

Global Logistics Cluster

Service Provision Working Group

The working group was formed at the Global Logistics Cluster meeting in Leysin in 2017

Membership:

- Humanity and Inclusion/Atlas Logistics
- Welthungerhilfe (WHH)
- ACF France
- GLC
- GOAL
- KLU
- MAF
- Oxfam
- Premiere Urgence Internationale
- Solidarites International

Objectives:

To define a transparent and clear process on who and how common services are provided and explore how to enable and promote the use of logistics partners as common service providers.

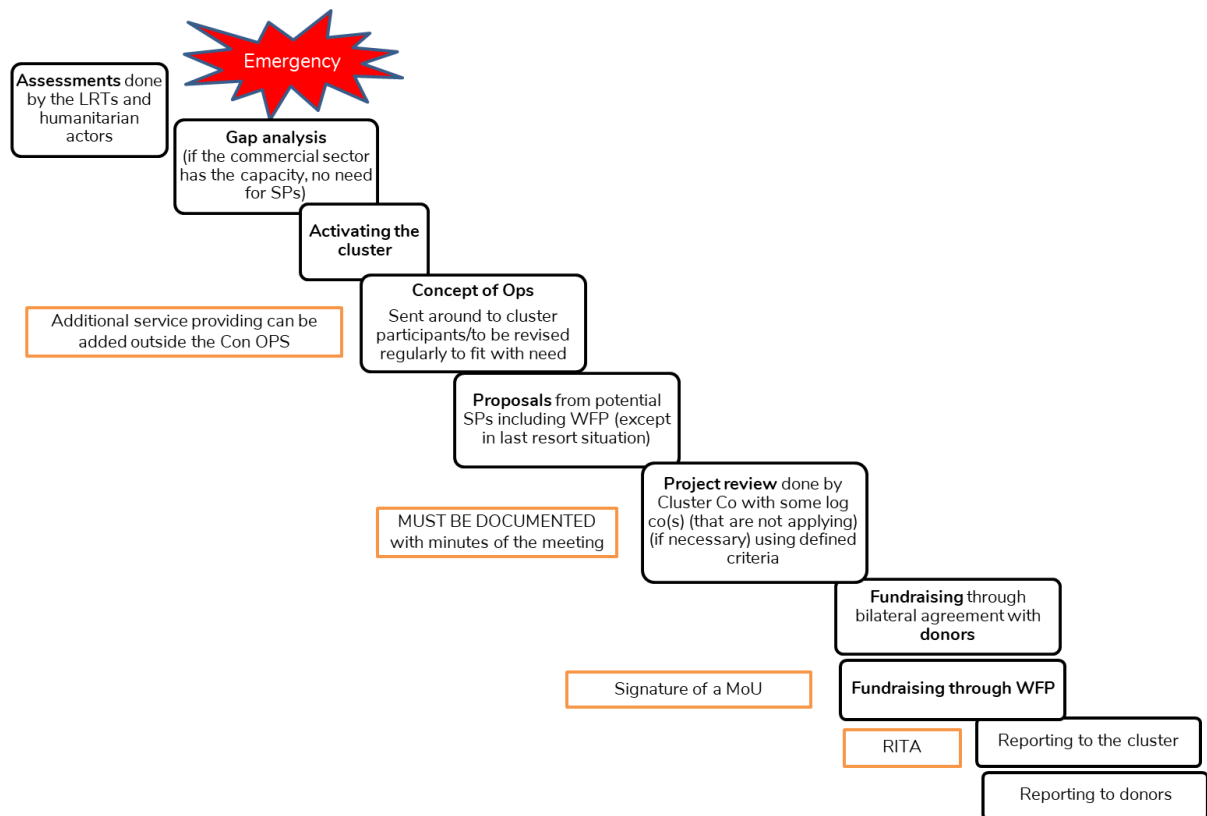
Work so far:

According to the Logistics Cluster Service Portfolio, 'common services' includes: storage, transport, air transport, fuel purchase and distribution, cargo tracking. At the Lyon workshop hosted by HI, it was agreed that an initial focus of the working group should be on storage management and national transport. Information management services, assessments, planning are not being considered by the working group.

The group identified a number of 'gaps' in the document; it does not define how to 'be' or how to 'become' a service provider. Therefore, roles and responsibilities as well as the process on how to become a service provider needs to be clarified.

The expected standards of serviced providers were outlined at the meeting in terms of accessibility and accountability, transparency and performance. The group identified a two-stage process to become a service provider consisting of pre-qualification and selection, as where the criteria that would need to be assessed at each stage. The selection process would vary depending on type of crisis (protracted crisis or sudden onset, etc.).

The overview of the process is illustrated below:



To Do's and work that is ongoing:

- Review and modification of the Logistics Cluster Service Portfolio to address the gaps identified in the document and the key elements coming from the working group – draft edits to be finalized by the Global Logistics Cluster Meeting in Rome in November.
- Finalize the standard MoU between WFP as Logistics Cluster lead and service providers.
- Expand on the criteria for the selection of service providers, in addition to the process of pre-selection and project selection.