



Continuously Improving Humanitarian Logistics with Lean - Marketplace

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Medair Marketplace Objectives and Pre-read

Continuously Improving Humanitarian Logistics With Lean

- In this session, participants will learn about Lean, a proven approach to continuous improvement. Lean was developed by Toyota, and has helped make Toyota the most successful car company in the world. Lean makes their cars the top choice among humanitarian NGOs. Participants will hear how Lean has been applied in the NGO context, challenges to applying Lean in a humanitarian NGO, and how Medair is pursuing a Lean transformation in its operations. We will share lessons learned so far and our partnership with the Kuehne Foundation for bringing Lean to the field. Finally, we will share ideas on how humanitarian NGOs can get started with Lean.

Pre-read sites to visit to learn more about Lean

- [Meals Per Hour](#) video of how Toyota helped the Food Bank for New York City improve food distribution (and also improve a [full-service soup kitchen](#))
- [World Vision East Africa Process Excellence](#) web page; explore the resources linked there, especially the 2013 article “Improving Processes for Good in East Africa.”
- [Paul Akers “2 Second Lean”](#) web page. People are recommended to listen to the MP3 download audiobook (free) in English, which the author reads himself.
- [Lean Enterprise Institute](#) in the US, which has much great information about Lean
- [Planet Lean](#), the online journal of the Global Lean Network

Medair Marketplace Agenda

1. What is Lean?

- Intro to Lean Management System for continuous improvement

2. Lean in the corporate world

- Brief history (Toyota), growth (to most industries) and impact of Lean

3. Lean in World Vision East Africa Region

- Examples of process improvements in Procurement and Finance

4. Lean in Humanitarian work

- Opportunities and challenges

5. Lean in Medair

- Our approach, plan and lessons so far
- Partnership with Kuehne Foundation

6. Ideas on getting started with Lean

- First steps, online resources, pro bono help, community of practice

7. Q&A