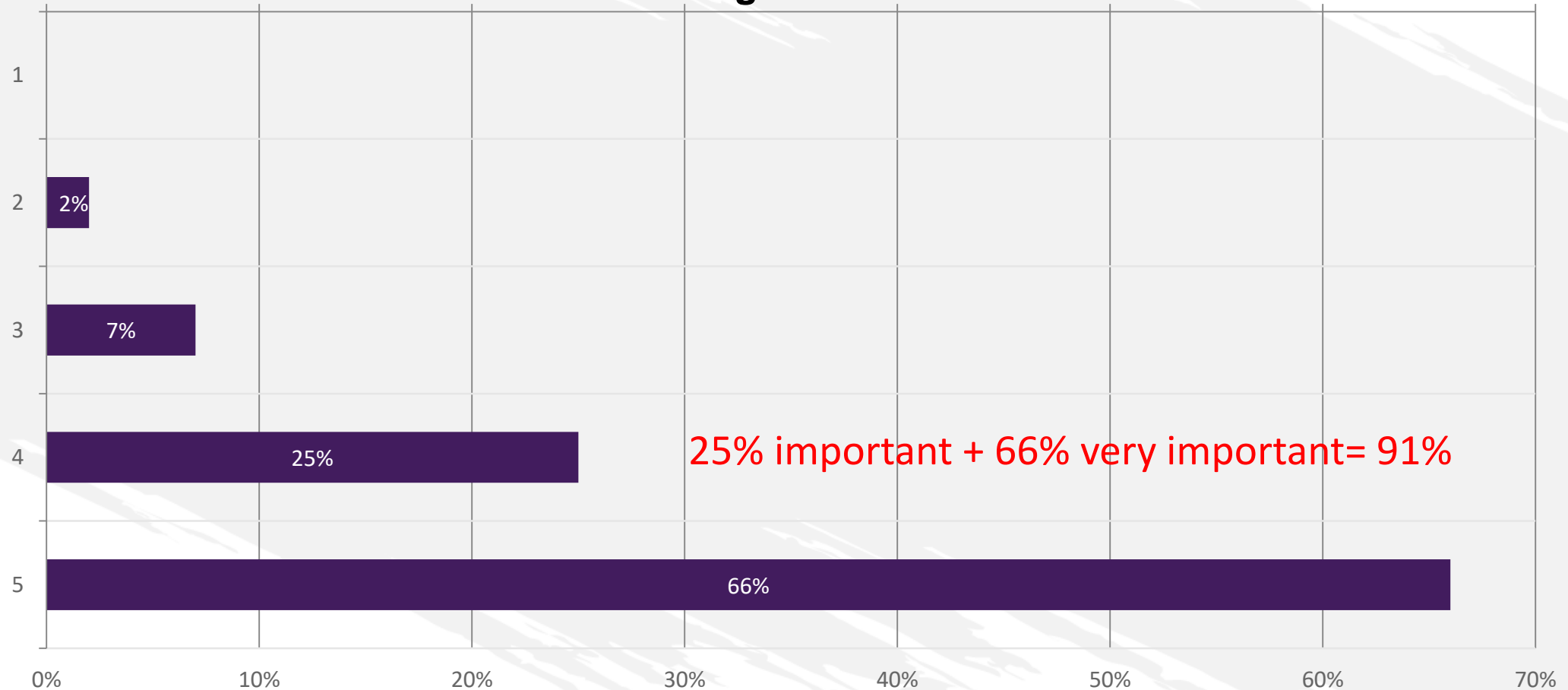
# Project Background

- WHS and Grand Bargain
- EU humanitarian logistics evaluation
- Align understanding via global consultation



224 respondents (INGOs, academic orgs, private sector,...)

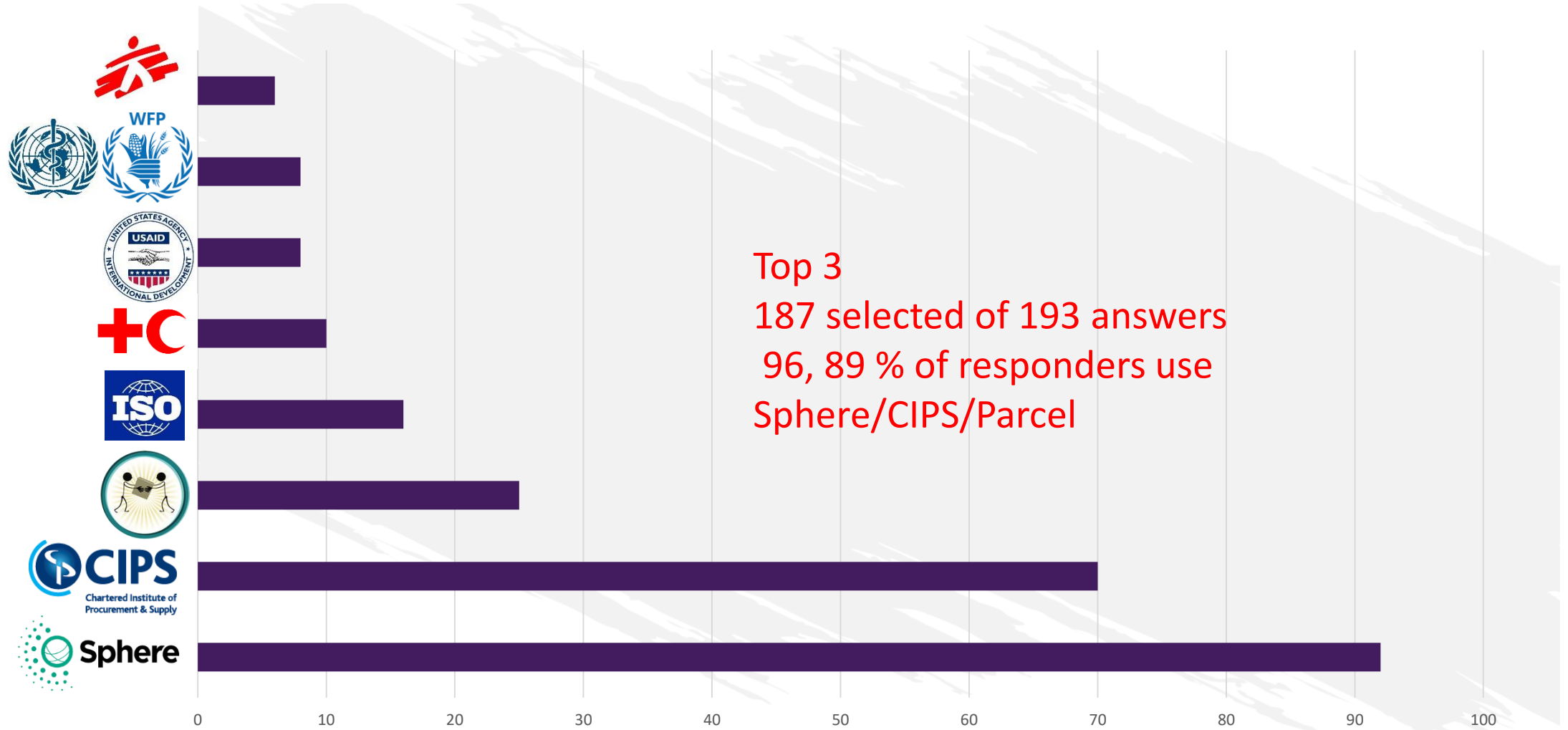
**Based on your experience, how important do you believe the development of commonly recognised standards for humanitarian logistics and supply chain management to be?**



# How important do you consider common humanitarian logistics standards to be in respect of crises preparedness and response, for each of the following



Please list up to 5 technical procurement/logistics/supply chain standards that you use or reference frequently in your work.

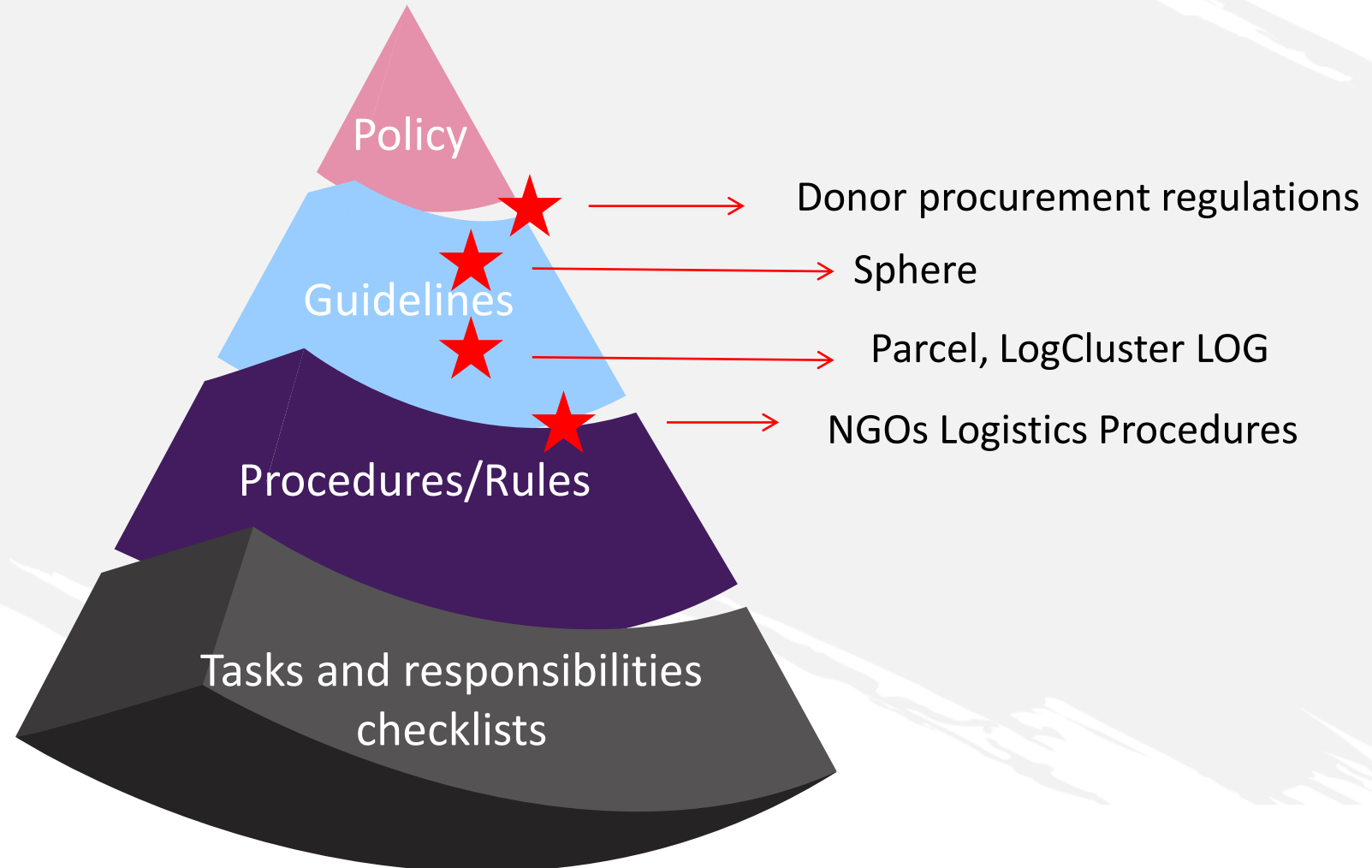


# Reviewing Existing Standards

GLOBAL



CONTEXT  
SPECIFIC



# Project approach





# Project Plan

Develop drafts via consultations including face to face workshops in 3 locations (Europe, Africa and Asia)

Drafting

Pilot

inception  
report

Desk  
review

Consultations

## (CURRENT ACTIVITIES)

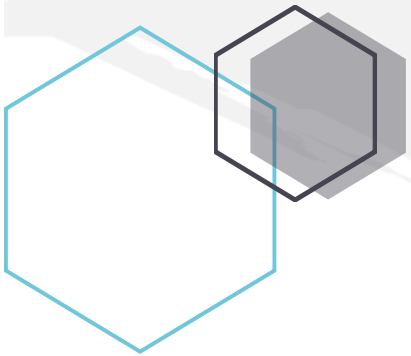
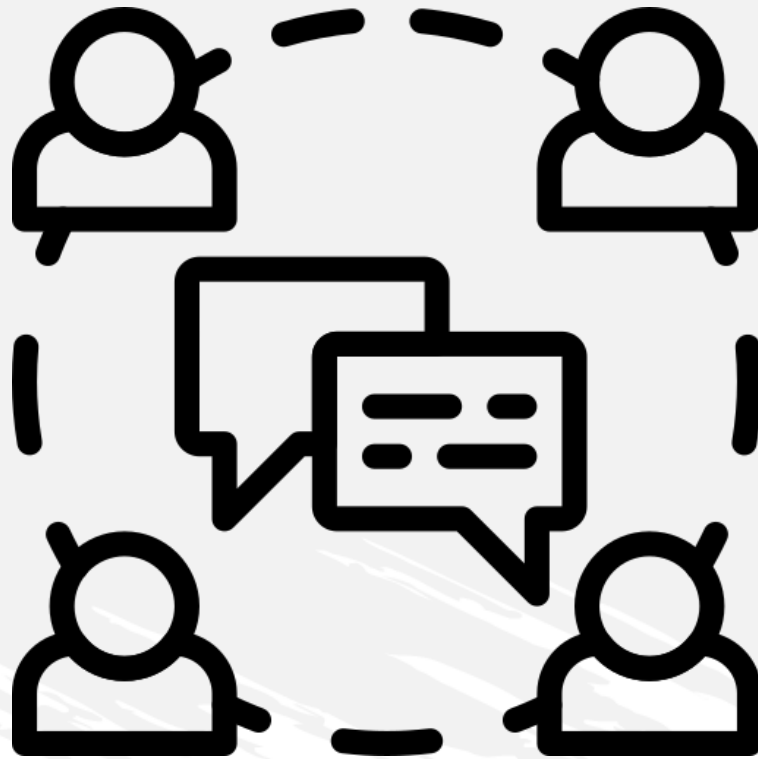
- Research existing standards and guidelines
- Consensus level on need for standards or guidelines
  - Design of consultation process  
=> webinars, interviews, desk review

Final phase will publish  
pilot version for trial

# Some insights from webinars

- The need to **align standards to the Sphere architecture** (including references to Humanitarian Charter, CHS,...).
- The need to ensure **the participation of the local workers in the process**.
- Linked to that, the need to offer activities in other **languages** than English along the development of Standards.
- Clarify the **potential benefits of the standards** for each user (recognition from donors,..)
- Clarify **governance structures** and **operational mechanisms** of the initiative

# Discussion





COFFEE BREAK



# Dinner

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The Winding Stair  
40 Lower Ormond Quay

Start: 7:00 pm





# Preparedness Discussion

*Presented by Martin Keitsch and Juan Galvez*

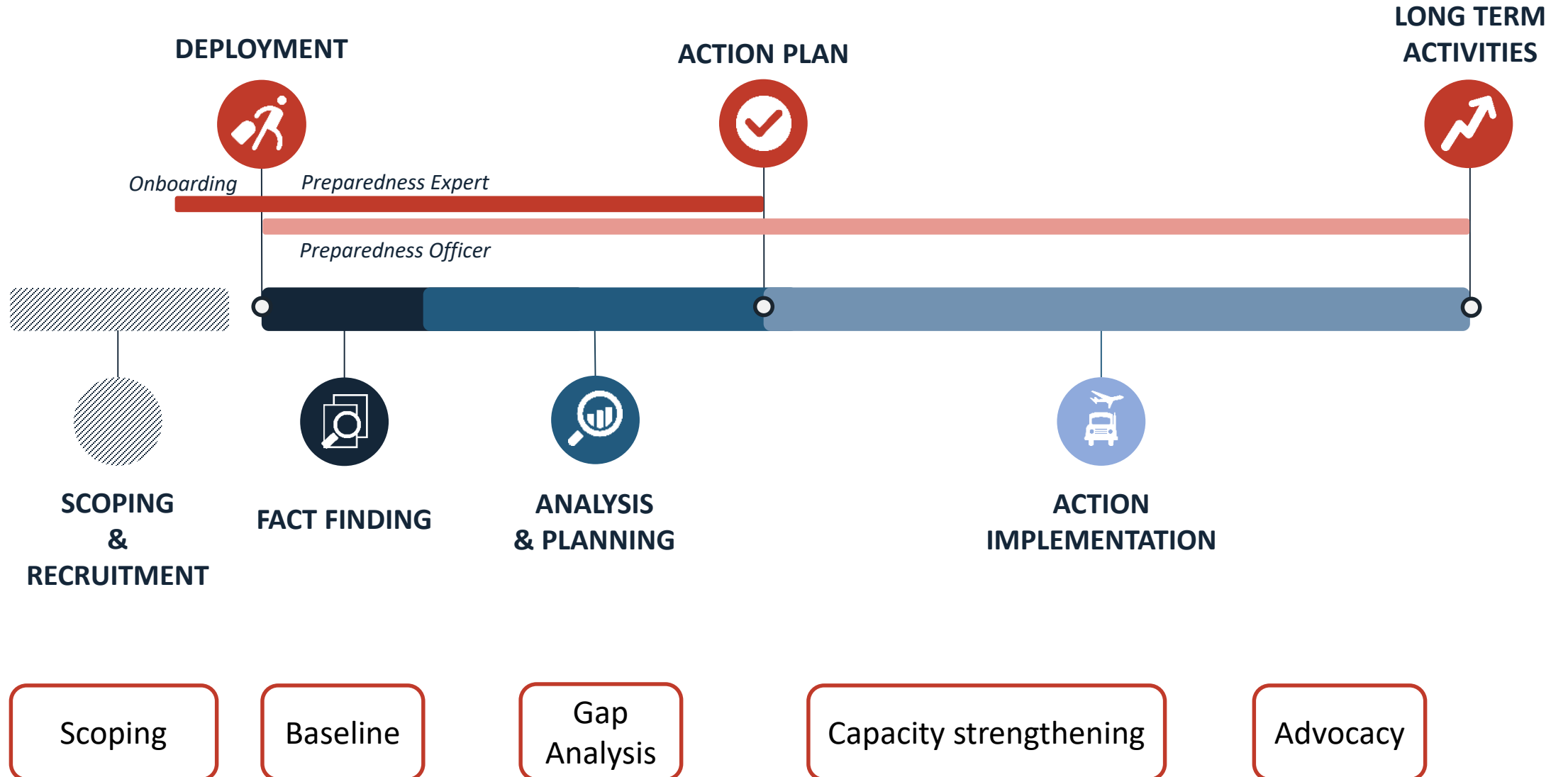


# LOGISTICS CLUSTER FIELD PREPAREDNESS



**Strengthening local supply chain resilience.  
Empowering national responders.  
Promoting long-term collaborative actions.  
A common, localised, sustainable approach.**

# COUNTRY IMPLEMENTATION





# KEY SUCCESS FACTORS

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Logistics Preparedness  
Working Group



**Partnerships &  
Community  
Engagement**



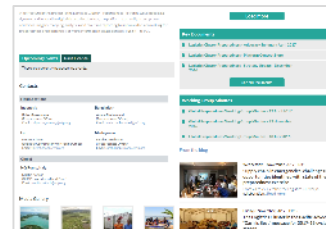
Harmonised  
Framework



**Tangible  
Impact**



IM & Comms  
Website  
Social Media



**Share  
& Engage**



Data Gateway &  
Platform



**“All information  
at one place”**



## Logistics Preparedness Working Group



**Partnership  
Community  
Engagement**





Harmonised  
Framework



Tangible  
Impact



Logistics Cluster  
Preparedness Guide



LOGISTICS CLUSTER STRATEGY  
IMPLEMENTATION PLAN

## EMERGENCY RESPONSE PREPAREDNESS (ERP)

RISK ANALYSIS AND MONITORING  
MINIMUM PREPAREDNESS  
ADVANCED PREPAREDNESS  
AND CONTINGENCY PLANNING

DRAFT FOR FIELD TESTING

**IASC**  
Inter-Agency Standing Committee



## SUPPLY CHAIN EXPENDITURE AND PREPAREDNESS INVESTMENT OPPORTUNITIES

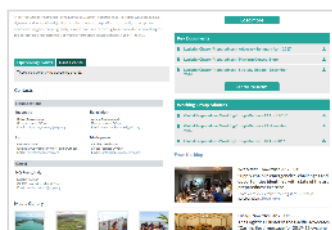
A COOPERATIVE STUDY BY HELP LOGISTICS AG, KUEHNE LOGISTICS UNIVERSITY  
AND ACTION CONTRE LA FAIM FRANCE  
NOVEMBER 2017







IM & Comms  
Website  
Social Media



Share  
& Engage

A key feature of the project is the Logistics Cluster Preparedness Platform. Developed as a dynamic and innovative digital data collection tool, the platform (currently in test phase) combines imagery, mapping, analytics and real-time reporting to improve decision making for preparedness and response. For more information please contact: [INSERT EMAIL](#)

#### Upcoming Events Past Events

There are currently no upcoming events.

#### Contacts

##### Field Locations

###### Indonesia

Ruby Mangunsong  
(Preparedness Officer)  
Email: [ruby.mangunsong@wfp.org](mailto:ruby.mangunsong@wfp.org)

###### Bangladesh

Amina Mohammed  
(Preparedness Officer)  
Email: [amina.mohammed@wfp.org](mailto:amina.mohammed@wfp.org)

###### Fiji

Florent Chané  
(Logistics Coordinator WFP Pacific Office)  
Email: [florent.chane@wfp.org](mailto:florent.chane@wfp.org)

###### Madagascar

Sarah Kunzelmann  
(Preparedness Officer)  
Email: [sarah.kunzelmann@wfp.org](mailto:sarah.kunzelmann@wfp.org)

##### Global

###### HQ Rome, Italy

Martin Keitsch  
(GLC Preparedness Focal Point)  
Email: [martin.keitsch@wfp.org](mailto:martin.keitsch@wfp.org)

#### Media Gallery



Load more

#### Key Documents

- Logistics Cluster Preparedness - Advocacy Summary April 2017
- Logistics Cluster Preparedness - Platform Concept Note
- Logistics Cluster Preparedness - Strategy Update - December 2016

See all Documents

#### Working Group Minutes

- Global Preparedness Working Group Minutes - 12 April 2017
- Global Preparedness Working Group Minutes - 23 November 2016
- Global Preparedness Working Group Minutes - 13 July 2016

#### From the blog



Wednesday, 8 November, 2017  
Supply chain in emergency  
opportunities identified  
preparedness exercise  
From 24 to 27 October, the Log  
collaboration... [Read more](#)



Friday, 3 November, 2017 - 11:00  
The Logistics Cluster in t  
"Cash is Best" message fo  
season

**Logistics Cluster** está con Kühne Logistics University KLU y  
Action contre la Faim (France).  
4 de septiembre a las 15:05 ·

What's the impact of preparedness actions on lead times & cost savings for a humanitarian logistics response?  
Introducing our #preparednessworks campaign: 5 weeks. 5 facts. 5 reasons to invest in supply chain preparedness.  
Want to know more? <https://bit.ly/2yWVWVIO>

**365**  
DAYS OF PREPAREDNESS ACTIVITIES  
+  
**€110,000**  
INVESTED IN SUPPLY CHAIN



Data Gateway &  
Platform



“All information  
at one place”



Field  
app

Collect  
& validate



Platform

provide

analyse



Preparedness and Response Platform

# EXAMPLE PHYSICAL ACCESS CONSTRAINTS

What and where?

Take or upload a picture (optional)

Press here to choose image file. (<10MB)

\*Where did it occur?

Find address or place

Lat: 21.45314 Lon: 91.96367

How sure are you about the information?

☒ I am sure (confirmed information)

☐ I suspect (unconfirmed/rumours)

**Collect**

This is a test version! No liability for presented information.

Legend

Access Remarks

- Blockage
- Limitation
- Inactive

Coxs Bazar Reports Access Constraint

Smart Editor

Road Type: Secondary Road

Status: Open

Comments: Edited by prajapatharaj on Tuesday at 1:30 PM

Clear Delete Save

**Validate**

This is a test version! No liability for presented information.

Legend

Access Remarks

- Blockage
- Limitation
- Comment

Coxs Bazar Reports on Physical Road Access Constraint v0.4

Constraints reduced

- Resolved
- landslide/fall etc
- flood
- fire
- object on road
- accident
- vehicle stuck
- repair works
- road damage
- gathering
- other

Access Constraints Roads

- Not Possible
- Open
- Limited Capacity

Camp Boundaries

Constraints Info

\*Type of access constraint: Road Works/Construction

\*When did it occur?: 3/1/2019, 12:00:00 AM

\*Vehicle limitations: Nothing can pass

Impact on traffic flow: Need to take beach route for now

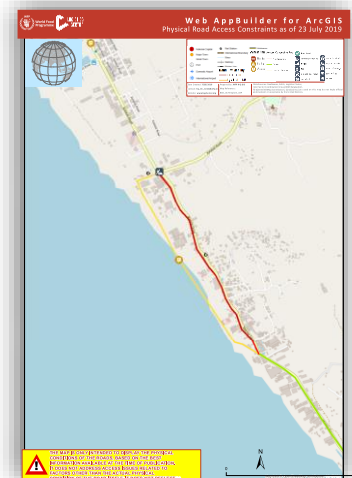
Attachments: No attachments found

Zoom to

**Share**  
in near real-time

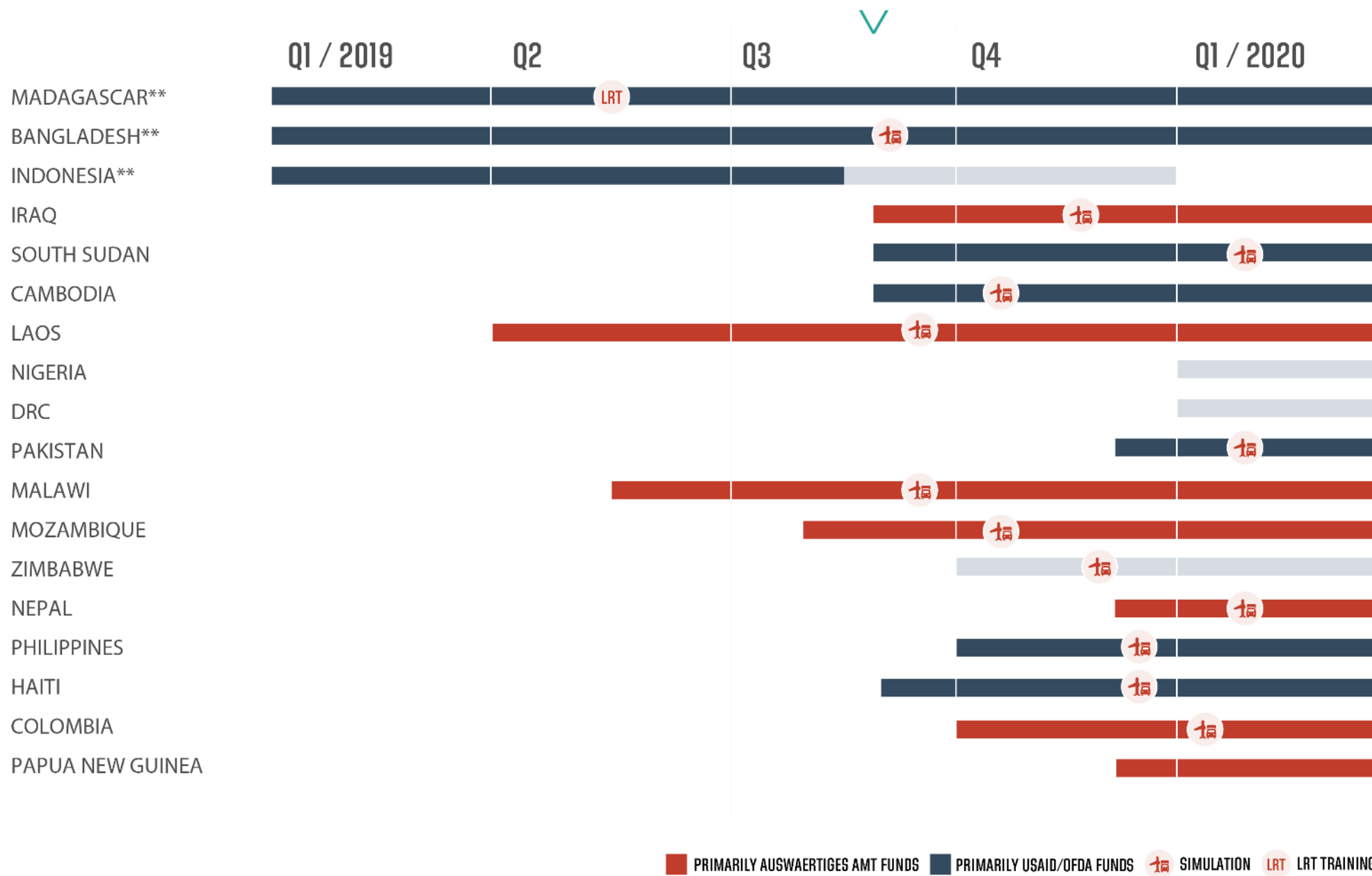
**Resources:** 70-90% saved  
**Time:** 95% saved

Automatic map creation  
on demand



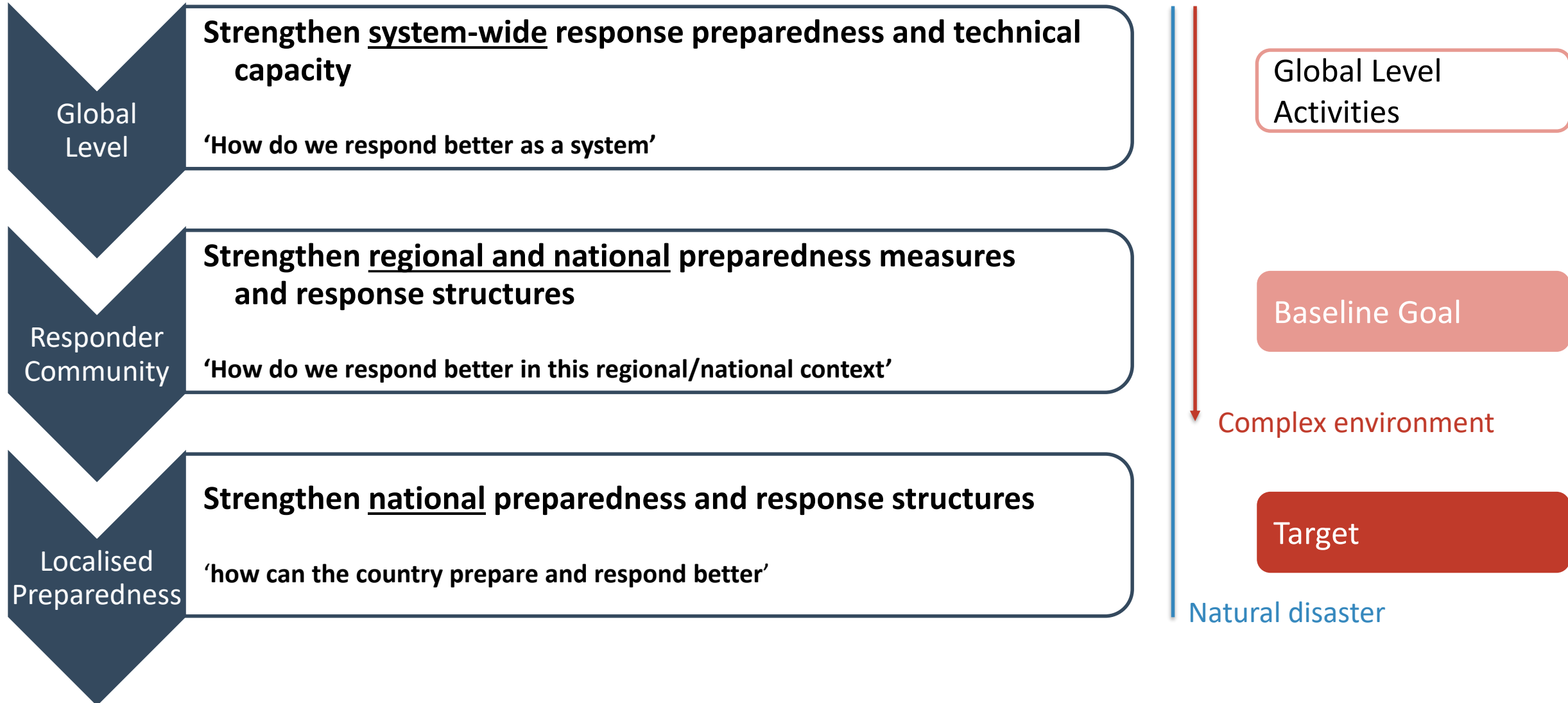
# COUNTRY ROLLOUT PLAN 2019 - Q1/2020

[AS OF SEPTEMBER 2019]\*



# PROGRAMMATIC LAYERS

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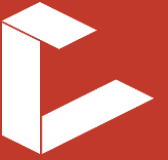




# OUTLOOK 2020/2021

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- **Full implementation and scale up**
  - Standardised processes, framework and best practices
  - Scale up and variable country planning
- **Strategic country implementation**
  - Regional focus
  - Inter-sectoral and regional activity synchronisation
- **Core focus on sustainability and proving impact**
  - Guidelines, best practices and advocacy
  - Embedding activity framework into Country Strategic Plans
  - RoI studies, evidence-based KPI development



# Group Discussion and Decision

# GLM GUIDANCE AND DECISION

---

1. Candidate country review (vote)
2. Decision process on rollout and adaptations (decision)
3. *Partner engagement (in strategy session)*
4. *Strategic focus, next two years and after 2021 (impulse)*

# 1. CANDIDATE COUNTRY REVIEW



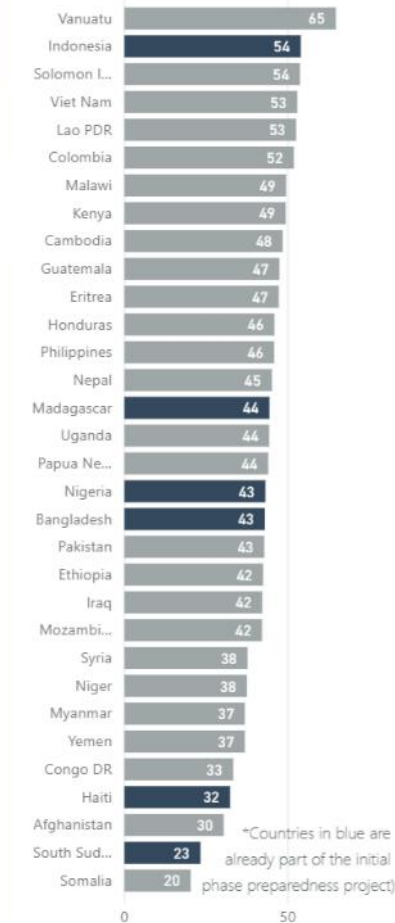
5 min

## Possible Preparedness Countries

Weighted Average, 0 to a 100 (the higher the number, the better the country, calculated with a weighted average of different indexes, details on the next page)



Weighted Average by Country Name\*



→ Review yes/no?  
→ If yes, what criteria?

## 2. DECISION MAKING PROCESS

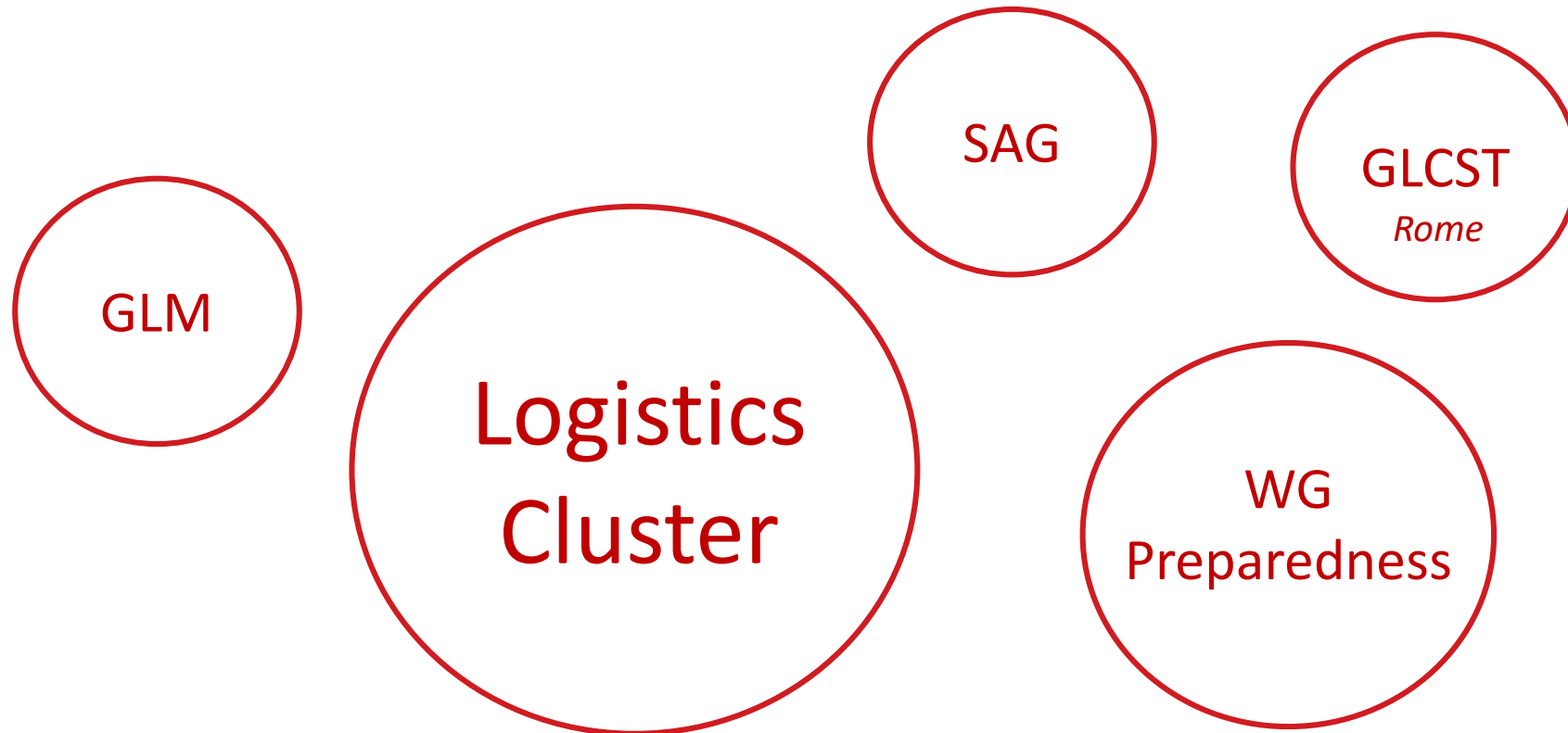
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20 min

### Objective

1. Which **body** shall recommend and which shall take activity decisions?
2. What **process** (ad-hoc and long-term decisions)?



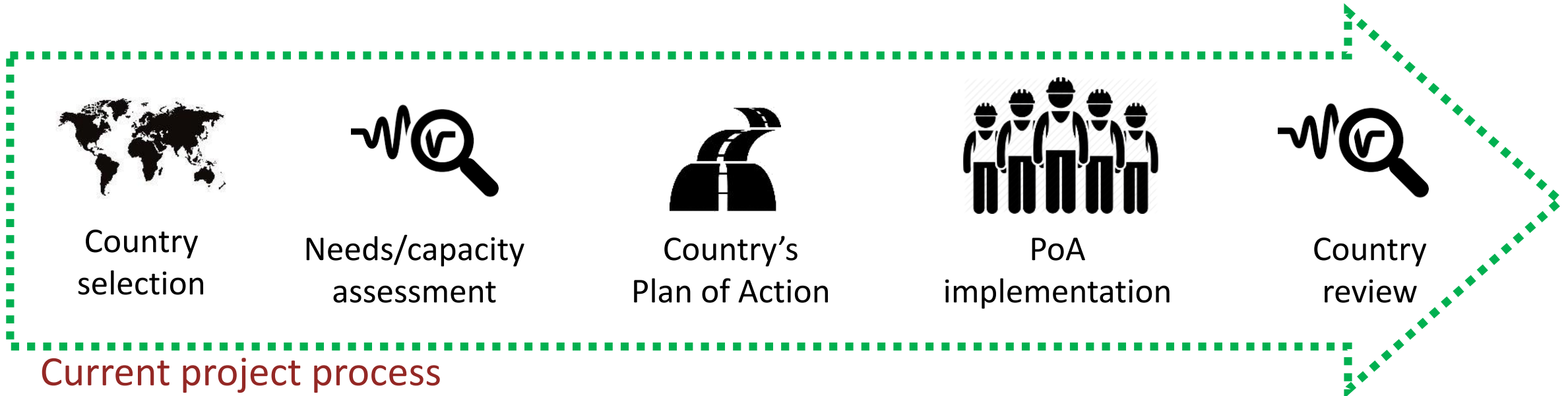
## 4. STRATEGIC FOCUS (impulse)



10 min

Logistics Cluster preparedness as...

1. **Globally driven activities** (candidate countries, global project and funding)
2. **Country-driven** (interested countries actively supported)
3. **Transition from operation** (from sector/cluster operation closure)
4. **Advocacy and best practice** (less active global role)





# **WRAP UP**

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# SAG CANDIDATES

---

- Mary Jelliti, GOAL
- Maxence Giraud, Humanity & Inclusion
- Isabelle Sechaud, ICRC
- Steve Garcha, Mercy Corps
- Mike Grant, World Vision



# Dinner

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The Winding Stair  
40 Lower Ormond Quay

Start: 7:00 pm

